Meeting Minutes	HPSJ & Stanislaus County BHRS
	Meeting Title: Care Coordination Meeting **Date/Time of Meeting: July 23, 2025 @ 2:30 pm – 3:30pm** **Frequency: Quarterly** **Meeting ID: 266 899 348 029 Passcode: 2CD7L82Y**

Liaison/Facilitator:	Gabriela Marquez

Health Net	Y/N	Stanislaus County Behavioral Health and Recovery Services	Y/N
Kate Maietta – HPSJ	Y	Kristy Johnson - ASOC	Y
		Robert (Bob) Housden – CSOC	N
Optional:		Bernardo Mora, MD	N
Catrina Rodriguez - HPSJ	Y	Rachel Acosta – CERT / CCMU	Y
Vanessa Aranda - HPSJ	N	Sushma Plata - ACS	N
Elizabeth Cazares Gosvener – HPSJ	N	Tracey McCullough - SUD	Y
Marybel Buchler - HPSJ	N	Paula McDowell - SUD	Y
Yvonne Garza – HPSJ	N	Debora Dietz-Neves – CCMU/ CERT	Y
Tapinder Dhillion - HPSJ	N	Maribel McCarroll – BHSA	N
Samantha Hansen - HPSJ	Y	Lori Sims - ASOC	N
		Alyssa Wells – ACS	Y
Alisa Lin – Access Point	N	Optional:	
Elena Popp – Access Point	N	Abraham Andres – Chief, ASOC	N
		Keri Magee – Assistant Director, COO	N
		Tabitha Sprague – Chief, SUD	N
		Monica Salazar – Chief, BHP Admin	N
		Kim Saing - Chief, CSOC	N
		Brittany Kirkland – Assistant Director of Clinical Operations	N
		Abraham Andres – Chief, ASOC	N

Agenda		
Categories	**Details**	**Responsible Party**
I.	**Introductions for New Committee Members/Changes to Attendees** • Self-introduction of Committee Members ➢ <u>HPSJ – Changes and Updates</u>: Kate Maietta, Manager of Behavioral Health Case Management, is the new main point of contact; changes Catrina Rodriguez and Vanessa Aranda is changed as optional attendees. ➢ Stanislaus County: Alyssa Wells, MH Coordinator Access Crisis Support.	All
II.	**A. Follow-Up Items** Gabriela will follow up with our IT and OEM for sharing utilization date with HPSJ. **B. Additions to the Agenda** ➢ None.	All

| III. | **Data Discussion**
• Referral Numbers:
Catrina reported metrics - <u>HPSJ CYQ1 2025 Stanislaus</u>
PowerPoint slides
1. <u>Population Analysis</u> – Data based on MH/ SUD Utilization
Data is pulled from the health plans claims and data from the state based off the Members that are accessing care at the non-specialty mental health level of service. The data information pulled will help to work and complete the annual assessment after execution of the MOU.
- Ethnicity
- Language
- Age
- Gender

2. <u>Screening and Referrals</u>: '24-Q4, '25-Q1, '25-Q2
Data is pulled from three departments teams, Behavioral Health Case Management, Social Services, Case Management and the Behavioral Health Treatment team, that manages the under 21 population. The trend shows the increase, but it should level out as providers and members are educated. The increase is expected to decrease quarter-to-quarter for the rest of the year. The behavioral health case management types show variation in programs, with referrals is often confusing which requires multiple options.

- Screening Tools:
   * PHQ
   * BH-CM Intake
   * CAGE-AID
   * Comm Support Referral
   * TOC Tool
- Open BH Case Management Types
   * BH
   * BH-MH
   * FUA/FUM
   * Justice Involved
   * SS – Transportation
   * BH Eating Disorders
   * BH-SUD
   * BHT-CM Program
   * Social Services

The FUA/FUM is part of the ER follow-up process and is a HEDIS measurement. It's the same criteria everybody follows across the board. The health plan is working on that program implementation is that the Clinicians are supporting Members by outreaching out to them when notified of such events.

3. Case Management Dispositions: '24-Q4, '25-Q1, '25-Q2
- Case Closures – How the case closed
- Unplanned and Planned
The health plan monitors data for outliers, identifying reasons and identifying significant trends for partnership or informational sharing.

<u>Case Management types</u>
- Care Coordination | All/ HPSJ Team | |

	- Linkage - Follow up - Variety of Referral Type - Standard Case Management Catrina will provide a list of different case management programs, with programs description and what they entail. Gabriela will provide feedback on the most efficient flow for the counties' needs. 4. Utilization of Services - *Pending is Q1 2025 data for completion of report.* Catrina will send an update when the report is available to share. ➢ Gabriela will follow up with county's IT and OEM teams how to share the utilization data with HPSJ. • Utilization • Enrollment Data • Transportation Utilization Data • Any other Data (reports or requests) **Care Coordination** • Special Cases: • ECM Services • Non-Emergency resources for members starting MAT.	
IV.	**Health Plan Updates: HPSJ** • Updates Catrina – HPSJ will have information to share with county as it gets developed in the coming month. The health plan is working to create materials in their network for quality improvement activities that county may want to leverage for the behavioral health clinicians. The initiative for the next year is to primarily support their networking by creating educational materials, and tools, for member outreach. • Initiatives • Collaboratives • Special Events • Marketing/Messaging to Members • MISC	
V.	**County Updates: CSOC; ASOC; SUD; ACS, MD** • **Updates:** Kristy / ASOC: Reports all is going well with the MAT teams and the BHS staff working with teams. It's been reported staff are receiving good responses and turnaround time on the transition and care tools from the health plan, HPSJ. Kristy requested handout information to help the programs and member's understanding of the extra services, the case management, the ECM and Community Supports. And reported an issue with ECM referral for one of counties' CCP member. ➢ Catrina: The ECM information is part of the materials being developed for providers. HPSJ can assist with network training to train staff. County and HPSJ will coordinate to present a training at BHRS' leadership meetings or at program level. ➢ The health plan can assist coordination and Member linkage. Samantha provided her contact information (email in the chat), she is the point of contact for anything related to ECM, coordination, to get the Member linked.	Stanislaus County Team

	Paula/ SUD: Provided information and welcomed the health plan to join the Stanislaus County Opioid Safety Coalition on the second Thursday of each month from 9:00 am to 10:30am. SUD would like more information knowing what the processes are on the SUD side, how to refer to recovery residences, and how to do a referral. And agreed programs would benefit by having a training for staff presented by HPSJ. **Alyssa, Coordinator /Access Crisis & Support:** Requests for more information on services, referral pathways, and education materials to keep members informed about services for non-screened members of specialty mental health when referrals are sent back Gabriela will coordinate with Katrina and Aylssa to provide email contacts and information regarding the SFTP access for the closing of the loop; Gabriela and Aylssa will discuss offline to get the spreadsheet initiated and completed by the new Access Coordinator. **Deborah / CCMU**: Reports the blending of two systems Crisis, Access, and Medication system of care. Teams are combined with Mobile Crisis, CERT and Access and Medication and are one big team. Pending is a name change for the entire system. CERT is the hospital team and the previous CCMU is the mobile team. The clinicians for the teams are interchangeable and are crossed trained or are being cross trained to perform all those duties. **Rachal / Crisis (formerly CERT)**: CERT has transitioned to the Crisis team, which is the unofficial name. We continue to see our members at the hospitals or out in the community and everybody is in the process of being trained. We are short staffed but are hoping to gain more staff in the coming weeks, and months. The teams are in a growing phase and transitioning but continue to see Members. • Initiatives • Coalitions, Collaboratives, County Meetings • Special Events • Marketing/Messaging to Members • MISC	
VI.	**Legislative/MOU Updates** • CalAIM: • Informational Notices (IN)/All Plan Letters (APL): • MH MOU: • DMC-ODS MOU: County has solidified some new language or updated language for the DMC-ODS portion of the MOU. The county has approved the red lines and moved the MOU back to Jeremiah. Catrina will confirm with Jeremiah if HPSJ portion has completed.	All
	Open Forum • Kristy will email Catrina to provide dates and to coordinate the HPSJ In-service training for county staff and will include Gabriela on the email for any support needed.	All
Next Meeting – date and time:	Wednesday, October 22, 2025, 2:30 pm – 3:30pm	
Submitted: 8/01/2025	**Trisha Romero**	