

# Meeting Minutes

## Health Net, MHN & Stanislaus County BHRS

Meeting Title: Care Coordination Meeting  
 Date/Time of Meeting: October 29, 2025 @ 2:00PM – 2:35PM  
 Frequency: Quarterly  
 Meeting ID: 831 3035 3214 Passcode: 784093

**Liaison/Facilitator:** Gabriela Marquez

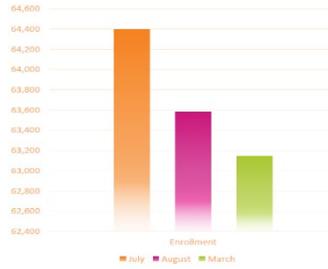
Health Net	Y/N	Stanislaus County Behavioral Health and Recovery Services	Y/N
Perry Shelton - HealthNet	Y	Kristy Johnson - ASOC	N
Myriah Kemp – Health Net	Y	Robert (Bob) Housden – CSOC	Y
		Bernardo Mora MD	N
Optional:		Tracey McCullough - SUD	Y
Vernell Shaw III, MSW – Health Net	N	Paula McDowell – SUD	N
Eliana Argueta – Health Net	N	Rachel Acosta - CERT	N
		Sushma Patla - ACS	N
		Debora Dietz-Neves - CCMU	N
		Chandra Campbell	N
		Lori Sims - ASOC	N
		Maribel McCarroll	N
		Alyssa Wells, ASC	Y
		Optional:	
		Abraham Andres – Chief, ASOC	N
		Keri Magee – Associate Director COO	N
		Tabitha Sprague – Chief, SUD	N
		Monica Salazar – Chief, BHP Admin	N
		Brittany Dobson-Ellis (Kirkland) – Assistant Director of Clinical Operations	N
		Kim Saing – Chief, CSOC	N

### Agenda

Categories	Details	Responsible Party
I.	<b>Introductions for New Committee Members/Changes to Attendees:</b> •	All
II.	<b>Follow-Up Items from last meeting</b> • MOU Report:	All
III.	<b>Data Discussion</b> • Referral Numbers: Perry and Myriah reported on Quarter 4 2025 - Data Report Behavioral Health Referral Data Stanislaus County ➤ <u>Membership Enrollment</u> Membership Enrollment is down; it's been reported that HPSJ and Kaiser numbers are trending up.	

**Stanislaus County Membership**

Month	July 2025	August 2025	September 2025
Enrollment	64,394	63,584	63,143



- [Membership Data – October 2025](#)  
Gender / Age / Ethnicity and (new) Language (Top 10)
- [California Children’s Services \(CCS\) Referral Data](#)  
Data is provided at the health plans public health quarterly meeting.
- [Enhanced Care Management \(ECM\) & Community Supports \(CS\) Enrollment Data – Q2](#)  
The health plan is looking at how to sustain services through all the trends and the big effort is to recognize where to work differently to help contractor providers to continue into the next year.

**Stanislaus County Q2**

**Enhanced Care Management (ECM) & Community Supports (CS) Enrollment Data**

**Enhanced Care Management Enrollment by Population of Focus**

Adult - Individuals Experiencing Homelessness	Adult - Families Experiencing Homelessness	Adult - Avoidable Hospital or ED Utilization	Adult - SMI or SUD	Adult - Transitioning from Incarceration	Adult - at Risk for LTC Institutionalization	Adult - NF Transitioning to Community	Adult - Birth Equity
72	130	76	65	1	10	3	3

Child - Individuals Experiencing Homelessness	Child - Families Experiencing Homelessness	Child - Avoidable Hospital or ED Utilization	Child - SMI or SUD	Child - CCS/CCS WCM with Additional Needs	Child - Child Welfare	Child - Transitioning from Incarceration	Child - Birth Equity
7	39	21	18	35	2	0	0

**Community Supports Received**

Housing Transition	Housing Deposits	Housing Tenancy	Short-Term Post-Hospitalization	Re recuperative Care	Respite Care	Day Habilitation
91	2	16	213	19	1	0

NF Transition to ALF	NF Transition to a Home	Personal Care	Environmental Accessibility	Medical Meals	Sobering Centers	Asthma Remediation
9	0	15	0	151	9	1



- [ModivCare Utilization Data – Q3](#)  
Uninque Members Users  
the typical detailed data not available is for transportations but the data reflects the benefit is being utilized. The health plan will continue to share the transportation resource data so it can continue to increase that number.

Transportation is always a barrier for Members being able to access care, to get to and from their doctor's appointments. Whether services are local or if they must go out of town to meet their needs.

June 2025		July 2025		August 2025	
Trips	Users	Trips	Users	Trips	Users
4,499	396	4,854	411	5,110	431

- Myriah reported: the Referral Data and Transition of Care (TOCs) Data – Q3 2025\_Screening tools completed July / Aug / Sept Referrals - Adults and Youths combined MCP & MHP total: 101
- TOCs Referral Details  
Received by MCP: MH = 30  
 TOC Add-On = 2  
 TOC Stepdown = 22; MCP total = 54  
Sent to MHP: Screening MH = 3  
 TOC StepUp (MH) = 2  
 TOC SUD = 1; MHP total = 6  
 Referred to Case Management = 53  
 Referral Request = 66; Members requested referrals for psych testing, or for ABA that wouldn't be qualified in other data points.  
 VID Benefit Explanation (Met declined) = 4  
 Met SMHS - Member Declined = 2  
 (new section added) Clinical Override – Sent to HNBH (Health Net Behavioral Health Provider) = 0  
 Care Coordination = 243; Grand total = 245

**Behavioral Health Referral Data**

Stanislaus County Quarter 3 2025					
Month		July	August	September	Total
ADULT	<b>Total</b>	<b>26</b>	<b>35</b>	<b>23</b>	<b>84</b>
	MCP (NSMHS)	21	34	20	75
	MHP (SMHS)	5	1	3	9
YOUTH	<b>Total</b>	<b>4</b>	<b>5</b>	<b>8</b>	<b>17</b>
	MCP (NSMHS)	4	5	8	17
	MHP (SMHS)	0	0	0	0
<b>Total</b>		<b>30</b>	<b>40</b>	<b>31</b>	<b>101</b>

Please Note:  
 NSMHS = Score Under 6 (MCP)  
 SMHS = Score 6+ (MHP)  
 \*Some members may require referral to County despite score under 6 due to DHCS instructions regarding certain demographics (E.g., foster children, juvenile probationers)  
 -Some members may decline referral to County despite score over 6 and would be routed to MHN providers for clinical assessment per the DHCS "No Wrong Door" policy.



- Utilization
- Enrollment Data
- LogistiCare Utilization Data
- Any other Data (reports or requests)
- Care Coordination
- Special Cases
- ECM

Q3 2025 Referral Details		
Referral Category	Activity Type	Stanislaus County
Received by MCP	Screening MH	30
	TOC Add-On	2
	TOC Stepdown	22
<b>MCP Total</b>		<b>54</b>
Sent to MHP	Screening MH	3
	Screening SUD	0
	TOC Add-On (MH)	0
	TOC StepUp (MH)	2
	TOC (SUD)	1
	Clinical Override - Sent to County (MHP)	0
<b>MHP Total</b>		<b>6</b>
Referred to CM	Member referred to case management	53
<b>Referred to CM Total</b>		<b>53</b>
Referral Request	Referral Request	66
<b>Referral Request Total</b>		<b>66</b>
VID Requests	VID Benefit Explanation	4
<b>VID Total</b>		<b>4</b>
Other	Met SMHS – Member Declined	2
	Clinical Override - Sent to HNBH Provider	0
<b>Other Total</b>	Care Coordination	<b>243</b>
<b>Grand Total</b>		<b>245</b>

IV.

**Health Plan Updates: Health Net; MHN**

- Updates
  - Perry: DHCS has provided a list of items to include on the agenda for MOU topics and to be captured in the minutes for quarterly meetings in 2026. The topics can be points of discussion to ensures that we're in compliance with DHCS and for DHCS annual review. The MCP and MHP teams can answer and pre-fill each prior to the meeting with their narrative notes.
    - Referrals
    - Strategies to Avoid Duplication of Services
    - Dispute Resolutions
    - Collaboration
    - Member Engagement
    - Care Coordination – communication has happened in past quarterly meeting regarding long acting injectables, in

Health Net/  
MHN Teams

Gabriela /  
Trish will add  
new items to  
the agenda.

	<p>addition to Ruben and Vernon has discussed how to resolve by finding a local provider and anytime there's coordination issues to address and resolve this can be summarized and noted.</p> <ul style="list-style-type: none"> <li>■ <u>Referrals</u> – data is reported and noted in minutes, if there are any other referrals, ECM, Community Supports or care management referrals this can be noted.</li> <li>■ <u>Strategies to Avoid Duplication of Services</u> – this may be part of the ECM function when referrals are received; this can be explored by both sides and shared.</li> <li>■ <u>Dispute Resolutions</u> - can be noted as NA, unless there are disputes to note.</li> <li>■ <u>Collaboration</u>- sharing and noting pertinent updates on collaborations for ex., from the Opioid Safety Coalitions and Suicide Prevention Coalition, Cal AIM Executive Planning Committee meeting, the participation in the Student Mental Health Partnership, the (CHIP) Children's Health Insurance Program; updates and collaborative efforts between the managed care plan and Stanislaus BHRs and what has been discussed in past quarters.</li> <li>■ <u>Member Engagement</u> – can include the REACH Program events, health fair events, and Community Advisory Committee.</li> </ul> <p>➤ Gabriela will start the process by working internally with the System of Cares delegates to figure out how to approach and to be added on agenda for the next meeting to officially capture in the Minutes.</p> <ul style="list-style-type: none"> <li>● Initiatives</li> <li>● Collaboratives</li> <li>● Special Events</li> <li>● Marketing/Messaging to Members</li> <li>● MISC</li> </ul>	
<p>V.</p>	<p><b>County Updates: CSOC; ASOC; SUD; MD</b></p> <ul style="list-style-type: none"> <li>➤ <u>Bob/CSOC</u>: No issues or updates to report.</li> <li>➤ <u>Gabriela (Kristy)/ ASOC</u>: Kristy requested clarification on recent issue of transportation for members - specific if bus passes are available to members through ModivCare. Members had previously utilized passes but there has been some feedback from members that this option may no longer be available and / or that rides must be scheduled five days in advance.</li> <li>➤ Perry will follow up for clarification and get back to Gabriela and Kristy.</li> <li>➤ <u>Tracey/ SUD</u>: SUD program launched in June – (REACH) Relationships, Engagement and Community Health. The program can be found in the community doing community events.</li> </ul> <p>Tracy will send Perry's email information to David Diaz, REACH Program Coordinator and cc Paula for next event dates and location.</p> <ul style="list-style-type: none"> <li>➤ <u>Alyssa / ACS</u>: No problem or issues to report.</li> <li>● Initiatives</li> <li>● Coalitions, Collaboratives, County Meetings</li> </ul>	<p>Stanislaus County Team</p>

	<ul style="list-style-type: none"> <li>• Special Events</li> <li>• Marketing/Messaging to Members</li> <li>• MISC</li> </ul>	
<p>VI.</p>	<p><b>Legislative/MOU Updates</b></p> <ul style="list-style-type: none"> <li>• CalAIM:</li> <li>• Informational Notices (IN)/All Plan Letters (APL):</li> <li>• MH MOU: <ul style="list-style-type: none"> <li>Gabriela: There is work to obtain signatures to have an executed MOU.</li> <li>Perry: Signatures on the MH DMC-ODS MOU for execution has completed by Healthnet first, Kaiser has signed, after HPSJ has signed the MOU go to Stanislaus County for final signatures.</li> <li>The next steps after executing the MOU the priority will be that the MCPs have 60 days to provide a training and educational deck. County partners can review the training and educational deck decide if a presentation is needed on any specific sections and whether to have one presentation, two or three; one meeting by Healthnet’s presentation would be an hour in length, if it’s needed any subsequent presentations can be scheduled on the calendar.</li> <li>There is not a time frame for the policy and procedures completed. Kaiser and Healthnet are looking to do a combined policy and procedure; there is still talks with HPSJ as there is some wording and logistics that would allow them to work with Kaiser and Healthnet on the combined being referred to as the Operating Guidelines document. This will eliminate the need for county to do it twice. Healthnet uses a vendor, Transform Health, to keep and store documents; for access to the PNP and go into the Transform Health, a training and credentials to create a login can be given.</li> <li>The ideal for next steps the MCPs and MHP can either come together and go through the policies and procedures, or Operational Guideline the same way it has been done with the MOU line by line. Or make it a work assignment to where you go in, fill in your information regarding each section of the policy procedures, and the MCPs would do the same. Once it’s completed and filled out if there are any questions or issues the parties involved can schedule a series of meetings or ad hoc meetings to go over collectively or with the individual health plan.</li> <li>Healthnet had the opportunity to secure a vendor to make sure to keep an accurate live document that can be changed, that can be edited as things change and felt it was the most efficient way to have one space for everyone to have access, to be trained and to utilize it and to be able to be produced when called upon by DHCS.</li> <li>Perry will connect with Gabriela to make introduction with Brian Weiss to begin discussions regarding CalMHSA Connex data sharing.</li> </ul> </li> <li>• DMC-ODS MOU: Draft and inclusion of JI re-entry</li> </ul>	<p>All</p>

	<ul style="list-style-type: none"><li>• <b>Open Forum</b></li></ul>	
<b>Next Meeting date/Time:</b>	<b>January 21, 2026 @ 2pm – 3pm</b>	
<b>Submitted by:</b>	<b>Trisha Romero</b>	