



Stanislaus County Behavioral Health Board

Annual Report

Presented to the Stanislaus County
Board of Supervisors
March 2022

ANNUAL REPORT TO THE BOARD OF SUPERVISORS

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**ANNUAL REPORT TO THE BOARD OF SUPERVISORS
FROM THE
BEHAVIORAL HEALTH BOARD
INTRODUCTION**

The Behavioral Health Board is appointed by the Board of Supervisors as an advisory body to the Board of Supervisors and the local Behavioral Health Director. The role of the Behavioral Health Board is established in statute (Welfare and Institutions Code Section 5604.2) and includes the following responsibilities:

- Review and evaluate the community's public mental health and substance use disorder needs, services, facilities, and special problems in any facility within the county or jurisdiction where mental health and substance use disorder evaluations or services are being provided, including, but not limited to, schools, emergency departments, and psychiatric facilities.
- Review any county agreements entered pursuant to Section 5650. The local mental health board may make recommendations to the Board of Supervisors regarding concerns identified within these agreements.
- Advise the Board of Supervisors and the local Behavioral Health Director as to any aspect of the local mental health program. Local mental health boards may request assistance from the local patients' rights advocates when reviewing and advising on mental health evaluation or services provide in public facilities with limited access.
- Review and approve the procedures used to ensure citizen and professional involvement at all stages of the planning process. Involvement shall include individuals with lived experience of mental illness and their families, community members, living with mental illnesses on a daily basis, such as education, emergency services, employment, health care, housing, law enforcement, local business owners, social services, seniors, transportation, and veterans.
- Submit an annual report to the Board of Supervisors on the needs and performance of the County's mental health system.
- Review and make recommendations on applicants for the appointment of a local Director of Behavioral Health Services. The Board shall be included in the selection process prior to the vote of the Board of Supervisors.
- Review and comment on the County's performance outcome data and communicate its findings to the California Mental Health Planning Council.

It is the duty of the Stanislaus County Behavioral Health Board to provide an annual update to the Board of Supervisors concerning the performance of Behavioral Health and Recovery Services. It is the Behavioral Health Board's honor to present this information to the Board of Supervisors at this time.

The Behavioral Health Board is comprised of a wide range of individuals representing the diversity of the County population. Currently there are 14 members on the Board, comprised of consumers of mental health services, family members of consumers, mental health professionals and others interested and concerned about the mental health system in Stanislaus County. The composition of the Behavioral Health Board meets the statutory requirements for having consumers and family members on the Board. The Behavioral Health Board membership is diverse, including two Latino members, one Southeast Asian member, one African American member, and one Dutch Caribbean member. Pursuant to statute, a member of the Board of Supervisors is also a Behavioral Health Board member.

Members of the Behavioral Health Board are appointed based upon Supervisorial District. In the past, efforts to bring the Board to full complement included out-of-district appointments. This practice will be discouraged as Board of Supervisor members wish to appoint and Behavioral Health Board members wish to be appointed from the district in which they reside. However, a Board of Supervisors member may initiate an out-of-district appointment if he or she is willing to cede a vacancy in his or her district and the candidate is agreeable to this as well. Behavioral Health Board members continually discuss mental health and substance use issues with members of the public and seek interested individuals willing to fill vacant positions, as they become available. Currently, concerted efforts to recruit individuals representing the various ethnic and cultural groups in the county are being made.

Behavioral Health Board members meet monthly in a public meeting to bring attention to mental health issues, and each member of the Board participates in at least one of six committee meetings designed to focus on more detailed components of mental health and substance use issues. Committees currently consist of the Administrative and Fiscal Management, Managed Care, Prevention and Community Education/Outreach, Impact – Department Run Services, Impact – Contract Run Services. Additionally, the Executive Committee, consisting of the Chair, Vice-Chair and Committee Chairs, meets regularly with the Director of Behavioral Health and Recovery Services and other staff members to set goals and future direction for the Behavioral Health Board. Ad hoc committees are used when needed to address issues that arise.

The Behavioral Health Board is responsible for acting as a liaison to the Board of Supervisors. The Behavioral Health Board is tasked with identifying issues affecting the community as it relates to the mental health and substance use disorder needs for consumers and those who advocate for them. Members of the Behavioral Health Board feel strongly that the needs of individuals with a substance use disorder and/or mental illness in Stanislaus County must be given the highest priority in terms of continued support and resources to maintain programs that currently exist within the system. Members of the Behavioral Health Board are committed to this goal.

Mental illness and substance use disorder challenges are not confined to individuals, alone. Mental illness and substance use disorders affect family members, businesses, law enforcement, schools and the community as a whole.

Those who experience serious and persistent mental illness and/or substance use disorders are overrepresented in the homeless population, criminal justice system, and often have co-occurring substance use disorders and serious mental illness, all of which can have an adverse impact on community health and quality of life. This compounding effect is one reason the Behavioral Health Board brings awareness to mental health and substance use issues, supports the Board of Supervisors as they continue its support of Behavioral Health and Recovery Services and the mental health treatment services provided for our community.

Collaborative efforts were a high priority during the preceding year. The need to maximize resources among and between public agencies and community-based agencies, as well as the need for information sharing with other county Behavioral Health Boards remain primary objectives.

As the community emerges through the COVID-19 crisis, the Behavioral Health Board will continue to seek information and work with others in the mental health and substance use disorder community.

This report will highlight some of the programs currently in place at Behavioral Health and Recovery Services (BHRS). This work is accomplished through the Adult System of Care, Older Adult System of Care, Forensics Services, the Children's System of Care, and Managed Care Services. The Department's Fiscal Year 2020-2021 Adopted Final Budget was \$157,880,884, an increase of 12.9% over the prior Fiscal Year. Of the total budget, \$131,639,197 was dedicated for use in mental health programs and \$23,768,161 in substance use disorder programs. The remaining \$2,473,526 was earmarked for use in the public guardian programs. Total staffing for the Department, was approximately 487 full-time staff.

BEHAVIORAL HEALTH BOARD MEMBERS



Kathy Rupe, Chair
District 3



Charmaine Monte
Vice Chair
District 4



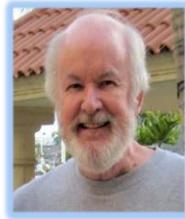
Supervisor Terry Withrow
Board of Supervisors
District 3



Peter Dean
District 1



Shehu Hassan
District 2



Jack Waldorf
District 5



Annie Henrich
District 2



Officer Thomas H. Olsen
California Highway Patrol



Frank Ploof
District 4



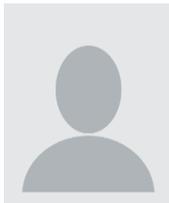
Jerald Rosenthal
District 3



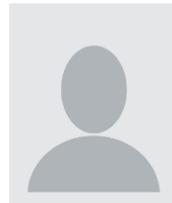
Virginia Solorzano
District 5



Rebecca Clover
District 3



Captain Frank Martinez
Stanislaus County Sheriff's Office



Michael Shinkel
District 5

BEHAVIORAL HEALTH BOARD EXECUTIVE SUMMARY

Mission Statement:

The Stanislaus County Behavioral Health Board shall advocate for the highest possible quality of life, for the elimination of stigma through education, for removal of barriers to service, and will provide oversight and work in partnership with the staff of the County Behavioral Health Department.

The Behavioral Health Board is pleased to present their 2021 Annual Report to the Board of Supervisors.

The annual report contains reports on committee activities, data and reports from the department and CBO reports about their agencies and what services they provide.

The Board heard several informative presentations and reports throughout the year on a variety of topics, including the following:

The Board heard several informative presentations and reports throughout the year on a variety of topics, including the following:

- Ruben Imperial, Director, provided updates on the following:
 - BHRS fiscal sustainability and capacity-building strategies.
 - Criminal Justice Partnerships with Project Resolve and Forward Together.
 - Cradle to Career education partnerships.
 - Homeless and housing efforts.
 - Stanislaus COVID-19 Children's Mental Health Partnerships.
 - Core Treatment Model and Mental Health Continuum of Care planning.
 - Office of Public Guardian restructure and Care Coordination Team.
 - Prevention and Early Intervention funding shifts towards early intervention and children's services.
 - Adult and Children System of Care structure and consolidation.
 - The Director has kept the BHB apprised of the new restructuring plan for BHRS and the impacts in the organization and community.
- Elizabeth Campos-Martinez, Manager of Social Services with the Health Plan of San Joaquin, provided a summary of the new Senate Bill 855 Mental Health Parity signed into law on September 25, 2020. This law requires commercial health insurance companies to provide coverage for medically necessary treatment of mental health and substance use disorders under the same terms and conditions applied to other medical conditions. The bill would prohibit a health care service plan or disability insurer from limiting benefits or coverage for mental health and substance use disorders to short-term or acute treatment.
- Martha Cisneros-Campos, MHSA Policy and Planning Innovation Manager, informed the board members of the MHSA Revenue and Expenditure Report for FY 2019-2020. The department is required yearly to submit a comprehensive expenditure report to the State of California Department of Health Care Services (DHCS); sharing what and how much was allocated to each service component of

MHSA funding. For detailed information, please visit the MHSA website at <http://www.stanislausmhsa.com/>

- Robin Popolizio, Executive Director with Prodigal Sons and Daughters presented an overview of the program's services. Prodigal Sons and Daughters is a drug and alcohol recovery faith-based organization serving youth and adults in the Central Valley free of cost. Their services include outpatient services, support groups, individual counseling, treatment planning, interventions, and family support.
- The BHB conducted a public hearing on the MHSA Innovations program. Martha Cisneros-Campos, MHSA Manager and Kirsten Jasek-Rysdahl, BHRS Outcomes Manager, provided a PowerPoint presentation with a brief overview of the MHSA Innovation plan that entails the implementation of three proposed programs and their funding. The programs include Early Psychosis Learning Healthcare Network (LHCN) Statewide Collaborative; Full Service Partnership (FSP) Multi-County Collaborative; Community Planning Process and Stakeholder Input for Increased Innovation Planning, Design and Implementation.
- Martha Cisneros-Campos, MHSA Planning Manager, provided a PowerPoint presentation with a brief overview of the MHSA Three Year Plan that entails the implementation of three proposed programs and its funding. The programs include Early Psychosis Learning Healthcare Network (LHCN) Statewide Collaborative; Full Service Partnership (FSP) Multi-County Collaborative; Community Planning Process and Stakeholder Input for Increased Innovation Planning, Design and Implementation. The MHSA Three Year Plan and Annual Update went for 30-day public review and comment period which closed on April 30, 2021. A public hearing was held to have an open forum conversation about the MHSA three-year plan. No public comments were presented.
- John Aguirre provided an overview of the LGBTQ+ Collaborative and their vision: "To promote the health and well-being of LGBTQ+ persons and their allies by uniting and partnering with agencies, organizations, and groups of like purposes, dedicated to Education, Advocacy and Training for inclusion of all to conserve and protect overall health and well-being of the community." The LGBTQ+ Collaborative partners with community programs including BHRS, El Concilio, National Alliance on Mental Illness (NAMI), and Turning Point to provide peer support and advocacy groups, equity, and wellness workshops. The collaborative is partnering with various community organizations to further develop programs and service opportunities with a strong emphasis on mental health supports.
- Throughout the COVID-19 crisis, Mr. Ruben Imperial provided periodic updates on the department's COVID-19 response. The committees have also had updates about the COVID-19 impact related to their particular area of focus.

The Behavioral Health Board educates the public about the mission and scope of responsibilities by:

- Continuing to review and evaluate the community's mental health needs, services, facilities and special programs.
- Advise the Board of Supervisors and the local Behavioral Health Director regarding any aspects of the local mental health programs.
- Review and approve the procedures used to ensure citizen and professional involvement at all stages of the planning process.

- Review and comment on the County's performance outcome data and communicate its finds to the State Mental Health Planning Council.
- Enhancing collaboration with individuals, families and communities to better advocate for constituents.
- Supporting the work of Stanislaus County Behavioral Health & Recovery Services.
- Making effective recommendations to the Stanislaus County Board of Supervisors.

The Behavioral Health Board approved amending the SCBHB Bylaws to implement the changes to the SCBHB Committee structure to align with the Behavioral Health and Recovery Services (BHRS) Strategic Plan. On November 16, 2021, the Stanislaus County Board of Supervisors approved the changes. The new SCBHB committee structure includes the following:

- Executive Committee
- Administrative & Fiscal Committee
- Mental Health Committee
- Substance Use Disorder Committee
- Inpatient Committee
- Initiatives Committee

Respectfully submitted by Kathy Rupe, Chair and Charmaine Monte, Co-Chair.

ADMINISTRATIVE, FISCAL MANAGEMENT COMMITTEE

Committee Chair: Jack Waldorf

Committee Members: Peter Dean

Senior Leader: Kara Anguiano

The Administrative, Fiscal Management Committee (AFMC) meets on a quarterly basis and reports to the Stanislaus County Behavioral Health Board (BHB) during monthly board meetings. The committee is made up of BHB members Jack Waldorf and Peter Dean, BHRS Chief Fiscal and Administrative Officer Kara Anguiano, and the following BHRS Management representing six administrative areas:

- Tina Jamison - Accounting Services and Business Office
- Delayne Oliva - Contracts Services
- Scott Simpson, General Services/Facilities
- Laura Garcia - Human Resources, Workforce Education and Training
- Michael Levy - Data and Technology Services
- Kirsten Jasek-Rysdahl - Outcomes and Evaluation

The purpose of the AFMC is to provide oversight and assistance to BHRS' various administrative functions, and to provide feedback to the Behavioral Health Board, the County Board of Supervisors, and the community with this annual report.

The committee tracked goals and results during Fiscal Year 2020-2021 from each of the administrative areas. The AFMC has found that each of these administrative areas within BHRS is run very well and efficiently. Each of these managers are positive, engaged, and provide valuable information during committee meetings and for this annual report.

The AFMC's main accomplishment during Fiscal Year 2020-2021 was the finalization of a department-wide organizational review that involved a plan for restructuring and included the identification of increased efficiencies to ensure sustainability of programs and services into the future while prioritizing the provision of core services. The organizational review resulted in the development of the BHRS Strategic Plan that will address the emerging needs of residents of Stanislaus County. The BHRS Strategic Plan was presented to and approved by the Board of Supervisors on March 30, 2021 (Resolution 2021-0136). The BOS directed BHRS to execute staffing reassignments, make the necessary adjustments to contracted service levels, negotiate new agreements, and modify existing agreements as outlined in the Strategic Plan to support full implementation by July 1, 2021.

Other major accomplishments of the six administrative areas are highlighted below.

Accomplishments from Accounting Services:

- Under the BHRS Strategic Plan, designed and prepared to transition to an entirely new fiscal structure for mental health programs.
- All budgets were prepared and submitted to Chief Executive Office for Board of Supervisors' approval prior to deadlines. BHRS operated within approved budgeted appropriations.
- The Fiscal Year 2020-2021 Cash Equivalent internal audit showed continued improvement and compliance with policy as a result of the collaborative effort with departmental partners.
- Staff worked closely with the County's external auditors during the Single Audit and preparation of the Consolidated Annual Financial Report for FY 2020-2021. Continued to work collaboratively with Auditor-Controller, County Purchasing, and BHRS contracts staff to identify areas where there is a need to modify contract language, General Services Agency (GSA) purchasing policy, and internal procedure to accommodate new regulations.
- Staff continues to work closely with the Department of Healthcare Services (DHCS) to bring Cost Reports current to support more timely reimbursement for services.
- In collaboration with the Chief Executive Office and Auditor-Controller's Office, staff prepared COVID-19 reimbursement claims to draw down both Federal and State funding.
- Staff lead efforts to apply for five grants and BHRS was awarded four of the five. The fifth application is pending review.
- Recruited and hired one Fiscal Manager, two Accountant IIIs, one Accountant II, and one Accounting Technician.

Accomplishments from Business Office:

- Supported the department through maximizing revenue by identification of correct pay sources, timely and accurate billing, and research and follow-up on claims for Mental Health and Substance Use Disorder services.
- Continued to claim services under the new California Drug Medi-Cal Organized Delivery System. Since its implementation on April 1, 2019, the program continued to grow in FY 2020-2021. Throughout the fiscal year, staff worked collaboratively with program, fiscal, quality services, and information technology divisions to ensure maximization of revenue.
- Services that are entered into the electronic health record with claiming errors appear on a suspended services report. Business Office staff continue to work collaboratively with program staff on making the appropriate changes to minimize fiscal implications to the department as loss of revenue.
- Private insurance claiming was transitioned from paper to utilizing an online clearing house service. This process improvement will speed up the claiming process to private insurance companies and reduce the amount of follow up required of staff and ensuring quick collection of revenue.
- Recruited and hired one Account Clerk III.

Accomplishments from Contract Services:

- Under the BHRS Strategic Plan, worked collaboratively with Management to design new contract boilerplate language to capture the Core Treatment Model

services to clearly outline scope of services, reporting, and performance measures.

- Supported the department by drafting, amending, renewing and terminating agreements (including state contracts, memorandums of understanding and inter-agency agreements), facilitating the Request for Proposal (RFP) and other procurement processes, managing State contracts, facilitating contract monitoring in line with all State and Federal regulations, along with initiating and drafting contract-related Board of Supervisor agenda items.
- Served in an advisory role to Senior Leadership and program staff in developing new contracts, researching contractual issues or questions and being the subject matter experts for all county agreements and related processes.
- Approximately ninety (90) contracts totaling \$76 million were approved by the Board of Supervisors on June 16, 2021, to continue services in Fiscal Year 2021-2022.

Accomplishments from General Services/Facilities:

- Under the BHRS Strategic Plan, work collaboratively with Management to plan for the relocation of programs and staff.
- Identified and managed all personal protective equipment (PPE) for staff during the COVID-19 pandemic.
- Continued to design, build, and install plexiglass barriers for client servicing locations and client transportation vans within BHRS sites to provide social distancing barriers.
- Supported the department through procurement of goods and services, delivered interoffice mail and supplies and coordinated the maintenance and repairs of facilities and grounds.

Accomplishments from Human Resources/Workforce Education/Training:

- Under the BHRS Strategic Plan, worked collaboratively with Management to initiate the intradepartmental transfers of staff related to the restructure and began recruitment efforts for approximately 75 vacant positions.
- Under the BHRS Strategic Plan, worked collaboratively with Management to begin to develop education and training about the Core Treatment Model.
- Continued labor relations efforts with Service Employees International Union (SEIU) Local 521, American Federal of State, County and Municipal Employees (AFSCME) Local 10, and California Nurses Association (CNA).
- Supported the department through staff training and development strategies, recruitment and retention efforts, employee and labor relations, employee orientation, payroll processing and injury/illness management.
- Focused on the educational and training capacity of the behavioral health workforce, with the goal to further develop a diverse, skilled workforce; as well as continuing to build collaboration with community partners.
- Continued efforts to expand volunteer participation and partnership with Modesto Junior College to support the California Association of Social Rehabilitation Agencies (CASRA) program.

Accomplishments from Data and Technology Services:

- Under the BHRS Strategic Plan, worked collaboratively with Management to plan for the relocation of equipment and technology of programs and staff
- Completed Phase I of the Data and Technology Services Strategic Plan that created a separate, stand-alone team for Outcomes and Evaluation and addressed challenges with turnover in staff and associated loss of institutional knowledge, increase in mandated reporting and service requests, increased focus on the provision of services via telehealth or in a remote setting
- Recruited and hired a Senior Software Developer, a Software Developer/Analyst III and transitioned several staff to new roles under the Strategic Plans
- Began working collaboratively with a contractor for support with electronic health record, data, and state reporting needs
- Deployed additional laptops and smartphones to support staff working remotely
- Provided technology support to Department staff for software and hardware, performed maintenance and improvements of the local area network, and completed mandated state reporting

Accomplishments from Outcomes and Evaluation

- Established a stand-alone team to measure, evaluate, and report out on the effectiveness and performance of our programs and our services, and how they impact individuals and the community in general.
- Under the BHRS Strategic Plan, worked collaboratively with Management to develop performance measures for Core Treatment Model and other new services and incorporated those into the contract boilerplate.
- Began working collaboratively with a contractor for support with reports and dashboards to monitor performance outcomes.
- Transitioned several staff to new roles under the Strategic Plan and began recruiting for one Staff Services Coordinator and two Staff Services Analyst positions.
- Provided data, analysis and support for the mental health and substance use disorder External Quality Review audits.
- Provided data and analysis for the Mental Health Services Act Annual Update for Fiscal Years 2018-2019 and 2019-2020.
- Completed several program evaluations.

The Administrative, Fiscal Management Committee is pleased to provide this annual report detailing the efforts of BHRS' six administrative divisions and their accomplishments. This committee believes that BHRS is striving for excellence while adhering to Board of Supervisors' priorities of *Supporting Community Health* and *Delivering Efficient Public Services*.

Respectfully submitted by Kara Anguiano on behalf of Jack Waldorf, Chair.

MANAGED CARE COMMITTEE

Committee Chair: Jack Waldorf

Committee Members: Charmaine Monte, Jerold Rosenthal

Senior Leader: Monica Salazar

The Managed Care Committee reviews state audits, the Annual External Quality Review Organization and the Triennial Medi-Cal Systems Audit. Both audits review access, services provided, quality of care, BHRS internal processes, consumer participation, and other areas of the department.

The committee's primary focus is to analyze various aspects of the county's contractual relationship with Doctors Behavioral Health Center, the county's Psychiatric Health Facility, and the Crisis Stabilization Unit. This includes trends and percentages of denied days and appeals, access, and re-hospitalizations. It also includes the impact of restoration to competency patients, the number and percentage of uninsured patients, and a comparison of the lengths of stay for insured and uninsured adult and child patients. In addition, the committee analyzes the impact of two managed care plans, Health Plan of San Joaquin and Health Net, that are responsible for providing services to individuals covered by Medi-Cal that have mild to moderate mental illnesses.

The chairperson of the Managed Care Committee also serves as a Behavioral Health Board representative on the Doctors Behavioral Health Center Advisory Board, where the committee's analyses are also considered.

Respectfully submitted by Jack Waldorf, Chair.

PREVENTION AND COMMUNITY EDUCATION/OUTREACH COMMITTEE

Committee Chair: Kathy Rupe

Committee Members: Jack Waldorf, Frank Ploof

Senior Leader: Kevin Panyanouvong, LCSW

The Prevention and Community Education/Outreach Committee was able to meet on a few occasions rather than on a regular basis due to the challenges associated with the ongoing COVID-19 pandemic. In addition, many of the preventative activities normally conducted by this committee were not able to be performed and only a few in-person community outreach events were conducted. This was partly due the pandemic and partly due to staff being relocated to other programs. However, the committee was able to distribute important information such as:

- Drop the Drugs event flyer.
- Fentanyl health alert flyers as part of a campaign to educate the community on “fake pills” circulating in our community.
- Your Pain is Real – So Are the Risks signs – a campaign to educate the community on the danger or prescription pain medications and learn about safer options.

Challenges:

The committee still faces the same issue as in previous years; the committee is small and in need of support. Currently there are two acting members from the Behavioral Health Board. We are members who have families, jobs and choose to volunteer for something outside ourselves. Not for mere recognition, but for the social causes we see in the community. The work we contribute to lend our fellow brothers and sisters a helping hand is necessary, heartfelt, and sincere.

Goals and Plans for 2022:

The goals and plans for 2022 are to continue to promote for more volunteers to join our committee. We will continue to conduct site visits by utilizing virtual software such as Zoom and work closely with BHRS Substance Use Disorder Prevention and Mental Health Prevention.

As board members we will continue to promote Advocacy to our peers and keep learning and working side by side with our county. Through prevention, treatment, and recovery principles into the larger health care system we can increase access to care, improve quality patient care and improve positive outcomes for our community.

Respectfully submitted by Kathy Rupe, Chair.

IMPACT- DEPARTMENT RUN SERVICES COMMITTEE

Committee Chair: Peter Dean

Committee Members: Frank Ploof, Kathy Rupe

Senior Leaders: Debra Buckles and Pam Esparza

During the year from July 1, 2020 to June 30, 2021, this committee will have been merged for four years as the Behavioral Health Board (BHB) that has the oversight of Mental Health and Substance Use Disorder services. Virginia Solorzano volunteered to assume the Chair duties for this committee from Vern Masse in February 2019. In March of 2020 Virginia Solorzano took a leave of absence and subsequently withdrew from the Behavioral Health Board. Peter Dean assumed duties as Chair following Virginia Solorzano's departure. Senior Staff members were Debra Buckles and Pam Esparza.

The committee goal is to look at areas for improvement in the following Systems of Care (SOC); Children's SOC, Adult/Older Adult SOC, Forensic SOC, Substance Use Disorder services and Housing/Employment Services. Each SOC has a Quality Improvement Committee.

The committee invites department run programs to present information regarding their program and the committee conducts a site visit. During site visits, committee members receive further information about the program and are able to see services being provided. Also, during the site visit a standard questionnaire with questions regarding number of consumers served, any overlap of services with other programs, and other questions regarding how a program could be improved are asked. If possible, committee members talk with consumers regarding their experience and satisfaction with the program. If there appear to be corrections needed or ways the program may be improved, committee members follow up with BHRS management.

During FY20/21 the committee had presentations but did not visit the following programs: Family Partnership, Care Coordination Team, Patients' Rights, High Risk Health & Senior Access, Peer Support, and Housing & Employment.

In 2021, Ruben Imperial, BHRS Director, proposed reorganizing the subcommittee structure. The proposed structure will incorporate scheduling review of all the programs on a rolling basis. Every program will not be review every year, however, all programs will be reviewed within a 2-year period. In addition, the proposed structure will allow more in-depth review of each program. Issues identified could then be delegated to ad hoc committees for in depth analysis and discussion. This proposal also addresses Chairman Dean's 2019 concerns regarding the committee's ability to perform in-depth review of the programs.

The department, as part of reorganization of 2021, will continue to follow policy of respecting conservatees' powers of attorney including powers of attorney for health care.

In 2021, the COVID-19 pandemic continued to prevent the committee from meeting in person until safety protocols could be developed. Reorganization efforts in 2021 also limited staff availability for committee meetings.

Surveys conducted by BHRS staff are currently being relied upon to determine if consumer satisfaction and needs are being met.

Respectfully submitted by Peter Dean, Chair.

IMPACT – CONTRACT RUN SERVICES COMMITTEE

Committee Chair: Shehu Hassan

Committee Members: Annie Henrich

Senior Leaders: Keri Magee

January 13, 2021 – Presentation

Presentation by the Aspiranet CCR/CFT Team.

Aspiranet CCR/CFT team is neutral third-party that facilitates Child and Family Team (CFT) meetings for all partner agencies in Stanislaus County for youth in the Children's System of Care that meet criteria and accept services. The CCR/CFT program is voluntary for youth and families with exception of youth with an open child welfare case or if mandated by probation. They have 6 full-time social workers that facilitate the CFT Meetings (including 1 new hire as of yesterday). Three of the six social workers are bilingual. Their smallest program is Probation. It is for juveniles with open cases that have been ordered out of the home by the court. They currently have 11 probation clients.

February 10, 2021 – Presentation

Presentation by Janene Honberger, Assistant Program Director Garden Gate Respite.

Turning Point Garden Gate Respite is funded by Prop 63. Their primary function is to provide access to mental health services. They help individuals get connected with mental health services, Full Service Partnership (FSP), case managers, Substance use disorder treatment, social support, temporary housing/shelter, group peer support, food pantries, and clothing. Open 24 hours a day, 365 days a year to help residents of Stanislaus County get connected to services. They have staff working at the Access Center, located by the Salvation Army in Modesto. Many of their clients are in/out of the hospital or prison so they provide information on services available to them. They offer temporary housing/shelter and food up to 28 days. If client needs more time, an extension can be requested. Alma Torres is the contract monitor that reviews and approves these requests. Housing is provided in two homes, located at 605 & 609 5th Street, Modesto. The second home was just acquired allowing them to have an 11 bed capacity.

March 10, 2021 – Presentation

Presentation by Steve Collins, Center for Human Services (CHS) Manager.

Center for Human Services, School Based Program is a non-profit agency that provides behavioral health services, a combination of mental health and substance use services to our community. The agency just celebrated its 50th year in 2020. Cindy Duenas is the Executive Director for Center for Human Services. The CHS Outpatient School Based Program is one of two contracts they have with BHRS for mental health. They've had this contract with BHRS for 25 years. They serve students at 60 school sites throughout

Stanislaus County. The clinician's primary function is to provide access to mental health services.

April 14, 2021 – Presentation

Presentation by Albertina Reynoso, RAIZ Promotores and Tracey McKnight.

RAIZ stands for "Creating Alliances and Inspiring Wisdom". Program was started in 2010 by Ruben Imperial, current BHRS Mental Health Director.

Promotores are community health workers/leaders, who offer mental health prevention and emotional support, primarily to the Latino community. The presentation touched on the fact that their services are open to everyone in the community.

Albertina describes the RAIZ Promotores as individuals who are going through the metamorphosis process like a butterfly, evolving and looking for new ways to improve.

They continue to have 30+ women attend their meetings through Zoom online to stay connected and build relationships. Tracey praised the Promotores for the great work they do to help the community!

They made 200+ masks for the community to help with COVID-19 prevention recommendations and knocked on doors to make sure people had food.

A recent Senate Bill approved more services for youth under 25 years of age. Promotores have been doing cooking classes and dance classes via Zoom to help youth engage during the pandemic.

June 9, 2021 – Presentation

Presentation by Joshua Merrill and Juan Teran of Telecare Outreach.

Joshua went through each of the 4 distinct outreach programs along with opportunities and challenges they face; He provided insight as to who they currently serve and who they have served in the past. They currently serve individuals living within Stanislaus County, individuals who have Medi-Cal, uninsured, and underinsured, ages 18 years or over, individuals suffering from severe mental illness, individuals with high risk of hospitalizations and suicidal behaviors and individuals with low socio-economic status struggling economically. Joshua also elaborated on additional resources people they serve can tap into.

Respectfully submitted by Shehu Hassan, Chair.