

October 2025

PURPOSE: To inform our Stanislaus County staff, contractors, and general community of changes in programs, policies, or procedures at the local, State and Federal levels. QS Information Notices will be sent out monthly and posted on the Stanislaus County website.



GENERAL INFORMATION

BHRS Leadership Announcement: Outcomes & Evaluation Management (OEM)

On behalf of IT Chief, Saksham Rana, the executive office is pleased to announce the appointment of Mr. Terrance Massey as the Outcomes & Evaluation Management (OEM) Manager, effective Monday, September 8, 2025. Mr. Massey brings strong experience in program evaluation, quality improvement, and behavioral health administration, with a background in county health services and community programs. His leadership will support our reporting, data analysis, and continuous improvement efforts while ensuring we meet state and federal requirements. For full details, please refer to the email sent by Cynthia Bocage on 9/10/2025.

BHRS Leadership Announcement: Crisis System of Care

On behalf of Assistant Director of Clinical Operations, Brittney Dobson-Ellis, MA, AMFT, the executive office is pleased to announce the appointment of Mr. Craig Gundlach as Manager IV (Extra-Help) supporting the Crisis System of Care. In this role, Mr. Gundlach will play a key part in strengthening Stanislaus County's behavioral health crisis response system, working to enhance coordination across our crisis landscapes and deepening partnerships with critical first responder agencies. For full details, please refer to the email sent by Cynthia Bocage on 9/17/2025.

BHRS Leadership Announcement: Forensics System of Care (FSOC)

On behalf of Assistant Director of Clinical Operations, Chandra Campbell, LMFT, the executive office is pleased to announce the appointment of Ms. Desti Ellis, LCSW as the new Manager III for the Forensics System of Care (FSOC) effective September 22, 2025. Ms. Ellis is an experienced leader, who is passionate about serving justice-involved individuals, and will be invaluable in the development of the new FSOC. For full details, please refer to the email sent by Cynthia Bocage on 9/24/2025.

[BEHAVIORAL HEALTH INFORMATION NOTICE \(BHIN\) 25-029 Assembly Bill \(AB\) 2473 Alcohol or Other Drug \(AOD\) Counselor Educational Requirements](#)

BHIN 25-029 published July 31, 2025, outlines DHCS' updated educational requirements for Alcohol or Other Drug (AOD) Counselors under AB 2473. Effective January 1st, 2026, new registrants must complete minimum hours of training in core competencies within the first six months of registration. For more details on education hours, core competencies, exemptions, and implementation timelines, please refer to BHIN 25-029.

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QUALITY SERVICES (QS) UPDATES

NEW Medi-Cal Certification Email Inbox

Quality Services is excited to announce the launch of a new email inbox to streamline communication related to Medi-Cal Certification for both Specialty Mental Health Services (SMHS) and the Drug Medi-Cal Organized Delivery System (DMC-ODS) for Stanislaus County BHRS and our network. Effective 10/1/2025, please use BHRSMedi-CalCerts@stanbhhs.org for any correspondence related to Medi-Cal Certifications. For full details, please refer to the email sent by Quality Services on 10/1/2025.

Reminder to All Medi-Cal Certified Programs

Any program with a Medi-Cal Certification must IMMEDIATELY notify their System of Care Chief and Quality Services (QS) of any changes to their facility that may impact the Medi-Cal certification, including permanent or temporary closures, name change, location moves, structural modifications, changes in mode of services, updates to Head of Service or Program Director, etc. Failure to report such changes may adversely impact the Medi-Cal Certification – impacting billing and compliance with DHCS. As soon as we are notified of any type of change by your agency, Quality Services will inform DHCS and submit necessary documentation to ensure the site certification remains in good standing. For additional information, please email the QS Medi-Cal Certification team at BHRSMedi-CalCerts@stanbhhs.org.

BHRS IT UPDATES

Use of County Issued Devices for all County & BHRS Related Work

Effective immediately, all BHRS staff are required to use only County-issued systems, laptops, and phones for work purposes. Personal devices (laptops, desktops, tablets, or mobile phones) are not permitted for accessing County systems, applications, or data. This includes Teams, Outlook, and any other work-related applications. These requirements are being reinforced to protect the confidentiality and security of sensitive information, including HIPAA-protected data, and to reduce the risk of system compromise. For full details, please refer to the email sent by Cynthia Bocage on 8/27/2025.

REMINDER: Appropriate Use of County Devices

Reminder to all staff that County-issued devices and internet access are provided strictly for business use only. Any non-permissible or personal use of County resources is not approved and may pose risks to both productivity and compliance with County policies and regulations. For full details, please refer to the email sent by Cynthia Bocage on 9/30/2025.

If you have any questions related to QS Information Notices, contact Quality Services by:

- Email: QSEmail@stanbhhs.org, PHONE: (209) 525-6043, or FAX: (209) 558-4324