

# Meeting Minutes

## Health Net, MHN & Stanislaus County BHRS

Meeting Title: Care Coordination Meeting  
 Date/Time of Meeting: July 24, 2025 @ 1:00PM – 2:00PM  
 Frequency: Quarterly  
 Meeting ID: 831 3035 3214 Passcode: 784093

**Liaison/Facilitator:** Gabriela Marquez

Health Net	Y/N	Stanislaus County Behavioral Health and Recovery Services	Y/N
Perry Shelton - HealthNet	Y	Kristy Johnson - ASOC	Y
Myriah Kemp – Health Net	Y	Robert (Bob) Housden – CSOC	Y
		Bernardo Mora MD	Y
Optional:		Tracey McCullough - SUD	Y
Vernell Shaw III, MSW – Health Net	N	Paula McDowell – SUD	Y
Eliana Argueta – Health Net	N	Rachel Acosta - CERT	N
		Sushma Patla - ACS	Y
		Debora Dietz-Neves - CCMU	N
		Chandra Campbell	N
		Lori Sims - ASOC	N
		Maribel McCarroll	N
		Alyssa Wells, ASC	Y
		Optional:	
		Abraham Andres – Chief, ASOC	N
		Keri Magee – Assistant Director	N
		Tabitha Sprague – Chief, SUD	N
		Monica Salazar – Chief, BHP Admin	N
		Brittany Dobson-Ellis (Kirkland) – Assistant Director of Clinical Operations	N
		Kim Saing – Chief, CSOC	N

### Agenda

Categories	Details	Responsible Party
I.	<b>Introductions for New Committee Members/Changes to Attendees:</b> <ul style="list-style-type: none"> <li>Alyssa Wells, new Access Crisis Service Coordinator</li> </ul>	All
II.	<b>Follow-Up Items from last meeting</b> <ul style="list-style-type: none"> <li>Perry confirmed receipt of meeting minutes for 04/23/2025.</li> <li>MOU Report:</li> </ul>	All
III.	<b>Data Discussion</b> <ul style="list-style-type: none"> <li>Referral Numbers:               <ul style="list-style-type: none"> <li>Mariah reported on the Behavioral Health Referral Data – Stanislaus County – Stanislaus County <u>Quarter 2 2025</u></li> </ul> </li> </ul>	

- Screening Tools Data  
Timeframe April, May, and June adults; 68 total 59 of those numbers meant for non-specialty mental health services and nine met for specialty mental health services.  
and Youths 13 total all of those were met for non-specialty mental health services; Grand total of 81 screenings.
- Q2 2025 Referral Details  
Referrals for Case Management =59  
Referral Request (did not meet criteria based on scoring) = 55  
VID Benefit Explanation (Met declined) = 3  
Care Coordination total = 273; Grand total contacts = 406

Behavioral Health Referral Data – Stanislaus County

Stanislaus County Quarter 2 2025				
Month	April	May	June	Total
<b>ADULT</b>				
<b>Total</b>	23	22	23	68
MCP (NSMHS)	19	20	20	59
MHP (SMHS)	4	2	3	9
<b>YOUTH</b>				
<b>Total</b>	3	4	6	13
MCP (NSMHS)	3	4	6	13
MHP (SMHS)	0	0	0	0
<b>Total</b>	<b>26</b>	<b>26</b>	<b>29</b>	<b>81</b>

**Please Note:**  
 NSMHS = Score Under 8 (MCP)  
 SMHS = Score 9+ (MHP)  
 \*Some members may require referral to County despite score under 8 due to CHCS instructions regarding certain demographics (E.g., foster children, juvenile probationers).  
 \*Some members may decline referral to County despite score over 8 and would be routed to MHN providers for clinical assessment per the CHCS 'No Wrong Door' policy.

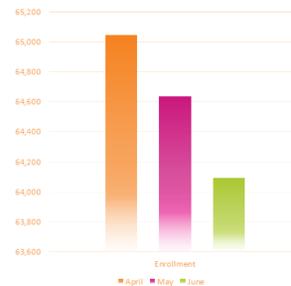
health net  
Confidential and Proprietary Information

Q2 2025 Referral Details		
Referral Category	Activity Type	Stanislaus County
Referred by MCP	Screening MHP	18
	TDC Add-On	1
	TDC Stepdown	35
<b>MCP Total</b>		<b>54</b>
Sent to MHP	Screening MHP	2
	Screening SUD	2
	TDC Add-On (SMH)	0
	TDC Stepdown (SMH)	0
	TDC (SMH)	0
<b>MHP Total</b>		<b>4</b>
Referred to CM	Member referred to case management	59
<b>Referred to CM Total</b>		<b>59</b>
Referral Request	Referral Request	55
<b>Referral Request Total</b>		<b>55</b>
VID Requests	VID Benefit Explanation	3
<b>VID Total</b>		<b>3</b>
Other	Met SMHS - Member Declined	3
	Care Coordination	273
<b>Other Total</b>		<b>276</b>
<b>Grand Total</b>		<b>406</b>

- Perry – Stanislaus County Membership Q2 Data - Enrollment

Stanislaus County Membership

Month	April 2025	May 2025	June 2025
<b>Enrollment</b>	65,046	64,637	64,090



As members have the option to use other local initiative health plans that operate in Stanislaus County, such as the Health plan of San Joaquin and Kaiser Foundation of Health Plan, newly onboarded medical managed care, the data indicates a slight monthly decline. The trend is likely to continue as they establish a presence in the county in terms of membership market share.

- Q2 - Stanislaus County Membership July 2025

The data represents new data points mapped by categories; Membership Gender, Membership Age, Membership Race and Membership Ethnicity (Top 8).

Pointed out were the numbers for the Membership Race, and the Hispanic Race is the most represented in Stanislaus County, and to compare numbers with Membership Ethnicity. That it's how the Members fill out their forms or how they identify themselves with those identifying questions and so, a lot of blanks are left when asked about ethnicity versus the Hispanic option, Western European unknown, South Asian.



- Utilization
  - Enrollment Data
  - LogistiCare Utilization Data
  - Any other Data (reports or requests)

➤ Stanislaus County Q1 Enhanced Care Management (ECM) & Community Supports (CS) Enrollment Data

The graph displays all populations eligible for enhanced care management, indicating the services they would receive from ECM provider services. Each number represents every Member, in its unique own number. The Q2 data will be sent after updates are complete and released.

Adult - Individuals Experiencing Homelessness	Adult - Families Experiencing Homelessness	Adult - Avoidable Hospital or ED Utilization	Adult - SMI or SUD	Adult - Transitioning from Incarceration	Adult - at Risk for LTC Institutionalization	Adult - NF Transitioning to Community	Adult - Birth Equity
55	70	71	49	0	8	3	3
Child - Individuals Experiencing Homelessness	Child - Families Experiencing Homelessness	Child - Avoidable Hospital or ED Utilization	Child - SMI or SUD	Child - CCS/CCS WCM with Additional Needs	Child - Child Welfare	Child - Transitioning from Incarceration	Child - Birth Equity
3	11	14	17	31	2	0	0

Housing Transition	Housing Deposits	Housing Tenancy	Short-Term Post-Hospitalization	Re recuperative Care	Respite Care	Day Habilitation
77	2	9	231	16	0	0
NF Transition to ALF	NF Transition to a Home	Personal Care	Environmental Accessibility	Medical Meals	Sobriety Centers	Asthma Remediation
2	0	12	0	103	10	1

- ModivCare Utilization Data  
 Q2 – Ununique Members Users utilizing the transportation. Pending is the June 2025 data. Updates will be sent when data is available.

April 2025		May 2025		June 2025	
Trips	Users	Trips	Users	Trips	Users
4,585	467	4,674	467	TBD	TBD

- Care Coordination
- Special Cases
- ECM

IV.

**Health Plan Updates: Health Net; MHN**

- Updates
  - Perry: The HealthNet team is working on updating all prevalent Medi-Cal updates and all prevalent Health Net updates.
  - The Doula Program Spotlight - Mahmee: Wraparound Pregnancy & Postpartum Care. An added value benefit for Members who are with baby or who are pregnant and expecting that are new mothers have unlimited nurse navigation, lactation consultant, consulting, nutrition

Health Net/  
MHN Teams

	<p>and mental health coaching for one year postpartum, which is different than the limited number of services that a member gets.</p> <ul style="list-style-type: none"> <li>- <u>Teladoc Health</u> service: Members have available to them just need to create their account and utilize this as an urgent care option. If Members are unable to get to an urgent care, they can use the virtual space or the telehealth option.</li> <li>- <u>Community Advisory Committee (CAC)</u>. The committee is a combined effort with San Joaquin County and asks Members, partners, and providers to join. Perry will send dates remaining on the Q3 and Q4 calendar to attend.</li> <li>- <u>No-Cost Interpreter Services</u> available 24/7 365 for any phone appointments, five business days in advance is requested to utilize the interpreter service and Members needing sign language interpreter, 10 business days is requested in advance of the meeting.</li> <li>- <u>Service Coordination Team Assignments &amp; Contact Information</u> was shared. Vernell is Perry report up should he be unavailable. Contacts will be updated to add Myriah to list of contacts. Point out was Stanislaus County's contact most familiar with is, Elena Argueta, Program Manager, Elena leads any initiatives that come down from the state CalAIM, CHIP, Child work in the county.</li> <li>- Additional Health Net Resources: Information was shared with phones and links to websites.</li> <li>- The PowerPoint will be sent and shared with the committee following the meeting. Reminder PowerPoints are for internal use only as the material is not ADA certified and is not member facing materials.</li> </ul> <ul style="list-style-type: none"> <li>• Initiatives</li> <li>• Collaboratives</li> <li>• Special Events</li> <li>• Marketing/Messaging to Members</li> <li>• MISC</li> </ul>	
<p>V.</p>	<p><b>County Updates: CSOC; ASOC; SUD; MD</b>  <u>Bob/CSOC</u>: The CSOC has had some program moves. The information was shared via email after the meeting.</p> <p>7/21- Children's Early Intervention, 101 Park Ave. Modesto, CA 95354 <u>Programs: 7801 &amp; 7806 Screening</u></p> <p>7/22- Children's Mobile Assessment Team (including QI):  920 16th St. Modesto, CA 95354  Programs: 2102 Assessment, 2106 Screening &amp; 2103 QI</p> <p>7/23- Children's Intensive Community Support:  100 Poplar Ave. Modesto, CA 95354  Programs: 7607 &amp; 7608 Screening</p> <p>7/23 -Children's Medication Clinic: 101 Park Ave. Modesto, CA 95354  Programs: 4350 &amp; 4356 Life Path Med Clinic</p>	<p>Stanislaus County Team</p>

Kristy / ASOC: No issues to report with Teams doing TOC's. Clarification was requested for problems staff have experienced setting up transportations for Members; Transportation for attending ongoing SUD groups and attending MH ongoing clinical group. The requests were not accepted for reasons, that the plan did not provide transportation for SUD related services and 2) the Member/ MH would have to call back to reschedule the ongoing need on a daily or on a weekly basis.

In addition, there was difficulty with transportation for non-medical appointment to SSI and DMV.

Kristy reported attempts to utilize the Provider List from HealthNet's web links to schedule appointments were not successful because the provider information was not accurate or was outdated.

- Perry will send the Non-Emergency Medical Transportation Physician Certification Statement (PCS) for clinician to complete and attest it's necessary for the members' treatment plan and reasons for transportation.
- Perry will follow up if the transportation requests are categorized right and if it's categorizing as a non-medical transport would reimbursements to the member if taking a bus, or taking a Lift or an Uber to get certain things done that would be deemed as part of managed care plan responsibility to ensure services are being met, not only physical, mental dental, but those social determinants as well.
- Perry will investigate and provide an updated Provider List for Optometry and Dental Providers.
- Gabriela will recirculate to the committee the Transportation Flyer along with the PowerPoints from today's meeting.
- Kristy will send to Perry case information specific to the SUD member for follow up.

Tracey/ SUD: Announcement for two coalition meetings for any interested members to get on distribution lists:

- Stanislaus Opioid Safety Coalition, second Thursday of the month from 9:30a – 10:30a
- Suicide Prevention Coalition (SPEC), second Friday of the month from 9am – 11am.

Both meetings are in-person or via Teams. Tracey will send invites to Perry.

Upcoming event - Not My Child 5k Walk / Run Event, on September 20, 2025; Perry will connect with Jennifer Marsh for booth registration information.

Dr. Mora/Medical Director: The Children programs move includes the Children's Medication Clinic:

Children's Medication Clinic: 101 Park Ave. Modesto, CA 95354  
Programs: 4350 & 4356 Life Path Med Clinic

	<p><u>Sushma/ CERT &amp; CMU</u>: CERT and Crisis Mobile Teams have merged to one big crisis team. The team's location has not changed, there is no impact to crisis and mobile services being provided, the workflow continues to respond and provide crisis services either to hospitals or in the community.</p> <p>Sushma will follow up offline Perry and share with the contracted partner for mobile crisis team how to utilize the ModivCare transportation resource and or to make them aware of the services for Members to assist with crisis related situations which might be urgent and emergent or need transportation services.</p> <p><u>Alyssa / ACS</u>: Access in the works of creating a managed care plan point of contact position through the Access. Looking to get position filled soon.</p> <p>A work in progress, ACS continues to work on a centralized e-mail box for use and to align with the single point of contact position and for managed care plans. Sushma will connect with Myriah via email, when the system is up and ready for the access to care and or linkage.</p> <p>Access will re-send email information regarding recurring ICRAN Meetings on Thursday, from 1:30p – 3:30pm</p> <ul style="list-style-type: none"> <li>• Initiatives</li> <li>• Coalitions, Collaboratives, County Meetings</li> <li>• Special Events</li> <li>• Marketing/Messaging to Members</li> <li>• MISC</li> </ul>	
<p><b>VI.</b></p>	<p><b>Legislative/MOU Updates</b></p> <ul style="list-style-type: none"> <li>• CalAIM:</li> <li>• Informational Notices (IN)/All Plan Letters (APL):</li> <li>• MH MOU:  Gabriela: MOU still in process additional changes to solidify some DMC-ODS language that was updated to ensure alliance with the BHIN was done then it was sent to Jeremiah.</li> </ul> <p>Perry: Health Net is primed to send the changes that were worked on to DHCS for one final review and once received back, will then move toward signatures. Jeremiah is waiting on the documents from managed care plans to be sent collectively soon to send to DHCS to get response back at same time. The documents with the redline and clean version should be ready to send early next to DHCS, and then once received back, we can move towards signatures.</p> <p>Sent via email to Gabriela for review was the draft for Eating Disorder Cost Sharing Agreement. Perry brought to attention the language in the MOU, that the county or mental health plan would be responsible to pay all expenses medical health, and mental health while the member is being treated for eating disorder in a facility and would then bill the managed care plan on the 50/ 50 or agreed cost share. Gabriela will review, then forward onto to Monica Salazar for her review.</p>	<p>All</p>

	<p>Gabriela thanked health net for being supportive and navigating the first time with cost sharing for a member in residential care for eating disorder. It was successful through great partnership.</p> <ul style="list-style-type: none"> <li>DMC-ODS MOU: Draft and inclusion of JI re-entry</li> </ul>	
	<p><b>Open Forum</b></p> <ul style="list-style-type: none"> <li>Open forum discussion</li> </ul>	
<p><b>Next Meeting date/Time:</b></p>	<p><b>October 15, 2025 @ 2pm – 3pm</b></p>	
<p><b>Submitted by:</b></p>	<p><b>Trisha Romero</b></p>	

STAN CO – HEALTH NET – MHN MINUTES