



New Mail Policy for Incarcerated People

Effective Date: 07/14/2025

As per effective date above, this correctional facility has a new Mail Management provider called TextBehind. Going forward, the mailroom staff will review, approve and print your mail at this facility during business hours. Please advise your family and friends to submit their electronic letters to TextBehind.com website or mobile app by 11:00 AM Monday through Friday for approved mail to be shipped within 24 hours.

MAILING OPTIONS

1) Sending Electronic Mail through TextBehind:

For faster delivery and convenience, your family and friends can now create and send electronic letters, greeting cards, photos and drawings from your children at an affordable cost online by visiting TextBehind.com using a computer or FREE TextBehind mobile app for smartphones. You will receive all family and friends electronic mail in high-quality print form as shown behind this notice.

2) Sending Hand-Written Mail to TextBehind:

If your family and friends choose to write letters by hand, they must send their letters to the following TextBehind mailing address to be photocopied before being forwarded to this correctional facility. To meet the mail processing standards, every mail envelope sent to an incarcerated person must contain the following information:

- 1. Sender's complete first and last name. Initials are not acceptable.
- 2. Sender's complete return address.
- 3. Incarcerated Person's complete first and last name. Initials are not acceptable.
- 4. Incarcerated Person's ID Number.
- 5. Facility Name

Any envelope without complete or missing information as specified above, either for the sender or the incarcerated person will be rejected and discarded <u>UNOPENED</u> without exception. The correct address format is as follows:

Incarcerated Person's First Name and Last Name, <u>and</u> ID Number Correctional Facility Name
P.O. Box 247
Phoenix, MD 21131

UNACCEPTABLE MAIL:

- 1) Sender's first and last name must be on the envelope. Letters with incomplete information will be discarded.
- 2) TextBehind does not accept legal mail, money orders, personal checks, gift cards or cash in the mail. These unacceptable items will be returned to sender. Please advise your family and friends to visit correctional facility's website for more information.

All TextBehind Mail will be processed and delivered to the correctional institution daily Monday through Friday.

Thank you,

TextBehind.com | Connecting Relationships Today for a Better Tomorrow.

Allison Nicole Yohe P.O.Box 189 Phoenix, MD 21131



Smith, John # 442345 Fox Lake Correctional Institution W10237 Lake Emily Road Fox Lake, WI 53933-0147

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Fox Lake Correctional Institution

Where To Send Your Reply Letters:

If you would like your reply letter to be delivered to your loved one electronically via TextBehind mobile app or website, please mail your letters to the following address

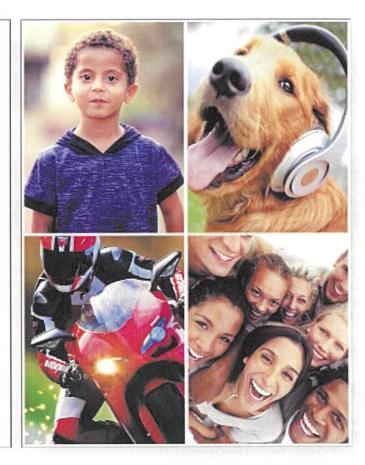
Allison Nicole Yohe # 5362920 - IR

P.O Box 310 Phoenix, MD 21131

<u>Disclaimer Notice</u>: By responding to this letter, you are authorizing TaxtBehind* to open your mail for electron delivery to your loved ones

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Text Letters

Photos





Smith, John # 442345 Fox Lake Correctional Institution W10237 Lake Emily Road Fox Lake, WI 53933-0147

Fox Lake Correctional Institution

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