



Department of Child Support Services



Tamara Thomas
Director
Phone: (866) 901-3212

251 E. Hackett Road, Modesto, CA 95358

Stanislaus County Department of Child Support Services

The Stanislaus County Department of Child Support Services is located at 251 E. Hackett Road, Modesto, California 95358. The department employs 159 staff and had a base budget of approximately \$15.1 million for the year 2012-2013. The budget is primarily funded by 66% federal funds and 34% state funds. The Stanislaus County Department of Child Support Services performs work on approximately 32,000 cases.

The Department of Child Support Services' mission statement is, "To establish and enforce paternity and support orders, in compliance with federal and state law, while providing the excellent level of service our customers expect and require." In addition, the department will put children first by helping both parents assume responsibility for the economic and social well-being, health, and stability of their children. We recognize the value of improved relationships with both parents.

The department operates under five mandated federal performance measures and services. Those are 1) Establishment of Paternity 2) Establishment of Support Orders, 3) Collection of Current Child Support owed 4) Collection of Arrears owed and 5) Cost Effectiveness. Despite the economic challenges facing Stanislaus County, the department has an improved annual collection history with increases in the last four years in all five categories of performance. In Federal Fiscal Year 2011-2012, the department collected more than \$49 million dollars and was recognized and received an award from the state for "The Most Improved County Performance" in overall performance for a large-caseload Local Child Support Agency.

In addition to the five core performance measures, the department provides location of non-custodial parents and employers, modifications and legal actions on cases as deemed necessary by its attorneys, establishment and enforcement of medical support, and child support services for cases where a parent resides out of State.

The Stanislaus County Department of Child Support Services recently was the recipient of a five-year Federal Demonstration Grant. These grant funds are intended to broaden future policy decisions for child support funding and are to be used for employment related services for non-custodial parents. Types of training included in the five-year study include employment skills and placement, fatherhood and parenting training, and domestic violence prevention education. As a result of this expanding federal direction which creates improved safety net opportunities to our customers, the department is now more strategically aligned with other health and human services agencies.