



A program of
Sacramento Children's Home



Family Urgent Response System (FURS) Overview

Enhancing family safety through quick emergency response

Introduction to FURS



Family Urgent Response System (FURS) Overview

Purpose and Target Audience

FURS provides trauma-informed, immediate support to foster youth, children, and caregivers in crisis or instability.

24/7 Assistance Channels

FURS offers round-the-clock help through hotline, text, chat, and mobile response teams for accessibility.

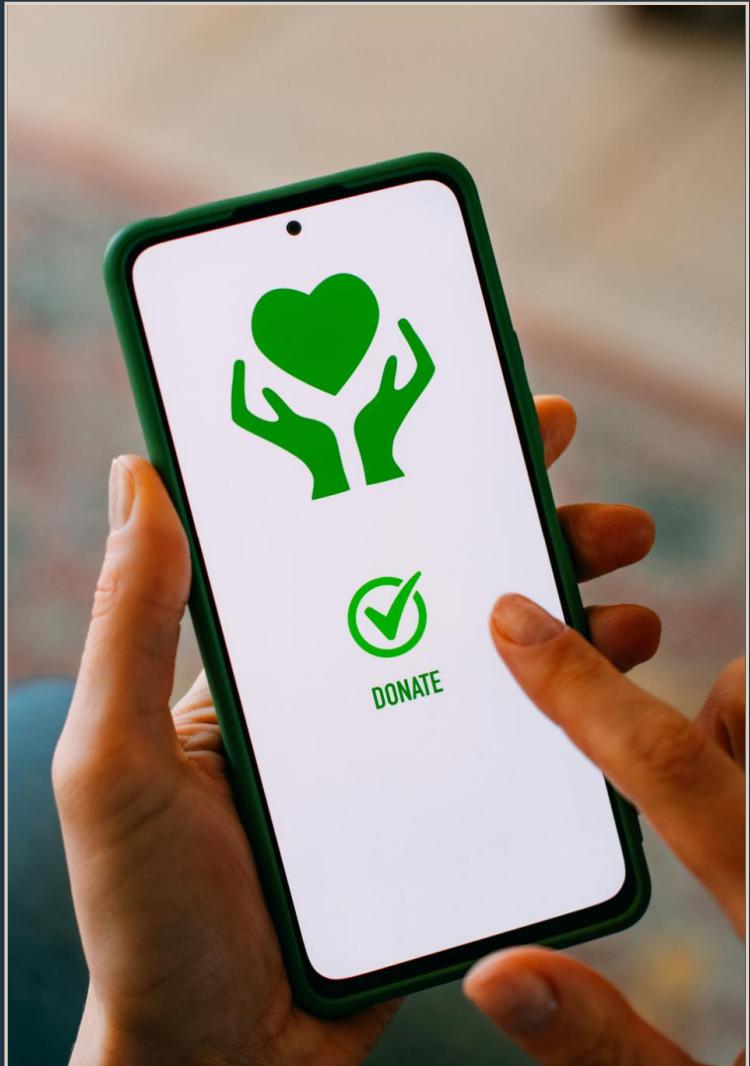
Goals and Impact

The system aims to prevent law enforcement involvement, preserve relationships, and promote healing and stability.

Tailored Outreach Strategies

FURS uses targeted outreach tailored for service providers in Stanislaus County to maximize impact.

Understanding FURS



What is FURS?

24/7 Trauma-Informed Support

FURS offers round-the-clock trauma-informed assistance tailored for children, youth, and caregivers.

Multiple Access Channels

Support is accessible via phone, text, chat, and in-person to address a wide range of needs.

Bridging Community Resources

FURS connects youth and families to immediate help and longer-term community services seamlessly.

Promoting Stability and Safety

The system aims to prevent placement disruptions and reduce law enforcement reliance for vulnerable youth.



Who FURS Serves

Broad Population Served

FURS supports children and youth in foster care and those who exited through adoption, reunification, or guardianship.

Inclusive Caregivers Definition

Caregivers include anyone acting in a caregiving role, ensuring wide support coverage across various family structures.

Centralized Support Access

FURS provides a central contact point for immediate, tailored assistance regardless of urgency or situation complexity.

Promoting Stability and Well-being

The system addresses diverse needs, promoting emotional well-being and stability across different living situations.

Operational Structure



How FURS Works (Statewide)

Centralized Hotline System

FURS uses a statewide centralized hotline to receive calls from eligible youth and caregivers for crisis support.

Mobile Response Teams

County-specific mobile teams provide immediate de-escalation and safety assessments in person or by phone.

Trauma-Informed Support

Responses are trauma-informed, tailored to individual needs including language and demographic preferences.

Timely Crisis Intervention

FURS aims to respond within one to three hours to ensure effective crisis intervention and support stability.

Stanislaus County Process



| STEP | DESCRIPTION |
|-------------|----------------------------------|
| 1 | Statewide Hotline Call |
| 2 | Eligibility Screening |
| 3 | Aspiranet Mobile Response |
| 4 | Urgency Assessment |
| 5 | Mobile Team Dispatch |
| 6 | Crisis Stabilization & Follow-up |

Support Features



Key Features of Mobile Response

Specialized Crisis Training

Teams are trained in trauma-informed care, Community Resiliency Model, and Motivational Interviewing to engage effectively.

Team Composition and Safety

Responses include at least two members ensuring safety and comprehensive support during crises.

Assessment and Coaching

Teams assess causes of instability and coach caregivers to maintain placements and improve interactions.

Comprehensive Reporting

Detailed assessments and recommended actions are communicated to social workers or probation officers.

Resources and Contact



Contact Information

Immediate Hotline Support

FURS provides a statewide hotline 1-833-939-FURS for urgent and direct assistance to individuals in need.

Online Resources and Live Chat

The official website www.cal-furs.org offers additional resources and live chat options for convenient support access online.

Social Media Engagement

Social media platforms like Instagram, Twitter, and Facebook provide updates and engagement via the @calfurs handle.