

# Meeting Minutes

## Health Net, MHN & Stanislaus County BHRS

Meeting Title: Care Coordination Meeting  
 Date/Time of Meeting: April 23, 2025 @ 1:30PM – 2:30PM  
 Frequency: Quarterly  
 Meeting ID: 831 3035 3214 Passcode: 784093

**Liaison/Facilitator:** Gabriela Marquez

Health Net	Y/N	Stanislaus County Behavioral Health and Recovery Services	Y/N
Perry Shelton - HealthNet	Y	Kristy Johnson - ASOC	Y
Myriah Kemp – Health Net	Y	Robert (Bob) Housden – CSOC	Y
		Bernardo Mora MD	Y
Optional:		Tracey McCullough - SUD	N
Vernell Shaw III, MSW – Health Net	N	Paula McDowell – SUD	N
Eliana Argueta – Health Net	N	Rachel Acosta - CERT	N
		Sushma Patla - ACS	Y
		Debora Dietz-Neves - CCMU	N
		Chandra Campbell	N
		Lori Sims - ASOC	Y
		Maribel McCarroll	Y
		Optional:	
		Abraham Andres – Chief, ASOC	N
		Keri Magee – Assistant Director	N
		Tabitha Sprague – Chief, SUD	N
		Monica Salazar – Chief, BHP Admin	N
		Brittany Kirkland – Chief, CAM	N
		Kim Saing – Chief, CSOC	N
			N

### Agenda

Categories	Details	Responsible Party
I.	<b>Introductions for New Committee Members/Changes to Attendees:</b> <ul style="list-style-type: none"> <li>•</li> </ul>	All
II.	<b>Follow-Up Items from last meeting</b> <ul style="list-style-type: none"> <li>• 01/15/2025 Minutes will be resent to Perry, due to issue opening the Worddoc file.</li> <li>• MOU Report:</li> </ul>	All
III.	<b>Data Discussion</b> <ul style="list-style-type: none"> <li>• Perry: Health Net’s new PowerPoint presented will be used throughout the state. The new data sheet will provide a detailed demographic breakdown of membership, including gender, age,</li> </ul>	

ethnicity, and race. If there's specific request, the search engine can filter the various applications and provide a more direct data point.

- **Referral Numbers:**

Mariah presented Behavioral Health Referral Data – Stanislaus County; The Q1 2025 data for members served is not complete due to the migration on September 1, 2024; the data report will be sent once the it is available.

Q1 2025 - Screening Tool Data

Data captures a consistent trend through January, February and March for adults; 68 total screenings done for Q1 and youths the numbers are consistent across the board, January 5 total, February 3 total, and nine in March for 17 total for Q1.

Q1 2025 Referral Details

Referrals for case management =78

Care Coordination total = 329; Grand total = 493

Claims-Based Mild to Moderate Members Served Q2 2024

Medi-Cal	April 2024	May 2024	June 2024
Stanislaus County	1,266	1,329	1,125

**Stanislaus County**

Screening Tool Type	Q1 2025			Q1 2025 Total
	January	February	March	
<b>Adult</b>	25	18	25	68
MCP (NSMHS)	22	13	19	54
MHP (SMHS)	3	5	6	14
<b>Youth</b>	5	3	9	17
MCP (NSMHS)	5	2	8	15
MHP (SMHS)	0	1	1	2
<b>Grand Total</b>	30	21	34	85

**Please Note:**  
 NSMHS\* = Score Under 8 (MCP)  
 SMHS\* = Score 8+ (MHP)  
 \*Some members may require referral to County despite score under 8 due to DHCS instructions regarding certain demographics (E.g., foster children, juvenile probationers).  
 \*Some members may decline referral to County despite score over 8 and would be routed to MHN providers for clinical assessment per the DHCS "No Wrong Door" policy.



Q1 2025 Referral Details

Referral Category	Activity Type	Stanislaus
Received by MCP	TOC Add-On	1
	Screening MH	28
	TOC Stepdown	43
<b>MCP Total</b>		<b>72</b>
Sent to MHP	Screening MH	3
	TOC StepUp (MH)	2
	TOC Add-On (MH)	0
	Screening SUD	2
	TOC Add-On (SUD)	0
<b>MHP Total</b>		<b>7</b>
VID Requests	VID Benefit Explanation	1
<b>VID Total</b>		<b>1</b>
Other	Met SMHS – Member Declined	6
	Referred for Case Management	78
	Care Coordination	329
<b>Other Total</b>		<b>413</b>
<b>Grand Total</b>		<b>493</b>

- Perry displayed Stanislaus County data on California Children’s Services (CCS) Referral data that will be shared in Public Health meetings.

An example of page for members enrolled in services of ECM and CS population of focus; if more specifics are needed the data can be shared in a separate more secure email communication. Once the data is populated on the page it will display how many members are enrolled and how many people are receiving or have received specific services with specifics dates.

The Care Coordination data will be capture through the HIE.

**Stanislaus County Q2**  
 Enhanced Care Management (ECM) & Community Supports (CS) Enrollment Data

Enhanced Care Management Enrollment by Population of Focus

Adult - Individuals Experiencing Homelessness	Adult - Families Experiencing Homelessness	Adult - Avoidable Hospital or ED Utilization	Adult - SMI or SUD	Adult - Transitioning from Incarceration	Adult - at Risk for LTC institutionalization	Adult - NF Transitioning to Community	Adult - Birth Equity
Child - Individuals Experiencing Homelessness	Child - Families Experiencing Homelessness	Child - Avoidable Hospital or ED Utilization	Child - SMI or SUD	Child - Transitioning from Incarceration	Child - at Risk for LTC institutionalization	Child - NF Transitioning to Community	Child - Birth Equity

Community Supports Received

Housing Transition	Housing Deposits	Housing Tenancy	Short-Term Post-Hospitalization	Re recuperative Care	Respite Care	Day Habilitation
NF Transition	NF Transition Ongoing	Environmental Accessibility	Medical Meals	Sobering Center	Personal Care	Asthma Remediation



- **ModivCare Utilization Data**  
Due to the challenges of claims lag not provided is an update for the total trips for members under the age of 21. Once the Q1 data information is available, it will be sent.

The list changes to capture specific services sought to behavioral health or mental health.

**ModivCare Utilization Data**

October 2024		November 2024		December 2024	
Trips	Users	Trips	Users	Trips	Users
4,135	344	3,845	336	4,055	334



	Treatment Type	Trip Level of Service	Total Trips
December 2024	AA Meetings	Ambulatory	61
	Alcohol Abuse Evaluation to Enter Treatment	Ambulatory	2
	Behavioral Health Therapy	Ambulatory	11
	BHS Outpatient Appt	Ambulatory	19
	Counselor	Ambulatory	2
	Drug Dosing	Ambulatory	53
	ER Discharge	Basic Life Support	12
	Mental Health	Ambulatory	46
	Methadone Treatment	Ambulatory	708
	Methadone Treatment	Ambulatory Door-Door	4
	Narcotics Anonymous Meetings	Ambulatory	2
	Psychiatric Facility	Ambulatory	4
	Psychiatric Services	Ambulatory	14
	Psychologist	Ambulatory	4
	Psychologist	Ambulatory Door-Door	2
	Psychotherapy - Group	Ambulatory	2
	Rehab	Ambulatory	12
	Social Worker	Ambulatory	3
	Substance Abuse	Ambulatory	99
	Support Group	Ambulatory	6

- Utilization
  - Enrollment Data
  - LogistiCare Utilization Data
  - Any other Data (reports or requests)
- Care Coordination
  - Special Cases
  - ECM

IV.

**Health Plan Updates: Health Net; MHN**

- Updates  
Perry presented Health Net PowerPoint slides for member services and benefits:
  - Doula Services  
Healthnet number down at the 1-800-656-7561 one zero; 24 hours a day/ seven days a week.
  - Closed Loop Referrals / findhelp Platform  
log on for how to utilize information is available. Provider and or members may use the application form to make a referral
  - Case Management Support Services - Pregnancy and Newborn Smart Start Program
  - Teladoc Health 24/ 7 for 18 years and older. Younger demographic telehealth services available through consultation. App available for download and other providers available with referral
  - Welcome to join (CAC) Community Advisory Committee  
Your voice matters
  - Language Assistance  
No-cost Interpreter Services
  - Coordinating Transportation
  - Additional Resources with links to for various updates provided.

Health Net/  
MHN Teams

	<p>Some items will remain as standard, while other updates and changes to BHIN and APLS how services are delivered will be discussed in meetings.</p> <ul style="list-style-type: none"> <li>➤ PowerPoint will be sent to committee members via email.</li> <li>• Initiatives</li> <li>• Collaboratives</li> <li>• Special Events</li> <li>• Marketing/Messaging to Members</li> <li>• MISC</li> </ul>	
<p>V.</p>	<p><b>County Updates: CSOC; ASOC; SUD; MD</b></p> <p><u>Bob / CSOC:</u> No challenges or barriers to report, everything is going well.</p> <p><u>Kristy / ASOC:</u> The adult care system is updating the Wellness Programs to accommodate changes in CalAIMS and population changes. This includes addressing closure or injection cases and the need for coordination of the Wellness Teams with medication management and establishing practices. Myriah will follow up via email with Gabriela, Perry and Kristi to help assist and provide more information.</p> <p><u>Dr. Mora/Medical Director:</u> The SmartCare prescription module is in the process of some changes, this will apply to prescribers and the nurses that interact with data that comes in and out of the prescription module. The Go live date is expected in the middle, or at the end of May.</p> <p><u>Sushma/ ACSL:</u> The ACSL team is receiving SUD-specific referrals through Healthnet and is aiming to build services with the SUD system; Sushma will connect with Gabriela to discuss the data collection.</p> <p>Sushma shared information of the ICRAN (Integrated Crisis Response Alliance Network) and welcomes representation from HealthNet to join the monthly meetings. ICRAN aims to connect entities involved in managing members entering the crisis continuum. They also provide resources for hospitalization and the referral mechanisms to sustain and stabilize individuals. This includes EDS, community-based organizations, and BHRS, supporting members in providing referrals and assisting in crisis intervention. Sushma will coordinate with Perry or the ACSL Admin to send meeting invite for next meeting on May 21, 2025; Perry will forward the meeting invite to Myriah and Elena to join.</p> <p><u>Sushma / MCCU:</u> The ACSL and MCCU teams are checking member services, referring them to appropriate sources, and ensuring mobile encounters that don't result in crisis episodes and deemed as needing a higher level of service, but going the least restrictive path potentially referring them back to Healthnet's managed care plan.</p> <p><u>Lori / Care Court:</u> No current updates to report.</p> <p><u>Maribel/ BHPAI:</u> Still in the process of analyzing the current program, the current landscape regarding BSHA regulations, more final guidance has been received. The next hybrid meeting for Advisory Committee is scheduled on 4/30/2025, where a timeline with more information will be shared, and committee members on call are</p>	<p>Stanislaus County Team</p>

	<p>welcomed to join. If Flyer for the hybrid meeting has not been received, reach out to Maribel for the information.</p> <ul style="list-style-type: none"> <li>• Initiatives</li> <li>• Coalitions, Collaboratives, County Meetings</li> <li>• Special Events</li> <li>• Marketing/Messaging to Members</li> <li>• MISC</li> </ul>	
VI.	<p><b>Legislative/MOU Updates</b></p> <ul style="list-style-type: none"> <li>• CalAIM:</li> <li>• Informational Notices (IN)/All Plan Letters (APL):</li> <li>• MH MOU: The MOU is still in review with a couple of updates by the MCP side.</li> </ul> <p>Gabriela will await the amended version of the template for the addendum to the MOU previously sent by Perry with updates to the language on the eating disorder portion.</p> <ul style="list-style-type: none"> <li>• DMC-ODS MOU: Draft and inclusion of JI re-entry</li> </ul>	All
	<p><b>Open Forum</b></p> <ul style="list-style-type: none"> <li>• Open forum discussion</li> </ul> <p>Gabriela will reach out and connect with Perry for ECT inquiries county has received, (if the MCP is Health Net) to ensure coordination of services and for authorizations.</p>	
Next Meeting date/Time:	July 16, 2025 @ 2pm – 3pm	
Submitted by:	Trisha Romero revised 8/05/2025_tr	

STAN CO – HEALTH NET – MHN MINUTES