



Complaint must be submitted within 180 days

To submit a complaint regarding public access to any County programs, services, activities, or facilities, you may use the electronic government outreach Customer Center at <http://user.govoutreach.com/stanislaus/> or complete the form below.

**Americans with Disabilities Act (ADA) Title II / Civil Rights Act Title VI,
Public Access to Services and Facilities Complaint Form**

Name: Mr. Mrs. _____

Mailing Address: _____

City: _____ Zip Code: _____

Phone: (home) _____ (cell) _____ (work) _____

Other phone: _____

Designated person to contact on my behalf (if needed):

Name: _____ Phone: _____

Date you experienced discrimination: _____ Facility Location: _____

Please describe the discriminatory action that occurred: (e.g., unable to get access to a program due to a physical barrier, etc.)

Please indicate a suggested remedy: (e.g., changes to procedures, equipment, etc.)

Completed By Signature: _____

Date _____

Complaint Forms are to be submitted within 180 days of the discrimination to either:

- Department's ADA Title II / Civil Rights Title VI Liaison (contact information is posted at each County Department lobby and online at <http://www.stancounty.com/accessibility/contact.shtm>)
- Stanislaus County ADA Title II / Civil Rights Title VI Coordinator
General Services Agency
1010 10th Street, Suite 5400
Modesto, CA 95354
Email: herzogm@stancounty.com
Fax: 209-525-7787

All complaints submitted directly to County ADA Title II / Civil Rights Title VI Coordinator will be forwarded to the appropriate department for resolution.

This is an administrative process that does not provide for compensatory or punitive damages.

The County's process is not exclusive. A person submitting a complaint with the County may also file a complaint with other State or Federal agencies. Other agencies will have time limits for filing complaints.

If you are unable to use this complaint form, contact the County ADA Title II / Civil Rights Title VI Coordinator at 209-525-6319 and an alternate means of submitting a complaint will be arranged.