

Funeral Planning and Concierge Service

Offered through ING Employee Benefits



The death of a family member is one of life's most stressful times. It requires grieving survivors to quickly make many decisions about funeral services, something most of us know little about.

Employees and eligible family members have access to Everest Funeral Planning and Concierge Service to assist with funeral planning and negotiation at time of need as well as pre-planning tools that can be used to research and document decisions and wishes.

Everest is an independent service that works exclusively on behalf of their clients and is not associated with any funeral home or service provider.

Services Provided by Everest

Employees eligible for Group Life coverage, their spouse/partner and children under the age of 25 are entitled to the following services at no cost:

- Unlimited use of Everest's secure, online planning tools to include personalized PriceFinder Reports that compare local funeral home prices nationwide.
- Round-the-clock, toll-free access to Everest Advisors who can answer general funeral planning questions.
- Concierge services at or near the time of death, to provide personal assistance including planning a funeral or memorial service and negotiating prices with the funeral home(s) selected by the family.

Additional Information & Access

To access this benefit go to the Everest Enrollment site to create your personal user ID and profile which can be used to enter Everest's Planning Tools Center.

www.everestfuneral.com/ing

If you do not have internet access, or would like further information or assistance, contact an Everest Service Advisor at 1-877-456-5050.

Insurance products are issued by ReliaStar Life Insurance Company and ReliaStar Life Insurance Company of New York, members of the ING family of companies. Only ReliaStar Life Insurance Company of New York is admitted and its products issued, within the state of New York. Products and services may not be available in all states. Funeral Planning and Concierge Service provided by Everest Funeral Package, LLC., 1300 Post Oak Blvd., Suite 1210, Houston, TX 77056