# Job Task Analysis

**Employer: STANISLAUS COUNTY** 

Occupation: Clerical Division Supervisor

Company Contact: Risk Management

1010 10<sup>th</sup> Street

Modesto, California 95354

(209) 525-5710

Date: October 2000; April 2018

Analysis Provided By: Lyle Andersen, PT, CWCE

Andersen Physical Therapy, Inc.

1917 Coffee Road

Modesto, California 95355

(209) 549-4626

#### INTRODUCTION:

A complete job description is available through STANISLAUS COUNTY Human Resources. The environmental factors, physical and functional demands for this Job Task Analysis were documented by Andersen Physical Therapy, Inc. The methodology for documentation consisted of on-site visits, using various measuring devices such as dynamometers and scales, as well as observation and interviews with employees and managers. A detailed record was made of the physical and functional demands of the job in terms of force pounds, weight, frequency, height, distance, anthropometric measurements, stamina, and degrees of range of motion. The determination of the frequencies of functional activities is based on standards provided by the National Institute for Occupational Safety and Health (NIOSH) and the Work Practice Guide for Manual Lifting (U.S. Department of Commerce, National Technical Information Service).

The Job Task Analysis is organized as follows: General work description; safety requirements; equipment; environmental factors; and physical/functional demands.

#### GENERAL WORK DESCRIPTION:

The frequency of the following activities may vary according to the physical requirements of the specific job tasks that the employee may be required to perform at random intervals.

Under the general supervision of the department manager, Clerical Division Supervisor, exercises overall supervision of a large group of specialized clerical personnel and performs related as assigned.

**SPECIFIC DUTIES:** Available through the Human Resources Department.

<u>Safety Requirements</u>: All employees are required to observe company safety procedures and standards to insure individual and collective safety, in addition to avoiding unnecessary risk to oneself, co-workers, customers, and property.

#### Equipment:

- 1. Book case
- 2. Calculator
- 3. Copier
- 4. Fax machine
- 5. File cabinet
- 6. Keyboard
- 7. Lap top
- 8. Monitor/hard drive

- 9. Mouse
- 10. Multi-line phone
- 11. Paper cutter
- 12. Printer
- 13. Projector
- 14. Radio/Nextel cellular phone
- 15. Vehicles
- 16. Ipad

All employees within the Clerical Division Supervisor position are required to provide physical assistance for all weight and frequency requirement needs of all job tasks in order to maintain a safe work environment. Employees must be physically capable of working in any of the job tasks within the Clerical Division Supervisor position.

### **ENVIRONMENTAL FACTORS**



#### The following percentages are given in terms of an eight-hour workday:

 Seldom =
 1% - 2%
 Frequent =
 34% - 66%

 Occasional =
 3% - 33%
 Constant =
 67% - 100%

	ENVIRONMENTAL FACTORS	MAXIMUM FREQUENCY
1.	Unprotected heights:	Not Applicable
2.	Being around moving machinery:	Seldom
3.	Exposure to marked changes in temperature and humidity: outside temperatures may seasonally vary between 28-110 degrees	Not Applicable
4.	Exposure to dust, fumes, smoke, gases, or other irritating substances (specify): Warehouse dust	Not Applicable
5.	Driving:	Seldom
6.	Exposure to excessive noise:	Not Applicable
7.	Exposure to radiant or electrical energy:	Not Applicable
8.	Exposure to solvents or chemicals:  *Refer to MSDS document*	Not Applicable
9.	Exposure to slippery or uneven walking surfaces:	Not Applicable
10.	Working below ground:	Not Applicable
11.	Unusual fatigue factors:	Not Applicable
12.	Working with explosives:	Not Applicable
13.	Excessive vibration:	Not Applicable
14.	Working with hands in water or other substance:  Hand protection is available	Not Applicable
15.	Working proximity:	Seldom Constant
16.	Working inside:	Constant
17.	Working outside:	Seldom

#### FUNCTIONAL ACTIVITIES



The frequency of the following activities may vary according to the physical requirements of the specific job tasks the employee may be required to perform at random intervals.

#### PHYSICAL AND FUNCTIONAL REQUIREMENTS

FREQUENCY DEFINITIONS	<u>SELDOM</u>	<b>OCCASIONAL</b>	<b>FREQUENT</b>	<b>CONSTANT</b>
Percent of the Day	1-2%	3-33%	34-66%	67-100%
Material Handling	1-4 Reps	5-32 Reps	33-250 Reps	251-2,000 Reps
Non Material Handling	1-4 Reps	5-32 Reps	33-250 Reps	251-2,000 Reps
Repetitive & Static Work	1-50 Reps	51-250 Reps	251-1,000 Reps	1,001-20,000 Reps

#### 1.) PUSH: Pushing activities may require use of the back in conjunction with leg and arm musculature.

#### MAXIMUM REQUIREMENT

**0-10 pounds:** Occasional **11-25 pounds:** Seldom

**26-100 pounds:** Not Required **Maximum Force:** <u>15</u> Pounds

Assistive Devices: 4-Wheel Cart, Hand Truck. Additionally, one or more person(s) assistance is available with forces greater than 15 pounds.

**Comments:** Pushing is utilized with activities such as retrieving, returning, storing, adjusting, moving and/or transporting equipment and supplies (e.g. cart, door). The employee exerts up to 15 pounds of force in a horizontal plane from waist to shoulder height of a distance up to 200 feet when performing job tasks (e.g. up to 15 pounds of force to travel with cart; to open/close door, drawer, file, cabinet).

#### 2.) PULL: Pulling activities may require use of the back in conjunction with leg and arm musculature.

#### MAXIMUM REQUIREMENT

**0-10 pounds:** Occasional **11-25 pounds:** Seldom

**26-100 pounds:** Not Required **Maximum Force:** <u>15</u> Pounds

Assistive Devices: 4-Wheel Cart, Hand Truck. Additionally, one or more person(s) assistance is available with forces greater than 15 pounds.

**Comments:** Pulling is utilized with activities such as retrieving, returning, storing, adjusting, moving and/or transporting equipment and supplies (e.g. cart, door). The employee exerts up to 15 pounds of force in a horizontal plane from waist to shoulder height of a distance up to 5 feet when performing job tasks (e.g. up to 15 pounds of force to travel with carts; open/close door, drawer, file, cabinet). *Pushing is the preferred method of moving carts*.

#### 3.) **STAND-UP LIFT**: Lifting weighted objects between floor and waist height.

#### **MAXIMUM REQUIREMENT**

**0-10 pounds:** Seldom

11-100 pounds: Not Required Maximum Force: 10 Pounds

Assistive Devices: One or more person(s) assistance is available with weights greater than 10 pounds.

**Comments:** A stand-up lift is utilized with activities such as retrieving, returning, storing, adjusting, moving and/or transporting equipment and supplies (e.g. files). The employee lifts items weighing between <1 pounds and 10 pounds from/to the floor when performing job tasks (e.g. up to 10-pound files, binder, book). Safe lifting is performed by utilizing a posture of partial squatting and a straight back.

#### 4.) LEVEL LIFT: Lifting weighted objects from between waist and chest height level for a maximum horizontal distance of up to four feet.

MAXIMUM REQUIREMENT

Occasional 0-10 pounds:

11-100 pounds: Not Required **Maximum Force:** 10 Pounds

Assistive Devices: One or more person(s) assistance is available with weights greater than 10 pounds.

Comments: A level lift is utilized with activities such as retrieving, returning, storing, adjusting, moving and/or transporting equipment and supplies (e.g. files). The employee lifts items weighing between <1 pounds and 10 pounds up to 30 inches in height when performing job tasks (e.g. up to 10-pound files, binder, loose leaf documents; miscellaneous desk top office items, book).

#### 5.) WEIGHT CARRY: Carrying weighted objects between waist and chest height beyond a distance of four feet.

#### MAXIMUM REQUIREMENT

Occasional **0-10 pounds:** 

11-100 pounds: Not Required **Maximum Force:** 10 Pounds

Assistive Devices: 4-Wheel Cart. Additionally, one or more person(s) assistance is available with weights greater than 10 pounds.

**Comments:** Weight Carry is utilized with activities such as retrieving, returning, storing, adjusting, moving and/or transporting equipment and supplies (e.g. files). The employee carries items weighing between <1 pound and 10 pounds between 5 feet and 200 feet when performing job tasks (e.g. up to 10-pound files, binder; loose leaf documents; miscellaneous desk top office items, book).

#### 6.) OVERHEAD LIFT/PULL DOWN: Lifting weighted object from/to chest and overhead height level.

#### MAXIMUM REQUIREMENT

Seldom **0-10 pounds:** 

11-100 pounds: Not Required **Maximum Force:** 10 Pounds

Assistive Devices: A vertical ladder, step ladder or step stool is available to bring items to eye or shoulder level.

Additionally, one or more person(s) assistance is available with weights greater than 10 pounds.

Comments: Overhead lift/pull down is utilized with activities such as retrieving, returning, storing, adjusting, moving and/or transporting equipment and supplies (e.g. files). The employee lifts items weighing between <1 pound and 10 pounds to a maximum height of 84 inches when performing job tasks (e.g. binder; books, file, miscellaneous stored items). Variables to overhead reaching will be the employee's height and anthropometric reach.

#### 7.) OVERHEAD REACH:

**MAXIMUM** 

FREQUENCY: Seldom

Comments: Overhead reach is performed to a maximum height of 84 inches when retrieving, returning, storing, transporting equipment and supplies (e.g. locate files, binder, book). A ladder (appropriate height) or step stool may be utilized to bring items to eye or shoulder level. Variables to overhead reaching will be the employee's height and anthropometric reach.

#### 8.) FORWARD REACH:

MAXIMUM FREQUENCY: Occasional

**Comments:** Forward reach is performed up to a distance of 28 inches when retrieving, returning, storing, adjusting, transporting equipment and supplies (e.g. desktop work; files counter work, drive vehicle). The degree of elbow extension required for reaching will vary according to the employee's anthropometric reach.

#### 9.) **STOOP**:

MAXIMUM FREQUENCY: Seldom

Comments: Stooping is performed when retrieving, returning, transporting equipment and supplies (e.g. files; lower shelf, files and cabinet). Variable to stooping will be the employee's height. Stooping of the head, trunk and knees can be minimized or avoided by substituting alternate positions of squatting, kneeling or bending when performing job tasks.

#### 10.) **SOUAT:** (Unloaded)

MAXIMUM FREQUENCY: Not Required

**Comments:** Squatting is not required to perform job tasks. Squatting may be minimized or avoided by substituting alternate positions of bending or kneeling. Partial squatting is a preferred lifting posture.

#### 11.) **<u>FORWARD BEND</u>**:

MAXIMUM FREQUENCY: Occasional

**Comments:** Bending forward at the waist is performed when retrieving, returning, storing, transporting equipment and supplies (e.g. bend to file; shelf, cabinet; miscellaneous items to/from storage). Maximum forward trunk flexion required is 45 degrees. Employee may minimize or avoid excessive forward bending of the trunk up to 80 degrees by using alternate positions of bending at the hips, kneeling, half kneeling, stooping, sitting or squatting.

#### 12.) **TWIST**:

MAXIMUM FREQUENCY: Seldom

**Comments:** Twisting at the waist is performed when retrieving, returning, storing, transporting equipment and supplies (e.g. files; shelf, files and cabinet; miscellaneous items to/from storage; drive vehicle). Twisting at the waist may be minimized by turning the whole body, including the feet and working from a swivel office chair.

#### 13.) **TURN**:

MAXIMUM FREQUENCY: Seldom

*Comments:* Turning is performed when retrieving, returning, storing, transporting equipment and supplies (e.g. files; shelf, cabinet; miscellaneous items to/from storage).

#### 14.) **KNEEL**:

MAXIMUM

FREQUENCY: Not Required

Comments: Kneeling is not required to perform job tasks.

Kneeling may be minimized or avoided by substituting alternate positions of bending, squatting, or half kneeling.

#### 15.) **CRAWL**:

MAXIMUM

FREQUENCY: Not Required

*Comments:* Crawling is not required to perform job tasks.

#### 16.) **STAIR CLIMB**:

MAXIMUM

**FREQUENCY:** Not Required

**Comments:** Stair climb may be utilized in order to go to/from the office building, meeting, seminar). Elevators are available.

#### 17.) **LADDER CLIMB**:

MAXIMUM

FREQUENCY: Seldom

*Comments:* Ladder climbing maybe required to perform job tasks (e.g. utilize 1, 2, or 3 step step-stool). *Variables to overhead climbing will vary according to the employee's height and anthropometric reach.* 

#### 18.) **WALK**:

MAXIMUM

FREQUENCY: Occasional

**Comments:** Walking is performed when retrieving, returning, storing, adjusting, moving and/or transporting, equipment, and supplies (e.g. to/from meetings with collaborating agencies and/or colleagues; supervise support staff; storage; to/from parking lot). Walking length varies between 3 feet and 600+ feet depending on job task.

#### 19.) **SIT**:

### MAXIMUM FREQUENCY: Frequent

**Comments:** Sitting is performed for a maximum of 120-minute intervals when performing job tasks (e.g. meetings with collaborating agencies and/or colleagues; deskwork, seminars, interviews, training).

#### 20.) **STAND**: (Static)

MAXIMUM FREQUENCY: Occasional

**Comments:** Static standing is performed for a maximum of 15-minute intervals when performing job tasks (e.g. training; presentation; customer service at counter).

#### 21.) **BALANCE**:

MAXIMUM FREQUENCY: Frequent

Comments: Adequate balance is required for safe walking, standing, reaching and lifting.

#### 22.) **HAND/FOOT CONTROL**:

#### **MAXIMUM REQUIREMENT**

**HAND:** 

Right: Seldom
Left: Seldom
Both: Seldom
Either: Not Required

FOOT:

Right: Seldom
Left: Seldom
Both: Not Required
Either: Not Required

*Comments:* Hand controls are utilized to operate equipment (e.g. vehicle) when operating controls (e.g. driving vehicles). Foot controls are utilized to operate equipment (e.g. driving vehicle).

#### 23.) UPPER AND LOWER EXTREMITY COORDINATION:

#### MAXIMUM REQUIREMENT

Simple Grasp: Frequent
Firm Grasp: Occasional
Fine Manipulation: Frequent
Eye/Hand Coordination: Frequent
Hand/Foot Coordination: Seldom

**Comments:** Grasping and coordination activities are performed when retrieving, returning, storing, adjusting, moving and/or transporting equipment and supplies (e.g. miscellaneous office and desk items).

**Simple grasping** is utilized to perform job tasks (e.g. lift and manipulate objects weighing less than 5 pounds; open/close drawers, files, doors; drive vehicle).

**Firm grasping** is utilized to perform job tasks (e.g. lift and handle objects weighing 5 pounds or greater; open/close drawers, files, doors; drive vehicle).

**Fine manipulation** is utilized to perform job tasks (e.g. keyboard, mouse, cellular phone, 10-key, handwriting, page turning, sorting, filing, correlation, copying, faxing).

**Eye/hand coordination** is utilized to perform job tasks (e.g. keyboard, mouse, cellular phone, 10-key, handwriting, page turning, sorting, filing, correlating, copying, faxing; drive vehicle).

**Hand/foot coordination** is utilized to perform job tasks (e.g. drive vehicle).

Depending on individual hand dominance, one hand may be used more frequently than the other when performing job tasks.

#### 24.) CERVICAL (NECK) MOVEMENT:

#### **MAXIMUM REQUIREMENT**

Static Neutral Position: Frequent
Flexing: Frequent
Occasional
Extending: Seldom

**Comments:** Neck movement is required when performing job tasks (e.g. deskwork file; customer service at counter, meetings; drive vehicle). Participation in the observation of the work environment allows for safe working conditions. Full cervical range of motion is required to safely perform the job tasks.



## STANISLAUS COUNTY JOB TASK ANALYSIS SUMMARY

FREQUENCY DEFINITIONS	<u>SELDOM</u>	<u>OCCASIONAL</u>	<u>FREQUENT</u>	<b>CONSTANT</b>
Percent of the Day	1-2%	3-33%	34-66%	67-100%
Material Handling	1-4 Reps	5-32 Reps	33-250 Reps	251-2,000 Reps
Non Material Handling	1-4 Reps	5-32 Reps	33-250 Reps	251-2,000 Reps
Repetitive & Static Work	1-50 Reps	51-250 Reps	251-1,000 Reps	1,001-20,000 Reps

The following is a summary of the physical demands of the Job Task Analysis that were obtained for the position of:

#### **CLERICAL DIVISION SUPERVISOR**

Functional Activities	Maximum Requirements	Functional Activities	Maximum Requirements
Push (Force) <sup>1</sup>	15 pounds	Stair Climb <sup>1</sup>	Not Required
Pull (Force) 1	15 pounds	Ladder Climb <sup>1</sup>	Seldom
Stand Up Lift <sup>1</sup>	10 pounds	Walk <sup>1</sup>	Occasional
Level Lift <sup>1</sup>	10 pounds	Sit <sup>1</sup>	Frequent
Weight Carry <sup>1</sup>	10 pounds	Stand (Static) 1	Occasional
Overhead Lift/Pull Down	10 pounds	Balance <sup>1</sup>	Frequent
Overhead Reach <sup>1</sup>	Seldom	Hand Control <sup>1</sup>	Seldom
Forward Reach <sup>1</sup>	Occasional	Foot Control <sup>1</sup>	Seldom
Stoop <sup>1</sup>	Seldom	Simple Grasp <sup>1</sup>	Frequent
<b>Squat</b> (Unloaded) <sup>1</sup>	Not Required	Firm Grasp <sup>1</sup>	Occasional
Forward Bend <sup>1</sup>	Occasional	Fine Manipulation <sup>1</sup>	Frequent
Twist <sup>1</sup>	Seldom	Eye/Hand Coordination <sup>1</sup>	Frequent
Turn <sup>1</sup>	Seldom	Hand/Foot Coordination <sup>1</sup>	Seldom
Kneel <sup>1</sup>	Not Required	Cervical (neck) Movement <sup>1</sup>	Frequent
Crawl	Not Required	Backers for reconstitution (Berggerans and Backers of the contract of monthly fill great a contract of the cont	

<sup>&</sup>lt;sup>1</sup> The critical demands of the job.

Lyle andersen,	PT		
	Date:		Date:
Lyle Andersen, PT, CWCE		Contact Person	
Preparer Signature	,	Title	
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Contact Person		Contact Person	
Title		Title	
LA/gm			