

YOU

ARE IMPORTANT
TO US

STANISLAUS COUNTY
PARTNERS IN HEALTH



YOU are our
primary focus.

From the doctors you know, to convenient nearby hospitals and pharmacies, quality health care that fits YOU is our one and only goal.

We're your Partners in Health, and we've dedicated ourselves to serving your health care needs and making sure you get the most out of your health care dollar.

We centered our thinking on local delivery of health care services, coupled with the most up to date information, tools and resources, to help you get the care and services you need.

Add in a non-profit organization model that puts you at the center of the equation, and we think we've got a winning recipe for health care service delivery.

- > **Keep your current doctor, or link back up with your previous physician**
- > **Choose a hospital that is close to your home or specializes in your particular medical needs**
- > **Get your prescriptions filled at any of more than 80 local pharmacies close to your home**
- > **Speak with your personal Nurse Care Advocate to answer questions about your health or treatment, when the time is right for you**



STANISLAUS COUNTY HDHP MEDICAL BENEFITS SCHEDULE

	PARTICIPATING PROVIDERS	NON-PARTICIPATING PROVIDERS
<p>Note: The maximums listed below are the total for Participating and Non-Participating expenses. For example, if a maximum of 60 days is listed twice under a service, the Calendar Year maximum is 60 days total which may be split between Participating and Non-Participating providers.</p>		
DEDUCTIBLE, PER CALENDAR YEAR		
Per Covered Person	\$1250	N/A
Per Family Unit	\$2500	N/A
<p>No benefits will be paid for any member of a Family Unit until the Family Unit deductible has been met regardless of the number of participants it takes to meet the family deductible.</p>		
COPAYMENTS: One copayment per provider or specialty group is charged per day.		
Office visits	\$20	N/A
Inpatient	\$250	N/A
Emergency Room visits	\$100	N/A
Urgent Care visits	\$20	N/A
MAXIMUM OUT-OF-POCKET, PER CALENDAR YEAR		
Per Covered Person	\$3000	N/A
Per Family Unit	\$6000	N/A
<p>The Plan will pay the designated percentage of Covered Charges until out-of-pocket amounts are reached, at which time the Plan will pay 100% of the remainder of Covered Charges for the rest of the Calendar Year unless stated otherwise.</p>		
<p>The following charges do not apply toward the out-of-pocket maximum and are never paid at 100%. Cost containment penalties</p>		
COVERED CHARGES		
Hospital Services		
Room and Board	100% after \$250 copayment per admit and CY deductible Hospital's contracted rate (only 1 copayment per Hospital admission will apply)	Not Covered
Intensive Care Unit	100% after \$250 copayment per admit and CY deductible Hospital's contracted rate (only 1 copayment per Hospital admission will apply)	Not Covered
Outpatient Surgery Facility	100% after CY deductible	Not Covered
Emergency Room Visit	100% after \$100 copayment (waived if admitted) and CY deductible	100% after \$100 copayment and CY deductible
Urgent Care	100% after \$20 copayment and CY deductible	Not Covered
Skilled Nursing Facility	100% after \$250 copayment per admit and CY deductible 100 days maximum per CY Facility's contracted rate	Not Covered
Physician Services		
Office visits	100% after \$20 copayment and CY deductible	Not Covered
Specialist office visits	100% after \$20 copayment and CY deductible	Not Covered

	PARTICIPATING PROVIDERS	NON-PARTICIPATING PROVIDERS
Inpatient visits	100% after CY deductible	Not Covered
Anesthesia	100% after CY deductible	Not Covered
Outpatient Surgery	100% after \$150 copayment and CY deductible	Not Covered
Allergy testing	100% after \$20 copayment and CY deductible	Not Covered
Allergy Serum/Injections only	100% after \$5 copayment and CY deductible	Not Covered
Diagnostic Testing (X-ray & Lab)	100% after \$10 copayment and CY deductible	Not Covered
High-tech radiology	100% after \$50 copayment and CY deductible	Not Covered
Home Health Care	100% after CY deductible 100 visits maximum per CY 3 visits maximum per day	Not Covered
Infusion Services (Outpatient)	100% after CY deductible	Not Covered
Home Infusion	100% after CY deductible	Not Covered
Private Duty Nursing	100% after CY deductible	Not Covered
Hospice Care	100% after CY deductible	Not Covered
Bereavement Counseling	100% after CY deductible	Not Covered
Ambulance Service	100% after \$100 copayment per trip and CY deductible	100% after \$100 copayment per trip and CY deductible
Nutritionist Consultations (covered only for diabetics and treatment of exogenous obesity- all others require prior authorization)	100% after \$10 copayment and CY deductible	Not Covered
Diabetic Self-Management Training	100% - deductible waived (4 visits lifetime maximum- additional visits require prior authorization)	Not Covered
Hemodialysis	100% after \$20 copayment and CY deductible	Not Covered
Dialysis	100% after \$20 copayment and CY deductible	Not Covered
Nephrologist visit (one per month)	100% after CY deductible	Not Covered
Cardiac Rehabilitation	100% after \$20 copayment and CY deductible	Not Covered
Respiratory/Pulmonary Therapy	100% after \$20 copayment and CY deductible	Not Covered
Chemotherapy/Radiation	100% after CY deductible	Not Covered
Wig After Chemotherapy	80% after CY deductible	Not Covered
Acupuncture (covered only for the treatment of nausea or chronic pain)	100% after \$20 copayment and CY deductible	Not Covered
Occupational Therapy	100% after \$20 copayment and CY deductible	Not Covered
Speech Therapy	100% after \$20 copayment and CY deductible	Not Covered

	PARTICIPATING PROVIDERS	NON-PARTICIPATING PROVIDERS
Physical Therapy	100% after \$20 copayment and CY deductible	Not Covered
Biofeedback	100% after \$20 copayment and CY deductible	Not Covered
Jaw Joint/TMJ		
Office Visit	100% after \$20 copayment and CY deductible	Not Covered
Outpatient surgery	100% after \$150 copayment and CY deductible	Not Covered
Inpatient surgery	100% after \$250 copayment and CY deductible	Not Covered
Durable Medical Equipment (including diabetic testing supplies)	80% after CY deductible	Not Covered
External Sexual Function Device	50% after CY deductible	50% after CY deductible
Prosthetics	100% after CY deductible	Not Covered
Orthotics Custom foot orthotics covered for diabetics only	100% after CY deductible	Not Covered
Spinal Manipulation Chiropractic	100% after \$15 copayment and CY deductible (20 visit maximum per CY) Appliances limited to \$50 per CY	Not Covered
Family Planning		
Consultations or Diaphragm Fitting	100% deductible waived	Not Covered
Contraceptive devices/injections administered by a Physician	100% deductible waived	Not Covered
Tubal Ligation	100% Deductible waived	Not Covered
Elective Abortion – Office	100% after \$20 copayment and CY deductible	Not Covered
Elective Abortion – Outpatient Surgery	100% after \$150 copayment and CY deductible	Not Covered
Elective Abortion – Inpatient Hospital	100% after \$250 copayment and CY deductible	Not Covered
Pregnancy (Including dependent daughters)		
Office Visit to confirm pregnancy	100% after \$20 copayment and CY deductible	Not Covered
Pre-natal Care (does not include all pregnancy-related issues)	100% deductible waived	Not Covered
Delivery	100% after \$250 admission copayment and CY deductible	Not Covered
Mental Disorders		
Inpatient	100% after \$250 copayment per admission and CY deductible	Not Covered
Intensive Outpatient/Partial Hospitalization	100% after CY deductible	Not Covered

	PARTICIPATING PROVIDERS	NON-PARTICIPATING PROVIDERS
Outpatient	100% after \$20 copayment for ind. therapy/ \$10 copayment for group therapy and CY deductible	Not Covered
Substance Abuse		
Inpatient	100% after \$250 copayment per admission and CY deductible	Not Covered
Transitional Residential	100% after \$100 copayment per admission and CY deductible	Not Covered
Intensive Outpatient/ Partial Hospitalization	100% after \$5 copayment per day and CY deductible	Not Covered
Outpatient	100% after \$20 copayment for ind. therapy/ \$5 copayment for group therapy and CY deductible	Not Covered
Vision Exam (includes refraction)	100% after \$20 copayment and CY deductible	Not Covered
Preventive Care		
Routine Well Adult Care	100%	Not Covered
Note: Preventive Care services are not subject to the deductible.		
As stated under the United States Preventive Services Task Force recommendations		
Note: Mammograms are allowed annually for ages 40 and over. Hearing Exams are allowed annually.		
Routine Well Newborn Care	100% after CY deductible	Not Covered
Routine Well Child Care	100%	Not Covered
Note: Preventive Care services are not subject to the deductible.		
As stated under the United States Preventive Services Task Force recommendations		
Bariatric Surgery		
Office Visit	100% after \$20 copayment and CY deductible	Not Covered
Outpatient Surgery	100% after \$150 copayment per procedure and CY deductible	Not Covered
Inpatient Hospital	100% after \$250 copayment per admit and CY deductible	Not Covered
Travel and Lodging for Bariatric Surgery		
Includes coverage for recipient and companion for transportation and lodging. Must travel more than 50 miles away from your home for surgery. Daily expenses for transportation and lodging are not covered.		
Transportation Limits Coverage includes one pre-surgical visit, actual surgery and initial post-surgical follow-up visit for patient (maximum 3 trips); actual surgery and initial post-surgical follow-up visit for companion (maximum 2 trips).	Maximum of \$130 for each round-trip	NA

	PARTICIPATING PROVIDERS	NON-PARTICIPATING PROVIDERS
Limits Lodging Coverage includes one hotel room, double occupancy for patient/companion, up to 2 days per trip for one pre-surgical visit and post-surgical follow-up visit; one hotel room, double occupancy, for companion, up to 4 days, for patient surgery.	Up to \$100 per day	NA
Organ Transplants		
Office Visit	100% after \$20 copayment and CY deductible	Not Covered
Outpatient Surgery	100% after \$150 copayment per procedure and CY deductible	Not Covered
Inpatient Hospital	100% after \$250 copayment per admit and CY deductible	Not Covered
Travel and Lodging for Organ Transplants Includes coverage for recipient, companion and donor for transportation, lodging and daily expenses. Daily expenses include incidental expenses such as meals and does not include personal expenses.		
Transportation Limits	None	NA
Lodging Limits	None	NA
Daily Expense Limits	Reimbursement up to \$50 per day per person	NA

PRESCRIPTION DRUG BENEFIT SCHEDULE

PRESCRIPTION DRUG BENEFIT		
	PARTICIPATING	NON-PARTICIPATING
Pharmacy Option (30 Day Supply)		
Generic and Single Source Brand Contraceptive Drugs (30, 60, or 90 Day Supply)	100% deductible waived	Prescriptions are only covered at participating pharmacies
Generic Drugs (includes syringes for diabetics)	\$10 copayment after deductible is satisfied	Prescriptions are only covered at participating pharmacies
Formulary Brand Name Drugs (Prior Authorization Required)	\$30 copayment after deductible is satisfied	Prescriptions are only covered at participating pharmacies
Pharmacy Option (60 Day Supply)		
Generic Drugs (also includes syringes for diabetics)	\$20 copayment after deductible is satisfied	Prescriptions are only covered at participating pharmacies
Brand Name Drugs (Prior Authorization Required)	\$60 copayment after deductible is satisfied	Prescriptions are only covered at participating pharmacies
Pharmacy Option (90 Day Supply)		
Generic Drugs (also includes syringes for diabetics)	\$30 copayment after deductible is satisfied	Prescriptions are only covered at participating pharmacies

PRESCRIPTION DRUG BENEFIT		
Brand Name Drugs (Prior Authorization Required)	\$90 copayment after deductible is satisfied	Prescriptions are only covered at participating pharmacies
Mail Order Option (90 Day Supply)		
Generic and Single Source Brand Contraceptive Drugs	100% deductible waived	Prescriptions are only covered at participating pharmacies
Generic Drugs	\$20 copayment after deductible is satisfied	Not Applicable
Formulary Brand Name Drugs (Prior Authorization Required)	\$60 copayment after deductible is satisfied	Not Applicable
Refer to the Prescription Drug Section for details on the Prescription Drug benefit.		

The doctor is “in.”

Having access to the right doctor is important. Not just any doctor. The *right* doctor.

That’s why Partners in Health developed a comprehensive panel of local physicians, nurses, and other clinicians to serve on your health care team.

A strong relationship between you and your doctor is vital to maintaining your health.

Our health care provider partners represent a broad cross-section of the local physicians you know, along with referral relationships with physicians at Regional and National Centers of Excellence, across California and across the nation.

Whether you need routine health care services or highly specialized services, count on your Partners in Health.



Flexibility is how we operate.

Our health care facilities are just around the corner, giving you a choice of where to get your health care services, whether it's based on particular specialties or a convenient location.

We've partnered with some of the best hospitals in the local community, across the state of California, and across the country, to make sure you're covered.

We know you want the best for you and for your family. And we know you've got a choice of health care plans, doctors and hospitals.

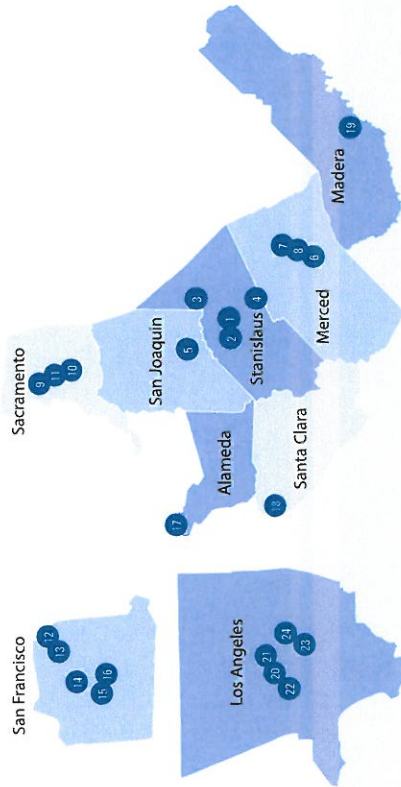
That's why we built a health care provider network that we think is second to none.

From the local physicians and hospitals you know to a national network consisting of over 4,000 hospitals and 500,000 physicians, you have a lot to choose from.

And our regional and national Centers of Excellence ensure you have access to highly specialized services, if the need should ever arise.



Hospital Directory



Stanislaus	San Francisco
Modesto	San Francisco
1. Doctors Behavioral Health Center	12. Chinese Hospital
2. Doctors Medical Center Of Modesto	13. St. Francis Memorial Hospital
Oakdale	14. St. Marys Medical Center – San Francisco
3. Oak Valley District Hospital	15. UCSF Benioff Children’s Hospital San Francisco
Turlock	16. UCSF Medical Center
4. Emanuel Medical Center	
San Joaquin	Alameda
Manteca	Oakland
5. Doctors Hospital of Manteca	17. Children’s Hospital and Resource Center - Oakland
Merced	Santa Clara
Merced	Stanford
6. Children’s Hospital - Mercy Merced Medical Center	18. Stanford Medical Center
7. Mercy Medical Center - Merced - Community Campus	Madera
8. Mercy Medical Center - Merced - Dominican Campus	Madera
Sacramento	19. Children’s Hospital Central California
Sacramento	Los Angeles
9. Mercy General Hospital	Los Angeles
10. Methodist Hospital	20. Cedar Sinai Medical Center
11. UC Davis Medical Center	21. Children’s Hospital of Los Angeles
	22. Ronald Reagan UCLA Medical Center
	23. USC Kenneth Norris Jr. Cancer Hospital
	24. USC University Hospital



STANISLAUS COUNTY
PARTNERS IN HEALTH

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www.scpartnersinhealth.org

www.scpartnersinhealth.org

Hospital Directory

Stanislaus

Modesto

Doctors Behavioral Health Center

1501 Claus Rd.
Modesto, CA 95355
(209) 557-6300

Doctors Medical Center Of Modesto

1441 Florida Ave.
Modesto, CA 95350
(209) 578-1211

Oakdale

Oak Valley District Hospital

350 S. Oak Ave
Oakdale, CA 95361
(209) 847-3011

Turlock

Emanuel Medical Center

825 Delbon Ave.
Turlock, CA 95382
(209) 667-4200

San Joaquin

Manteca

Doctors Hospital of Manteca

1205 E North Street
Manteca, CA 95336
(209) 823-3111

Merced

Merced

Children's Hospital - Mercy Merced Medical Center

301 E 13th Street
Merced, CA 95340
(209) 564-5000

Mercy Medical Center - Merced - Community Campus

333 Mercy Ave
Merced, CA 95340
(209) 564-5000

Mercy Medical Center - Merced - Dominican Campus

2740 M Street
Merced, CA 95340
(209) 384-6444

Sacramento

Sacramento

Mercy General Hospital

4001 J Street
Sacramento, CA 95819
(916) 453-4545

Methodist Hospital

7500 Hospital Drive
Sacramento, CA 95823
(916) 423-3000

UC Davis Medical Center

2315 Stockton Blvd.
Sacramento, CA 95817
(916) 734-2011

San Francisco

San Francisco

Chinese Hospital

845 Jackson Street
San Francisco, CA 94133
(415) 982-2400

St. Francis Memorial Hospital

900 Hyde Street
San Francisco, CA 94107
(415) 775-4321

St. Marys Medical Center --

San Francisco

450 Stanyan Street
San Francisco, CA 94117
(415) 668-1000

UCSF Benioff Children's Hospital

505 Parnassus Ave.
San Francisco, CA 94143
(415) 476-1000

UCSF Medical Center

505 Parnassus Ave.
San Francisco, CA 94122
(415) 476-1000

Alameda

Oakland

Children's Hospital and Resource Center - Oakland

747 52nd Street
Oakland, CA 94609
(510) 428-3000

Santa Clara

Stanford

Stanford Medical Center

300 Pasteur Drive
Stanford, CA 94305
(650) 736-0167

Madera

Madera

Children's Hospital Central California

9300 Valley Children's Place
Madera, CA 93636
(559) 353-3000

Los Angeles

Los Angeles

Cedar Sinai Medical Center

8700 Beverly Blvd.
Los Angeles, CA 90048
(310) 423-3277

Children's Hospital of Los Angeles

4650 W Sunset Blvd.
Los Angeles, CA 90027
(323) 660-2450

Ronald Reagan UCLA Medical Center

757 Westwood Plaza
Los Angeles, CA 90095
(310) 825-9111

USC Kenneth Norris Jr. Cancer Hospital

1441 Eastlake Ave.
Los Angeles, CA 90033
(323) 865-3000

USC University Hospital

1500 San Pablo Street
Los Angeles, CA 90033
(323) 442-8500



STANISLAUS COUNTY
PARTNERS IN HEALTH

www.scpartnersinhealth.org

DOCTORS

MEDICAL CENTER

Chances are you know us already. We're Doctors Medical Center of Modesto, a part of the Tenet Healthcare System, one of the nation's largest providers of health care services.

We're also the largest local health care provider in Stanislaus County with 461 acute care beds. We admit over 20,000 people annually and see over 70,000 patients in our emergency department each year.

We're also your friends and neighbors. We employ over 2,000 people and over 150 volunteers. More than 600 physicians representing almost all major specialties and sub-specialties admit to our hospital.



DOCTORS

MEDICAL CENTER



DOCTORS

MEDICAL CENTER

www.dmc-modesto.com

STANISLAUS COUNTY
PARTNERS IN HEALTH

www.scpartnersinhealth.org

in conjunction with

STANISLAUS COUNTY
PARTNERS IN HEALTH



DOCTORS
MEDICAL CENTER

Let's talk about quality.

Doctors is the **only local hospital recognized as a Level III Neonatal Center**, the highest recognition in the State of California, which qualifies us to care for the most complex newborn cases.



We're also one of two hospitals recognized as a **Level II Trauma Center** in Stanislaus County, also the highest recognition in the State of California.

We're the **only Certified Primary Stroke Center** in Stanislaus County and one of only 14 hospitals nationally to be certified as a training center for daVinci Surgical Robot procedures.

When it comes to your heart, Doctors is also the place to be. We're ranked among the **top 5 hospitals in California for Cardiac and Cardiology Services**....and there's a lot of hospitals in California!

Nationally, we're ranked in the **top 10% of all hospitals for Cardiac Services** and the **top 5% for Stroke Care**. Our list of awards and recognitions goes on and on. (Did we mention our orthopedics, respiratory and cancer care programs?)

We're recognized by insurance companies as centers of excellence (Blue Cross Blue Shield, United Healthcare, and CIGNA to name a few) and by numerous other medical societies and accrediting agencies.

But most important is our commitment to you, a member of the Stanislaus community.

We're invested in community outreach, patient care, and community involvement because we care about the community and the people we share it with.



We're proud to have been chosen as a key partner hospital by Partners in Health, a new kind of health plan, focused on YOU. We like the sound of that.

Ask your employer for more information about Partners in Health. For more information about Doctors Medical Center, visit us on the Web at www.dmc-modesto.com.

in conjunction with

STANISLAUS COUNTY
PARTNERS IN HEALTH

A nearby pharmacy,
any day of the week.

With service available from more than 80 local pharmacies, your medications are just minutes away. No time consuming trips across town.

And, if you're away from home, we've got over 60,000 pharmacies across the nation.

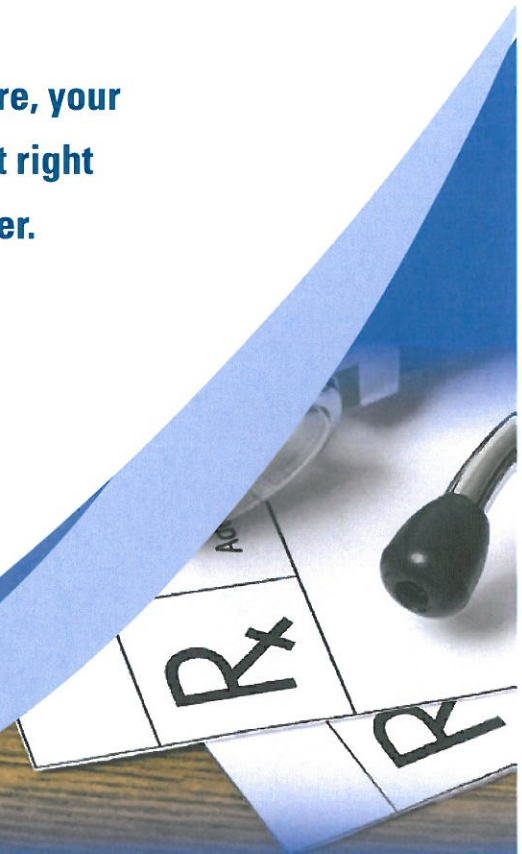
Your time is valuable. We understand that. That's why our prescription drug program is designed with your busy schedule in mind.

From our community-wide access to over 80 local pharmacies, to our national pharmacy network, we're always nearby.

And don't forget about the convenience and savings from our Mail Order Drug Program for the medicines you take every day.

Whatever your pharmacy needs, we're here to help.

Wherever you are, your pharmacy is just right around the corner.



STANISLAUS COUNTY PARTNERS IN HEALTH

Pharmacy Directory

CERES DRUG STORE	2929 4TH ST	CERES	CA	95307
WAL-MART PHARMACY	1670 MITCHELL RD	CERES	CA	95307
MID VALLEY HEALTH SERVICES	2800 MITCHELL RD STE S	CERES	CA	95307
RITE AID PHARMACY	2920 E WHITMORE AVE	CERES	CA	95307
MID VALLEY HEALTH SERVICES LTC INC	2800 MITCHELL RD STE Q	CERES	CA	95307
CARRANZA PHARMACY INC. HUGHSON	2431 3RD ST	HUGHSON	CA	95326
CVS PHARMACY	2412 3RD ST	HUGHSON	CA	95326
CVS PHARMACY	1700 MCHENRY AVE	MODESTO	CA	95350
RALEY'S DRUG CENTER	1611 E HATCH RD	MODESTO	CA	95351
WAL-MART PHARMACY	2225 PLAZA PKWY	MODESTO	CA	95350
WALGREENS	1101 MCHENRY AVE	MODESTO	CA	95350
WESTSIDE PLAZA PHARMACY	314 I ST	MODESTO	CA	95351
RITE AID PHARMACY	2401 MCHENRY AVE	MODESTO	CA	95350
CVS PHARMACY	901 N CARPENTER RD STE 30	MODESTO	CA	95351
PARADISE DRUGS	400 PARADISE RD	MODESTO	CA	95351
GOLDEN VALLEY PHARMACY	1114 6TH ST	MODESTO	CA	95354
COFFEE PLAZA PHARMACY	2020 COFFEE RD STE C2	MODESTO	CA	95355
MEMORIAL MED CTR OUTPTNT PHCY	1800 COFFEE RD STE 110	MODESTO	CA	95355
ROGERS DRUGS STORE	402 H ST	MODESTO	CA	95351
VALU-RITE MEDICAL PHARMACY	1401 SPANOS CT STE 105	MODESTO	CA	95355
SAVE MART PHARMACY	2100 STANDIFORD AVE	MODESTO	CA	95350
WALGREENS	2101 E HATCH RD	MODESTO	CA	95351
WALGREENS	840 OAKDALE RD	MODESTO	CA	95355
WALGREENS	1700 STANDIFORD AVE	MODESTO	CA	95350
RITE AID PHARMACY	3900 PELANDALE AVE	MODESTO	CA	95356
RALEY'S DRUG CENTER	3430 TULLY RD	MODESTO	CA	95350
TARGET PHARMACY	3405 MCHENRY AVE	MODESTO	CA	95350
WALGREENS	3500 COFFEE RD	MODESTO	CA	95355
SAFeway PHARMACY	2001 MCHENRY AVE	MODESTO	CA	95350
SAVE MART PHARMACY	801 OAKDALE RD STE C	MODESTO	CA	95355
WALGREENS	4201 DALE RD	MODESTO	CA	95356
CVS PHARMACY	801 OAKDALE RD STE F	MODESTO	CA	95355
RITE AID PHARMACY	1032 OAKDALE RD	MODESTO	CA	95355
RALEY'S DRUG CENTER	2401 E ORANGEBURG AVE	MODESTO	CA	95355
CVS PHARMACY	2900 STANDIFORD AVE	MODESTO	CA	95350
WALGREENS	401 PARADISE RD	MODESTO	CA	95351
CVS PHARMACY	1640 E HATCH RD	MODESTO	CA	95351
CARRANZA PHARMACY	1620 CROWS LANDING RD STE K	MODESTO	CA	95358
CVS PHARMACY	2601 OAKDALE RD STE E	MODESTO	CA	95355
SAVE MART PHARMACY	1801 H ST	MODESTO	CA	95354
COSTCO PHARMACY	3801 PELANDALE AVE	MODESTO	CA	95356
FLORIDA AVENUE PRESCRIPTIONS INC	1541 FLORIDA AVE STE P	MODESTO	CA	95350
TARGET PHARMACY	3600 SISK RD	MODESTO	CA	95356
RALEY'S PHARMACY	3020 FLOYD AVE STE 139	MODESTO	CA	95355
CVS PHARMACY	2020 W BRIGGSMORE AVE	MODESTO	CA	95350
WAL-MART PHARMACY	3848 MCHENRY AVE	MODESTO	CA	95356

STANISLAUS COUNTY PARTNERS IN HEALTH

Pharmacy Directory

WALGREENS	3019 FLOYD AVE	MODESTO	CA	95355
SAVE MART PHARMACY	3601 PELANDALE AVE	MODESTO	CA	95356
FAMILY PRACTICE HTH & WELLNESS, INC	803 COFFEE RD STE 11	MODESTO	CA	95355
MODESTO PAIN MEDICINE INC	1524 MCHENRY AVE STE 470	MODESTO	CA	95350
ARUNA D RAO MD INC	1101 STANDIFORD AVE B-6	MODESTO	CA	95350
RITE AID PHARMACY	1935 N ST	NEWMAN	CA	95360
PIONEER UNITED DRUGS	1261 MAIN ST	NEWMAN	CA	95360
RITE AID PHARMACY	1300 W F ST	OAKDALE	CA	95361
RITE AID PHARMACY	1449 E F ST STE 102	OAKDALE	CA	95361
RIVER OAK PHARMACY	1080 D WEST F ST	OAKDALE	CA	95361
OAKDALE PHARMACY	1390 W H ST STE F	OAKDALE	CA	95361
CVS PHARMACY	1520 E F ST	OAKDALE	CA	95361
WALGREENS	444 W F ST	OAKDALE	CA	95361
SAVE MART PHARMACY	1035 SPERRY AVE	PATTERSON	CA	95363
CVS PHARMACY	1080 SPERRY AVE	PATTERSON	CA	95363
PATTERSON FAMILY PHARMACY	47 S DELPUERTO	PATTERSON	CA	95363
WALGREENS	995 SPERRY AVE	PATTERSON	CA	95363
OBRIENS SUPER MARKET	6331 OAKDALE RD	RIVERBANK	CA	95367
CVS PHARMACY	2224 PATTERSON RD	RIVERBANK	CA	95367
TARGET PHARMACY	2425 CLARIBEL RD	RIVERBANK	CA	95367
SAVE MART PHARMACY	2237 CLARIBEL RD	RIVERBANK	CA	95367
WALGREENS	1591 GEER RD	TURLOCK	CA	95380
CVS PHARMACY	1621 LANDER AVE	TURLOCK	CA	95380
WAL-MART PHARMACY	2111 FULKERTH RD	TURLOCK	CA	95380
BOIES MEDICAL CENTER PHARMACY	828 DELBON AVE	TURLOCK	CA	95382
TARGET PHARMACY	3000 COUNTRYSIDE DR	TURLOCK	CA	95380
SAFEWAY PHARMACY	3051 COUNTRYSIDE DR	TURLOCK	CA	95380
RITE AID PHARMACY	651 N GOLDEN STATE BLVD	TURLOCK	CA	95380
RALEY'S DRUG CENTER	2900 GEER RD STE 2	TURLOCK	CA	95382
COSTCO PHARMACY	2955 N TEGNER	TURLOCK	CA	95380
TOWER PHARMACY	1801 COLORADO AVE STE 100	TURLOCK	CA	95382
RITE AID PHARMACY	1000 W MONTE VISTA AVENUE	TURLOCK	CA	95382
CVS PHARMACY	3100 GEER RD	TURLOCK	CA	95382
QUESENBERRY'S PHARMACY	12641 BENTLEY ST	WATERFORD	CA	95386

We're with you every
step of the way.

Whether your health care needs are simple or complex, the health care system can be confusing and challenging for all of us.

Our Nurse Care Advocates are available to answer your questions and help you navigate your way through the system, any time you need help.

Health care can be complicated. We all need help at some time to better understand a health care condition or treatment. Our locally based Nurse Care Advocates are available to help ... in person, or by telephone or email, on your schedule, not ours. You choose what works for you.

Following your enrollment in Partners in Health, you'll receive a dedicated telephone number and email address to provide direct access to your Nurse Care Advocate.

Your Nurse Care Advocate can also help obtain appointments with specialists and coordinate referrals with our Regional and National Centers of Excellence programs.

The service is free and fully voluntary as a benefit of your participation in Partners in Health.



Partners in Health ... A New Way of Thinking About Health Care

We centered our thinking about local delivery of services, local hospitals and Doctors you know, and local service in the community, and coupled that with 21st Century tools and resources for physicians and hospitals. Add in a non-profit organization model that puts you at the center of the equation, and we think we've got a winning recipe for health care service delivery.

We hope you will give consideration to Partners in Health. You and your family deserve the best.

**STANISLAUS COUNTY
PARTNERS IN HEALTH**

P.O. Box 579240 • Modesto, CA 95357-9240 • Phone: 877.830.7470
www.scpartnersinhealth.org



**have a Partner
on your side**



**STANISLAUS COUNTY
PARTNERS IN HEALTH**

YOU+

STANISLAUS COUNTY PARTNERS IN HEALTH

Partners in Health is a non-profit model health care program designed to serve employees and families throughout Stanislaus County and the greater Northern California region. Our health care provider partners represent a broad cross-section of the local hospitals and physicians you know, along with referral relationships with Regional and National Centers of Excellence to provide you with access to highly specialized health care services, if the need should ever arise.

Partners in Health is focused on the delivery of the best care, education and outreach through a team of local hospitals, physicians, nurses, and other clinicians and educators.

A New Kind of Organization

Partners in Health is a new kind of organization, with you at the center. We serve no other interest than to dedicate ourselves to the care of you and your family. As a non-profit organization, every dollar spent goes toward providing health care benefits and services ... we retain no profits or surplus. Our focus is on providing maximum value for your health care dollar to you and your family.

Not Just Health Care ... Better Health Care

Over time, our individual health care needs can change. Partners in Health addresses the health care needs of three distinct population groups:

- Healthy individuals
- Acutely Ill Individuals
- Chronically Ill Individuals

Partners addresses the needs of the acutely ill through superior facility based care and physician partnerships, transitional and home based care services, and dedicated



Partners in Health, a non-profit community based health care program

nurse case managers that ensure that the right care and follow-up care is delivered, on time, and in the right setting.

Chronic care management requires a highly disciplined focus on individual patients. One at a time. Our Partners Care Management Program uses local clinicians and nurse educators, to help address the unique needs of those of us with chronic health care conditions.

We continuously monitor treatments for over 30 different disease categories compared to scientifically based peer reviewed medical guidelines to make sure you get the care you need.

Wellness and Prevention plays a vital role in making sure you stay on the right track in managing your health. Our Wellness Program serves all three populations – the Healthy, the Acutely Ill, and the Chronically Ill. There are three main components to our program. You select what's right for you from our Wellness menu of services.

- Health Risk Assessment
- Biometric Testing
- Health Coaching and Education

The more you participate, the more you can benefit. You make the choice.

A Patient Centered Medical Home ... Better Information for Better Care

Our Partners in Care Management Program creates a seamless flow of information, cutting across all health care providers and settings, to arm your doctor with the most complete and up-to-date information about your health status and health conditions. Regardless of which doctor or hospital you see, rest assured that the most up to date information is available to them to provide you the best and most informed care. Partners in Health is the only health care plan available in Stanislaus County that provides access to this important program for all your medical care providers.

Never before have treating physicians been able to view a complete utilization profile for their patients, including hospital, pharmacy, and other treating physician diagnosis and treatment information in a single place. This leap in information sharing is made possible by our significant investment in 21st Century medical information tools and technologies.

Partners Care Management ... Personalized Care and Service

Health care can be complex ... and confusing sometimes. Our locally based Nurse Care Advocates are available to answer your questions about your or your family member's health care condition or treatment ... in person, or by telephone or email. You choose what's right for you.

Following your enrollment in Partners in Health, you'll receive a dedicated telephone number and email address to provide direct access to your Nurse Care Advocate.

Your Nurse Care Advocate can also help obtain appointments with specialists and coordinate referrals with our Regional and National Centers of Excellence programs. The service is free and fully voluntary as a benefit of your enrollment in Partners in Health.



Prescription Drugs ... When you need them, Where you need them

Just as important as what drug you take, is when you take it. We provide community-wide access to you over 80 pharmacies in Stanislaus County, and over 60,000 pharmacies nationwide, so wherever you are, your pharmacy is right around the corner.



Frequently Asked Questions

Q 1: *What is an EPO?*

A: EPO stands for Exclusive Provider Organization. In an EPO plan you may go directly to any provider who is part of the network. Although you aren't required to select a primary care physician (PCP), it is still recommended that you work through a primary physician in order for you to navigate the best care possible.

Q 2: *Are Anthem Blue Cross and Kaiser offering different benefits?*

A: No. Anthem Blue Cross, Kaiser and SCPH are all offering identical benefits with the exception of Anthem's HDHP, it does offer out-of-network benefits, whereas Kaiser and SCPH only offer in-network benefits.

Q 3: *My doctor is in Stanislaus County but I do not see him listed on the provider directory. Can he be added?*

A: Yes. We are currently building the network and contracting with physicians. If you would like to nominate your provider, please email Sharon Catania at Sharon@sidesduncan.com with their information.

Q 4: *I do not live in Stanislaus County, and I don't see any providers in my area on the provider directory. Does that mean I cannot elect the new plans?*

A: You may still elect one of the SCPH plans. Because you live outside of the County, you would be able to access the PHCS/MultiPlan network of providers and hospitals. You can find a link on the County's website or by going to: <http://www.multiplan.com/search/search-2.cfm?originator=84451>.

Q 5: *My doctor is a Sutter Gould physician. Can he be added on to the SCPH network?*

A: No. Sutter Gould doctors and facilities are not participating in the SCPH network.

Q 6: *If someone in my family travels or moves out of area (school, etc.), will these plans cover them?*

A: Yes. SCPH members have access to a national network of over 590,000 healthcare professionals and 4,200 hospitals through the PHCS/MultiPlan network. You can find the link on the County's website.

Q 7: *What if I need care that cannot be provided in these plans' networks?*

A: To receive medically necessary care (as determined by the plan) not available in the network, the plan will make arrangements for you to receive the appropriate care.

Q 8: *I am being treated for an ongoing medical condition. Will I have to change providers if my doctor is not in the network of the new plans?*

A: Perhaps. Some things can continue to be treated by your provider under "continuity of care" provisions. If this situation applies to you, please attend one of the meetings to discuss with the plan representatives.

Q 9: *What if I enroll in the SCPH plan, and don't like the provider I selected on the SCPH network? May I change to another network provider?*

A: Yes. You may change providers on the first day of any upcoming month, as long as you've timely requested the change with SCPH.

Q 10: *In the event I don't like these plans after enrolling, may I go back to the Anthem or Kaiser plans?*

A: Yes, but only during the next open enrollment period.

Q 11: *If I don't like the service I receive, do I have any options?*

A: Yes. Each plan has a grievance and appeal process outlined in their coverage certificate.