

Meeting Minutes

HPSJ & Stanislaus County BHRS

Meeting Title: Care Coordination Meeting
 Date/Time of Meeting: October 22, 2025 @ 2:30 pm – 3:30pm
 Frequency: Quarterly
 Meeting ID: 266 899 348 029 Passcode: 2CD7L82Y

Liaison/Facilitator: Gabriela Marquez

Health Net	Y/N	Stanislaus County Behavioral Health and Recovery Services	Y/N
Kate Maietta - HPSJ	Y	Kristy Johnson - ASOC	Y
		Robert (Bob) Housden - CSOC	Y
Optional:		Bernardo Mora, MD	Y
Catrina Rodriguez - HPSJ	N	Rachel Acosta - CERT / CCMU	N
Vanessa Aranda - HPSJ	Y	Sushma Plata - ACS	Y
Elizabeth Cazares Gosvener - HPSJ	N	Tracey McCullough - SUD	N
Marybel Buchler - HPSJ	N	Paula McDowell - SUD	N
Yvonne Garza - HPSJ	N	Debora Dietz-Neves - CCMU/ CERT	N
Tapinder Dhillion - HPSJ	N	Maribel McCarroll - BHSA	N
Samantha Hansen - HPSJ	N	Lori Sims - ASOC	N
		Alyssa Wells - ACS	N
Alisa Lin - Access Point	N	Optional:	
Elena Popp - Access Point	N	Abraham Andres - Chief, ASOC	N
		Keri Magee - Assistant Director, COO	N
		Tabitha Sprague - Chief, SUD	N
		Monica Salazar - Chief, BHP Admin	N
		Kim Saing - Chief, CSOC	N
		Brittany Kirkland - Assistant Director of Clinical Operations	N
		Abraham Andres - Chief, ASOC	N

Agenda

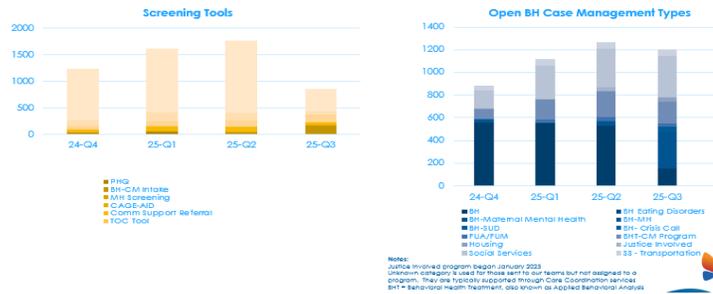
Categories	Details	Responsible Party
I.	Introductions for New Committee Members/Changes to Attendees <ul style="list-style-type: none"> Self-introduction of Committee Members 	All
II.	A. Follow-Up Items B. Additions to the Agenda ➤ None.	All
III.	Data Discussion <ul style="list-style-type: none"> Referral Numbers: <ul style="list-style-type: none"> Kate reports metrics - HPSJ CYQ3 2025 Stanislaus Stanislaus BH Slides 10.2025.pptx (link) 	All/ HPSJ Team

- Population Analysis – Data based on MH/ SUD Utilization**
 - Ethnicity - 51% Hispanic, Latino, Mexican or Mexican American or Chicano, Caucasian 35%
 - Language – 56% unreported 20% Spanish, 22% English,
 - The Age breakdown is even across the board 55 years down to the youth population.

- Screening and Referrals: Q3 2025 – Stanislaus**
This quarter there was a drop in screenings.

Q3 2025 – STANISLAUS

Screening & Referrals



- Case Management Dispositions: Q3 2025**
decrease in cases referred.

Q3 2025 – STANISLAUS

Case Management Dispositions



- Utilization of Services**

Data Q2 2025 - the key highlights are the unique utilizers have increased and the trend seen is an increase of high utilization for medication management cases. The health plan will request those cases to investigate what is going on. There have been no high utilizers for therapy.

CYQ2 2025 – STANISLAUS

Utilization of Services

BH Utilization	Q1	Q2	Q3	Q4	YTD 2025	2024 Qtrly Ave.
Ave. Active Membership	168,350	166,455			167,393	170,208
Total Unique Utilizers (UU) (Mental & County only)	9,723	9,269			10,241	8,202
Penetration Rate	5.76%	5.57%			7.91%	4.82%
MM – UU (NMMHS)	8,070	5,449			7,774	5,045
MM ANOV per Month	1.19	1.20			1.20	1.21
# of Unique High Utilizers (MM)	45	56			51	34
Therapy – UU (NMMHS)	4,205	4,458			5,093	4,176
Therapy ANOV per Month	1.94	2.00			1.97	2.01
# of High Utilizers (Therapy)	0	0			0	1

Key Highlights

- Unique utilizers have increased while overall plan membership has decreased, resulting in a higher penetration rate quarterly and YTD.
- We are seeing a trend of increased high utilization for MM cases, for which we will be requesting a review of these cases.
- There have been no high utilizers of therapy identified YTD.

	<ul style="list-style-type: none"> • Kate will investigate and get back to Sushma with information about whether the members are receiving behavioral health services or with the mental health plan and getting medication services. • Enrollment Data • Transportation Utilization Data • Any other Data (reports or requests) <p>Vanessa – PowerPoint Presentation on the Behavioral Health & Social Services Department Updates/ Behavioral Health In-Sourcing, and Non-Specialty Mental Health Outreach & Education Plan. The updates and changes have brought an increase in staff from 17 to 25 to match the members need in the Behavioral Health Provider Network, education of members, trained providers, look and learns presentations, shared information with external partners and/ or at community events. And it has shown significant improvements and decrease in grievances.</p> <p>After bringing the behavioral health services in house, the HPSJ team actively works to meet timely access requirements, and other required regulations to make sure Members have access to services. The big push is to have the 888-581-7526 number available & advertised, and to make website updates. The team has done analysis on which providers offers languages that reflect the Member population in Stanislaus County as well as cultural background and treatment modality.</p> <p>10.22.25 HPSJ MVHP Slides on BH In-Sourcing Update & NSMHS Outreach & Education Plan StanCBHRS CR Draft.pptx (link)</p> <ul style="list-style-type: none"> • What's Next <ul style="list-style-type: none"> - Creating more health educations on BH for members and doctors - Promoted whole person care where members can receive BH services - Promoting telehealth BH services - Offering PCP training on BH screening and follow up/ referral to BH services • HPSJ – Welcomes Feedback on services, education and improvement ideas. <p>Care Coordination</p> <ul style="list-style-type: none"> • Special Cases: Gabriela, the Children’s System of Care and Kate's team met to discuss a second referral process for a couple of cases, everyone met to work on consultation, problem solving and the members not meeting medical necessity and for understanding on the levels of care to ensure the members got their needs met. <p>HPSJ was able to use the information and provide the feedback from the meeting for the transition of cares specific to the provider.</p> <ul style="list-style-type: none"> • ECM Services • Non-Emergency resources for members starting MAT. 	
IV.	<p>Health Plan Updates: HPSJ</p> <ul style="list-style-type: none"> • Updates Vanessa: Shared link to the HPSJ DS- SNP, for Medicare and Medical enrollment, which is expected to Go Live on January 1, 2026. https://www.hpsj.com/d-snp-enrollment/ • Initiatives • Collaboratives • Special Events • Marketing/Messaging to Members 	

	<ul style="list-style-type: none"> MISC 	
V.	<p>County Updates: CSOC; ASOC; SUD; ACS, MD</p> <ul style="list-style-type: none"> Updates: <ul style="list-style-type: none"> <u>Bob / CSOC</u>: No issues or updates to report. <u>Kristy / ASOC</u>: No issues or updates to report. <u>Sushma / Access Crisis & Support</u>: Its business are usual screening tools and TOCs are getting processed without any issues. <u>Sushma / Mobile Teams CCMU & CERT</u>: The Members seen at CERT or with the Crisis teams have no issues reported. Members that do not need further or higher level of care or LP's placement and need utilize of linkage are connected to the Access line to administer those screenings and to get them scheduled. <u>Dr. Mora</u>: No updates to report. Initiatives Coalitions, Collaboratives, County Meetings Special Events Marketing/Messaging to Members MISC 	Stanislaus County Team
VI.	<p>Legislative/MOU Updates</p> <ul style="list-style-type: none"> CalAIM: Informational Notices (IN)/All Plan Letters (APL): MH MOU: DMC-ODS MOU: <p><u>Gabriela</u>: The County is closer to executing the MOU, red lines have been completed and preparation for signatures will be next.</p> <p>The other piece being worked on is the interoperability for data exchange between the managed care plans and the MCPs. The county and the managed care plans are utilizing CalMHSA Connex for the (HIE) Health Information Exchange.</p>	All
	<p>Open Forum</p> <ul style="list-style-type: none"> 	All
Next Meeting - date and time:	Wednesday, January 28, 2025, 2:30 pm - 3:30pm	
Submitted:	Trisha Romero	

STAN CO - HPSJ Minutes