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**STANISLAUS COUNTY TREASURER-TAX COLLECTOR ANNOUNCES
NEW MAILING ADDRESS AND LOCKBOX TRANSITION FOR PROPERTY TAX PAYMENTS
IN THE 2026-2027 TAX YEAR**

Beginning October 2026, Stanislaus County Treasurer-Tax Collector will transition to a lockbox system for property tax payments. This means mailed payments will be sent directly to a secure bank processing center instead of our local office.

What is a lockbox?

A lockbox is a secure post office box that sends payments directly to the bank for fast and reliable processing. By reducing the time spent handling checks, taxpayers will benefit from quicker check clearing and less worry about payment delays.

Many taxpayers have asked why their checks take time to clear, especially during busy property tax seasons. Our small staff handles a wide range of duties, and mail processing can be delayed. With the lockbox system, your check will go straight to the bank, speeding up the process and reducing the chance of delayed payments.

Why is this change important?

The lockbox processing center is located outside Stanislaus County. Return envelopes will list Pasadena, CA as the mailing address, not Modesto, CA. This ensures payments are handled swiftly and securely by the bank.

Although many taxpayers pay through mortgage impound accounts or online, a significant number still use mail. The lockbox system removes the need for staff to manually process mailed checks, allowing us to focus more on customer service and your questions.

Do other agencies use lockboxes?

Yes. Lockboxes are used by counties across California, the State Franchise Tax Board, and the Internal Revenue Service. Many corporations rely on lockboxes for secure, efficient payment processing. This proven method means your payments are handled safely and reliably.

What should taxpayers do next?

Updated return envelopes will be mailed with your property tax bill in October 2026. No action is needed until you receive these materials. Please use the envelopes included with your property tax bill to ensure your payment is processed quickly and securely.

Taxpayers will notice the return envelope now has a Pasadena, CA address. Rest assured, payments sent to the lockbox are secure, tracked, and handled efficiently by trusted banking partners. Our goal is to provide faster check clearing, reduce concerns about lost payments, and deliver improved service to you.



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STANISLAUS COUNTY TREASURER-TAX COLLECTOR ANNOUNCES A NEW PROGRAM TO BEGIN EMAILING PROPERTY TAX BILLS IN THE 2026-2027 TAX YEAR

Email Delivery of Property Tax Bills

Beginning in October 2026, the Stanislaus County Treasurer-Tax Collector will launch a new option that allows property owners to receive their property tax bills via email. This initiative is intended to provide enhanced convenience and quicker access to important tax information for those who prefer electronic communications.

How to Sign Up for E-Billing

The 2026-2027 Property Tax bill will include instructions for property owners who wish to enroll in e-billing. To receive tax bills electronically, property owners will be asked to provide their email addresses and enter the unique code found on their bill. This process will be managed through our partners at My County Connect. It is essential that property owners complete this notification for each individual parcel they own to ensure that the correct bills are sent to their email addresses. This approach helps keep records accurate and guarantees that every property owner receives their bill in the preferred format.

Informational Copies for Mortgage Impound Accounts

Property owners whose taxes are paid through a mortgage impound account have the option to receive an informational copy of the tax bill by email. The same enrollment process applies, allowing these property owners to stay informed about their property tax details electronically.



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HOW TO RECEIVE PAYMENT REMINDERS FROM STANISLAUS COUNTY TREASURER-TAX COLLECTOR

If you would like to receive reminders about the semi-annual property tax deadlines from the Stanislaus County Treasurer-Tax Collector, you can enroll in the StanAware notification system. To begin, visit the StanAware website at:

- <https://oes.stancounty.gov/stanemergency/register-for-alerts>
- Select the **Everbridge Member Portal** to set up your account.

Through StanAware, you can choose from a variety of County and Community alerts that are delivered by email or text message. The Stanislaus County Treasurer-Tax Collector uses this service to send timely reminders regarding property tax payment deadlines, ensuring you stay informed and avoid missed payments.