



# Family Urgent Response System (FURS) Overview

Enhancing family safety through quick emergency response

# Introduction to FURS



# Family Urgent Response System (FURS) Overview

## **Purpose and Target Audience**

FURS provides trauma-informed, immediate support to foster youth, children, and caregivers in crisis or instability.

## **24/7 Assistance Channels**

FURS offers round-the-clock help through hotline, text, chat, and mobile response teams for accessibility.

## **Goals and Impact**

The system aims to prevent law enforcement involvement, preserve relationships, and promote healing and stability.

## **Tailored Outreach Strategies**

FURS uses targeted outreach tailored for service providers in Stanislaus County to maximize impact.

# Understanding FURS



# What is FURS?

## **24/7 Trauma-Informed Support**

FURS offers round-the-clock trauma-informed assistance tailored for children, youth, and caregivers.

## **Multiple Access Channels**

Support is accessible via phone, text, chat, and in-person to address a wide range of needs.

## **Bridging Community Resources**

FURS connects youth and families to immediate help and longer-term community services seamlessly.

## **Promoting Stability and Safety**

The system aims to prevent placement disruptions and reduce law enforcement reliance for vulnerable youth.



# Who FURS Serves

## **Broad Population Served**

FURS supports children and youth in foster care and those who exited through adoption, reunification, or guardianship.

## **Inclusive Caregivers Definition**

Caregivers include anyone acting in a caregiving role, ensuring wide support coverage across various family structures.

## **Centralized Support Access**

FURS provides a central contact point for immediate, tailored assistance regardless of urgency or situation complexity.

## **Promoting Stability and Well-being**

The system addresses diverse needs, promoting emotional well-being and stability across different living situations.

# Operational Structure



# How FURS Works (Statewide)

## **Centralized Hotline System**

FURS uses a statewide centralized hotline to receive calls from eligible youth and caregivers for crisis support.

## **Mobile Response Teams**

County-specific mobile teams provide immediate de-escalation and safety assessments in person or by phone.

## **Trauma-Informed Support**

Responses are trauma-informed, tailored to individual needs including language and demographic preferences.

## **Timely Crisis Intervention**

FURS aims to respond within one to three hours to ensure effective crisis intervention and support stability.



# Stanislaus County Process



## STEP

## DESCRIPTION

- |   |                                  |
|---|----------------------------------|
| 1 | Statewide Hotline Call           |
| 2 | Eligibility Screening            |
| 3 | Aspiranet Mobile Response        |
| 4 | Urgency Assessment               |
| 5 | Mobile Team Dispatch             |
| 6 | Crisis Stabilization & Follow-up |

# Support Features



# Key Features of Mobile Response

## **Specialized Crisis Training**

Teams are trained in trauma-informed care, Community Resiliency Model, and Motivational Interviewing to engage effectively.

## **Team Composition and Safety**

Responses include at least two members ensuring safety and comprehensive support during crises.

## **Assessment and Coaching**

Teams assess causes of instability and coach caregivers to maintain placements and improve interactions.

## **Comprehensive Reporting**

Detailed assessments and recommended actions are communicated to social workers or probation officers.

# Resources and Contact



**1-833-939-FURS  
3877**

*A program of  
Sacramento Children's Home*



## Contact Information

### **Immediate Hotline Support**

FURS provides a statewide hotline 1-833-939-FURS for urgent and direct assistance to individuals in need.

### **Online Resources and Live Chat**

The official website [www.cal-furs.org](http://www.cal-furs.org) offers additional resources and live chat options for convenient support access online.

### **Social Media Engagement**

Social media platforms like Instagram, Twitter, and Facebook provide updates and engagement via the @calfurs handle.