

STANISLAUS COUNTY

COMMUNITY CORRECTIONS PARTNERSHIP

Executive Committee Meeting Minutes

Thursday – February 6, 2020

Stanislaus County Probation Department – Training Room

MEMBERS/DESIGNEES PRESENT

MIKE HAMASAKI, Chief Probation Officer, Probation Department

JEFF DIRKSE, Sheriff

DAVE HARRIS FOR BIRGIT FLADAGER, District Attorney

LAURA ARNOLD, Public Defender

CHERIE DOCKERY FOR RUBEN IMPERIAL, Director, Behavioral Health & Recovery Services

GUESTS:

Leticia Ruano, Assistant Chief Probation Officer, Probation Department

Vicki Martin, Administrative Services Manager, Probation Department

Samuel Sharpe, Division Director, CARE, Probation Department

Mark Ferriera, Facility Superintendent, Institution Services

Brooke Freeman, Sheriff's Office

Jody Hayes, CEO

Damien Martinez, CEO's Office

Angelica Ramos, CEO's Office

Debra Buckles, Behavioral Health & Recovery Services

1. CALL TO ORDER AND INTRODUCTIONS

The meeting was called to order at 11:06 a.m. by Chief Probation Officer Mike Hamasaki.

2. PUBLIC COMMENT

No members of the public were present.

3. ADOPTION OF MINUTES FROM DECEMBER 16, 2019 MEETING

MOTION: Sheriff Jeff Dirkse. SECOND: PD Laura Arnold. The minutes of the December 16, 2019 meeting were approved unanimously.

4. COMMUNITY CORRECTIONS PARTNERSHIP (CCP) PLAN FOR FY2020-2021

Chief Hamasaki advised he discussed the format for this meeting with County Counsel because of the proposal submittal process. Proposals will be discussed and the person who submitted the proposal will leave during the vote on the proposal. Chief Hamasaki reviewed the budget spreadsheet (attached to original copy of minutes), which included all the proposed amounts in the budget, and in FY2022-2023, the CCP budget would be in a deficit. Six proposals have been submitted for funding consideration: Chief Executive Officer's Office, Public Defender's Office, District Attorney's Office, Behavioral Health and Recovery Services, Friends Outside of Stanislaus County, and Stanislaus County Workforce Development.

CEO Jody Hayes, Damian Martinez, Angelica Ramos and Sam Sharpe presented the following information regarding the Community Assessment, Response, and Engagement (CARE) proposal (presentation attached to original copy of minutes):

- a. CARE 1.0 Brief Project Description: On June 26, 2018, the Stanislaus County Board of Supervisors approved the adoption of the Community Assessment, Response, and Engagement (CARE) Multidisciplinary Team (MDT) personnel strategy to address vagrancy and support for individuals in distress due to severe mental illness, substance use disorders, and high-risk health issues in Stanislaus County. The CARE MDT was formed on August 4, 2018, and a priority population of 143 individuals was identified due to their high utilization and contact with multiple social service and law enforcement agencies in the City of Modesto and Stanislaus County.

- b. **Cross-Sector Cross-Agency Collaboration:** The concept of CARE was born with the idea of a team to go out in the field to locate these individuals and direct them into the system for services; however, the group found that case management was needed for these individuals. Many agencies have been involved in CARE including BHRS, CSA, HSA, Area Agency on Aging and Veteran Services, Homelessness Community System of Care, Board & Care Homes, Doctor's Medical Center, Valley Mountain Regional Center, Mountain Valley EMS, Modesto Fire Department, Modesto Police Department, City of Modesto Attorney's Office, City of Modesto Office of Mayor and City Managers, Stanislaus County CEO's Office and BOS, Stanislaus County Counsel, Stanislaus County Sheriff, Stanislaus County Probation, State Parole, District Attorney's Office and Public Defender. CARE 2.0 proposes a way to assist individuals with a case management system.
- c. **CARE 1.0 Outreach and Engagement:** Damien Martinez, Senior Management Consultant, Stanislaus County Chief Executive Office, reviewed CARE 1.0 was designed to conduct and coordinate daily outreach and engagement in Stanislaus County with the aim of building trusting relationships, implementing coordinated individualized intervention plans, and coordinate individualized treatment plans for the priority population. The focus was to connect individuals to appropriate services and community support through intensive engagement and a "warm hands-off" approach whereby the team ensured that the individual who is referred to services is engaged by the service provider.
- d. **CARE 1.0 MDT Members:** Samuel Sharpe, Probation Division Director, coordinated the CARE Team members and their respective agencies which currently include Behavioral Health Specialists (BHRS), Mental Health Clinician (BHRS), Peer Navigator (BHRS), Police Officer (MPD), Police Sergeant (MPD), Public Health Nurse (HSA), and Social Worker (MSW) from CSA. These team members made daily contact with the CARE individuals.
- e. **MDT Model 1.0:** CARE Leadership held monthly meetings to coordinate alignment, accountability, policy, and system development. The Engagement Team, comprised of members of the MDT, coordinated daily outreach and engagement efforts of the CARE individuals. Interventions were identified and the MDT was involved with weekly coordination and planning. When interventions were identified, Support Services and Criminal Justice agencies became involved to provide intensive case management and navigation. The MDT was accountable for performance measures which included the percent of individuals accessing supportive services, the percent of individuals engaged in the criminal justice system, and the percent of the priority population contacted.
- f. **Systems-Level Accountability:** MDT directed individuals into Support Services and if this intervention was not successful, then assistance was provided from the Criminal Justice System with the intent to direct the individual back to Support Services. The existing system works well for a majority of the population; however, the CARE population was not being served well or efficiently with the existing system. With the assistance of Mr. Sharpe and the MDT, the CARE individuals received the appropriate support services in order to keep them out of the Criminal Justice System.
- g. **CARE 1.0 Learning Points:** The CARE Team, with Mr. Sharpe's leadership, was providing intensive outreach, engagement, and case management services. The CARE Team identified that intensive case management services do not currently exist and are necessary in our service system for the non-severe mentally ill homeless population. Only 10% (15) of existing CARE clients qualify for Full Service Partnerships, BHRS's highest level of care, and 57% (81) of existing CARE clients do not meet current eligibility requirements for Full Service Partnerships (FSP), but are still in need of intensive case management services. Mr. Sharpe commented the CARE individuals were being contacted every three to four days and the CARE team tracked occurrences on a daily basis with these individuals. The team design has been fluid and offers the consistency these clients require. He emphasized that having the right people in the job is critical.
- h. **Multi-Disciplinary Team Model 2.0:** Angelica Ramos, Senior Management Consultant, Stanislaus County Chief Executive Office, outlined the MDT Model 2.0, which adds the Case Management (Non-SMI) component. This is an innovative program to provide intensive case management/navigation services coordination after the CARE 2.0 population is identified. The performance measures are still being developed in order to determine the success of CARE 2.0.
- i. **Proposed Organizational Chart:** Ms. Ramos explained the CARE 1.0 Outreach and Engagement component includes an Operations Supervisor overseeing staff from the MDT, and CARE 2.0 will include a Case Management component comprised of a Licensed Social Worker overseeing three teams of Behavioral Health Specialists and a Peer Navigator. The teams will be supported by a Public Health Nurse and Data Analyst.

- j. Target Population and Population Number: CARE 2.0 will focus on helping to restore non-severe mentally ill individuals who are not connected or engaged in services who cause the most significant distress in the community and for themselves. The CARE team will continue to collect law enforcement contact data, incarceration data, and emergency room utilization data to identify the future definition of CARE clients. CARE 2.0 is intended to assist County-wide and would need participation from additional partner cities providing city resources, such as law enforcement personnel, to the team.
- k. Estimated CARE 2.0 Budget (2020-2021): Ms. Ramos indicated staff salaries and benefits for the 12 positions would be a reoccurring expense of approximately \$1.2 million, ongoing overhead expenses of approximately \$120,000, direct client services of \$100,000, contingency funds in the amount of \$63,000, and one-time overhead expenses of \$265,000. The total amount requested is \$1,749,624.28. An evaluation report is being prepared for CARE 1.0 to demonstrate commitment to results.

CEO Hayes stressed the importance of treating individuals in the community, which is a better model of treatment than in the jail system. At the same time, a partnership with the Sheriff's Department will be considered for additional jail beds for those individuals violating the law who need treatment programs. Mr. Hayes advised this proposal is being brought to CCP because CCP is a group already offering the programs required and hold individuals accountable for success. The CARE program will be coordinated with the District Attorney, Public Defender and the Courts.

Discussion about the CARE 1.0 and 2.0 programs included:

- Location of CARE at 1030 Scenic and if this location will be viable for 11 more staff and improvements required.
- Staff funded by grants and continuation of funding for these positions.
- Three teams proposed for CARE 2.0 could possibly be started with one team.
- Mr. Sharpe explained the peer navigator role. This is a person who will take individuals to appointments, the DMV, Social Security Office, etc. to assist them in obtaining services.
- Behavioral Health Specialist (BHS) vacancy rate and availability of existing County staff to assist with CARE 2.0.
- Data Analyst position, which is a position classification under review.
- Clients meeting criteria for realignment. CEO Hayes referred to a letter received from the Department of Finance (attached to original copy of minutes) which outlines the criteria for using funds to reduce the recidivism of offenders who do not fall under AB 109.

CPO Hamasaki advised the CCP Executive Committee will continue with presentations and reconvene at a later date to vote on the proposals presented. Mr. Ferriera noted the CCP Executive Committee will need to meet in March to discuss the RFP proposals.

Public Defender Laura Arnold discussed her proposal for the Social Worker Program. She advised the Public Defender is requesting to receive funding for salary and benefits of two embedded CSA social workers and one embedded BHRS clinician (3 days/week, minimum). The CSA social workers (Adult Social Worker Program) is already funded for FY2020-21 in the amount of \$239,540. The request for the additional BHRS clinician will cost \$113,660; however, \$50,000 of that amount will be provided by the County General Fund leaving a balance of \$63,660 requested at this time in CCP funding.

Dave Harris, District Attorney's Office, advised the DA's office is not proposing to add any new positions; however, they are presently billing for nine months and would like to bill for 12 months, with increased salary and benefits costs, for positions already funded. The additional funding requested is \$361,620 for FY2020-2021.

Debra Buckles, Behavioral Health and Recovery Services (BHRS), advised BHRS is requesting funding for five Behavioral Health Specialist positions, with SUD certification, currently funded by BHRS 2011 AB109 funds. These BHS positions provide services at the Assessment Center and Day Reporting Center. BHRS is requesting CCP funds to pay for salaries, in the amount of \$566,236, and BHRS will pay for overhead.

Friends Outside: Sheriff Dirkse noted that the Sheriff's Office pays for Friends Outside to work with offenders at the Public Safety Center and he recommended not approving additional funds for Friends Outside. Mr. Ferriera noted Friends Outside should have submitted a proposal in the RFP process.

Stanislaus County Workforce Development: Sheriff Dirkse advised the Sheriff's Office works closely with Workforce Development to assist offenders with obtaining employment upon their release in their welding and landscaping intern programs. The Sheriff's Office will evaluate if the proposed request from Workforce Development for \$350,000, in whole or part, could be absorbed by their programming budget.

The meeting adjourned at 12:45 p.m.