

JUNE 2013

Stanislaus County Partners In Health Newsletter



Welcome and Important Numbers

SCPH is happy to be in its second year serving the members of Stanislaus County! For those members who renewed with SCPH...THANK YOU! For those members who are new with SCPH...WELCOME! We are here to serve you in delivering the best possible healthcare plan to you and your family members.

Customer Service Phone Numbers:

- **Benefits/Claim Status: 1-877-789-8499**
- **Log-in 24/7 at: www.capitoladm.com**
- **Provider Network Questions: 1-877-830-7470**



New Endocrinologist

SCPH is pleased to announce that GMMSA has hired a endocrinologist - Ricky Bassi, MD. Dr. Bassi will start practicing in Modesto sometime in August. To set-up an appointment with Dr. Bassi please call GMMSA at 209-577-3388.



Keep In Contact With Your Provider

SCPH members can now communicate with many providers through an online patient portal. SCPH members can either access this portal directly through their provider's website OR SCPH members can access the following providers through the SCPH website:

- **Family Healthcare Medical Group of Modesto**
- **Cornerstone Family Medical Group (Fall 2013)**
- **Orangeburg Medical Group**

To access the providers above, simply go to the following link on the SCPH website: www.scpartnersinhealth.org/providerportals.htm.

If your provider is not listed above, please call your provider's office and see if you can be signed up for their patient portal!

STANISLAUS COUNTY
PARTNERS IN HEALTH



EAP Program

An Employee Assistance Program is a NO COST confidential counseling service designed to help address the personal issues you and your family members may be facing. It is separate from the medical plan and provides added behavioral health benefits with NO OUT OF POCKET COSTS. This service, staffed by experienced clinicians, is available 24 hours a day, seven days a week. The EAP Program is available to those members with personal concerns(i.e. substance abuse, stress, anxiety, depression, marital conflicts, problems with children etc.) Call 877-533-2363 or go to the website www.guidanceresources.com and use company ID: **MY5848i** for County of Stanislaus.



Capitol Administrators: New EOBs

Capitol Administrators will begin sending out monthly EOBs to each family, as opposed to an EOB being mailed after each medical event. The new EOBs will include the members' accumulators to date (including prescription drug). Members will now also see how much has been applied to their deductible for the year. EOBs will only be sent if there were claims that month. You will also have the option to sign up through Capitol's website to receive weekly electronic EOB's versus monthly, if you prefer. If you have any questions about these new EOBs or how to set up electronic copies, please contact Capitol Administrators at 1-877-789-8499.



New Urgent Care Facility!

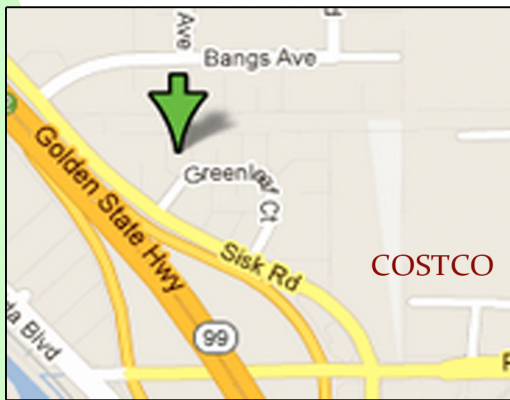
SCPH is pleased to announce a new addition to our provider network, Greenleaf Urgent Care. Refer to page two of this newsletter for more information.

Stanislaus County Partners in Health

Is pleased to announce a new addition
to our network of providers



A Full Service Medical Facility



4707 Greenleaf Ct.
Modesto, CA 95356

209-338-1550

Monday - Friday
8 am - 6 pm

Saturday
10 am - 2 pm

Specializing in Primary + Urgent Care:



- Cold or flu symptoms
- Cuts and burns
- Ear and eye infections
- Physicals
- Headaches and migraines
- Onsite lab tests
- Sprains and strains
- Vaccinations