

Job Task Analysis

Employer:	Stanislaus County
Occupation:	Behavioral Health Advocate
Classification:	Behavioral Health Advocate I,II
Company Contact:	Risk Management 1010 10 th Street Modesto, California 95354 (209) 525-5770
Date:	May 2007
Analysis Provided By:	Lyle Andersen, PT, CWCE Andersen Physical Therapy, Inc. 3500 Coffee Road, Suite 3 Modesto, California 95355 (209) 549-4626

INTRODUCTION:

A complete job description is available through Stanislaus County Human Resources. The environmental factors, physical and functional demands for this Job Task Analysis were documented by Andersen Physical Therapy, Inc. The methodology for documentation consisted of on-site visits, using various measuring devices such as dynamometers and scales, as well as observation and interviews with employees and managers. A detailed record was made of the physical and functional demands of the job in terms of force pounds, weight, frequency, height, distance, anthropometric measurements, stamina, and degrees of range of motion. The determination of the frequencies of functional activities is based on standards provided by the National Institute for Occupational Safety and Health (NIOSH) and the Work Practice Guide for Manual Lifting (U.S. Department of Commerce, National Technical Information Service).

The Job Task Analysis is organized as follows: General work description; safety requirements; equipment; environmental factors; and physical/functional demands.

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GENERAL WORK DESCRIPTION:

The frequency of the following activities may vary according to the physical requirements of the specific job tasks that the employee may be required to perform at random intervals.

Under the general supervision of the department manager, the Behavioral Health Advocate educates clients, and their families, in accessing and successfully utilizing the various behavioral health service systems and related programs. In this role, they will also insure consumers/client, and family rights are implemented and/or protected in compliance with Mental Health Laws and Regulations.

SPECIFIC DUTIES: Available through the Human Resources Department at the County of Stanislaus.

http://www.stancounty.com/personnel/PDF/JobSpecifications.pdf

<u>Safety Requirements</u>: All employees are required to observe company safety procedures and standards to insure individual and collective safety, in addition to avoiding unnecessary risk to oneself, co-workers, consumer, and property.

Equipment:

1.	Cellular phone	8. Monitor
2.	Computer	9. Music
3.	Copy Machine	10. Pager
4.	Facsimile machine	11. Scissors
5.	Hole punch	12.Shredder
6.	Keyboard	13 Stapler
7.	Laser printer	14.Telephone

All employees within the **Behavioral Health Advocate** position are required to provide physical assistance for all weight and frequency requirement needs of all job tasks in order to maintain a safe work environment. Employees must be physically capable of working in any of the job tasks within the **Behavioral Health Advocate** position.

ENVIRONMENTAL FACTORS

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The following percentages are given in terms of an eight-hour workday:

Seldom =
1% - 2%

Occasional =
3% - 33%

Frequent =34% - 66%Constant =67% - 100%

	ENVIRONMENTAL FACTORS	MAXIMUM FREQUENCY
1.	Unprotected heights:	Not Applicable
2.	Being around moving machinery: traffic	Occasional
3.	Exposure to marked changes in temperature and humidity: outside temperatures may seasonally vary between 28-110 degrees.	Not Applicable
4.	Exposure to dust, fumes, smoke, gases, or other irritating substances (specify):	Not Applicable
5.	Driving: Vehicle	Occasional
6.	Exposure to excessive noise:	Not Applicable
7.	Exposure to radiant or electrical energy:	Not Applicable
8.	Exposure to solvents or chemicals: Refer to MSDS document.	Not Applicable
9.	Exposure to slippery or uneven walking surfaces: undeveloped ground	Seldom
10.	Working below ground:	Not Applicable
11.	Unusual fatigue factors:	Not Applicable
12.	Working with explosives:	Not Applicable
13.	Excessive vibration:	Not Applicable
14.	Working with hands in water or other substance:	Not Applicable
15.	Working proximity:Alone: Closely with others:	Frequent Frequent
16.	Working inside:	Continuous
17.	Working outside:	Not Applicable

FUNCTIONAL ACTIVITIES

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The frequency of the following activities may vary according to the physical requirements of the specific job tasks the employee may be required to perform at random intervals.

PHYSICAL AND FUNCTIONAL REQUIREMENTS

FREQUENCY DEFINITIONS	<u>SELDOM</u>	OCCASIONAL	FREQUENT	CONSTANT
Percent of the Day	1-2%	3-33%	34-66%	67-100%
Material Handling	1-4 Reps	5-32 Reps	33-250 Reps	251-2,000 Reps
Non Material Handling	1-4 Reps	5-32 Reps	33-250 Reps	251-2,000 Reps
Repetitive & Static Work	1-50 Reps	51-250 Reps	251-1,000 Reps	1,001-20,000 Reps

1.) **PUSH:** Pushing activities may require use of the back in conjunction with leg and arm musculature.

MAXIMUM REQUIREMENT

0-15 pounds: Occasional 16-100 pounds: Not Required

Maximum Force: <u>15</u> Pounds

Assistive Devices: Not Required.

Comments: Pushing is utilized with activities such as retrieving, returning, storing, adjusting, moving, and/or transporting equipment, and supplies (e.g. cart, door). The employee exerts up to 15 pounds of force in a horizontal plane from waist to shoulder height of a distance up to 3 feet when performing job tasks (e.g. up to 15 pounds of force to open/close door, drawer, file, cabinet).

2.) **PULL:** Pulling activities may require use of the back in conjunction with leg and arm musculature.

MAXIMUM REQUIREMENT

0-15 pounds: Occasional 16-100 pounds: Not Required

Maximum Force: 15 Pounds

Assistive Devices: Not Required.

Comments: Pulling is utilized with activities such as retrieving, returning, storing, adjusting, moving, and/or transporting equipment, and supplies (e.g. cart, door). The employee exerts up to 15 pounds of force in a horizontal plane from waist to shoulder height of a distance up to 3 feet when performing job tasks (e.g. up to 15 pounds of force to open/close door, drawer, file, cabinet). *Pushing is the preferred method of moving carts*

3.) **<u>STAND-UP LIFT</u>**: Lifting weighted objects between floor and waist height.

MAXIMUM REQUIREMENT					
0-10 pounds:	Seldom				
11-100 pounds:	Not Required				

Maximum Force: <u>10</u> Pounds

Assistive Devices: One person assistance is available with weights greater than 10 pounds.

Comments: A stand-up lift is utilized with activities such as retrieving, returning, storing, adjusting, moving, and/or transporting equipment and supplies (e.g. reference material, documentation). The employee lifts items weighing between <1 pound and 10 pounds from/to 30 inches off the floor when performing job tasks (e.g. documents, file, binder, book, form, educational material).

4.) <u>LEVEL LIFT</u>: Lifting weighted objects from between waist and chest height level for a maximum horizontal distance of up to four feet.

	MAXIMUM REQUIREMENT
0-10 pounds:	Seldom
-100 pounds:	Not Required

Maximum Force: <u>10</u> Pounds

Assistive Devices: One person assistance is available with weights greater than 10 pounds.

Comments: A level lift is utilized with activities such as retrieving, returning, storing, adjusting, moving, and/or transporting equipment and supplies (e.g. reference material, documentation). The employee lifts items weighing between <1 pound and 10 pounds up to 36 inches in height when performing job tasks (e.g. lift document, file, binder, book, form, educational material).

5.) WEIGHT CARRY: Carrying weighted objects between waist and chest height beyond a distance of four feet.

MAXIMUM REQUIREMENT

0-10 pounds: Occasional 11-100 pounds: Not Required

11-

Maximum Force: <u>10</u> Pounds

Assistive Devices: 2-Wheeled Cart, Hand Truck. Additionally, one person assistance is available with weights greater than 10 pounds.

Comments: Weight carry is utilized with activities such as retrieving, returning, storing, adjusting, moving, and/or transporting equipment and supplies (e.g. reference material, documentation). The employee carries items weighing between <1 pound and 10 pounds between 3 feet and 600+ feet when performing job tasks (e.g. carry documents, file, binder, book, form, educational material).

6.) **<u>OVERHEAD LIFT/PULL DOWN</u>**: Lifting weighted object from/to chest and overhead height level.

MAXIMUM REQUIREMENT			
0-100 pounds: Not Required			
		Maximum Force:	0 Pounds

Assistive Devices: A vertical ladder, step ladder or step stool is available to bring items to eye or shoulder level.

Comments: Overhead lift/pull down is not required to perform job tasks. *Variables to overhead reaching will be the employee's height and anthropometric reach.*

7.) OVERHEAD REACH:

MAXIMUM FREQUENCY: Not Required

Comments: Overhead reach is not required to perform job tasks. A ladder (appropriate height) or step stool may be utilized to bring items to eye or shoulder level. Variables to overhead reaching will be the employee's height and anthropometric reach.

8.) FORWARD REACH:

MAXIMUM FREQUENCY: Occasional

Comments: Forward reach is performed to a distance of 28 inches when retrieving, returning, storing, adjusting, moving, and/or transporting equipment and supplies (e.g. reach lateral or forward for desktop work; lift; drive vehicle; open/close door, file and drawer). *The degree of elbow extension required for reaching will vary according to the employee's anthropometric reach*

9.) <u>STOOP</u>:

MAXIMUM FREQUENCY: Not Required

Comments: Stooping is not required to perform job tasks. Variable to stooping will be the employee's height. Stooping of the head, trunk and knees can be minimized or avoided by substituting alternate positions of squatting, kneeling or bending when performing job tasks.

10.) SOUAT: (Unloaded)

MAXIMUM FREQUENCY: Not Required

Comments: Squatting is not required to perform job tasks. *Squatting may be minimized or avoided by substituting alternate positions of bending or kneeling. Partial squatting is a preferred lifting posture.*

11.) FORWARD BEND:

MAXIMUM FREQUENCY: Seldom

Comments: Bending forward at the waist is performed when retrieving, returning, storing, adjusting, moving, and/or transporting equipment and supplies (e.g. bend to reach near or far below waist height for miscellaneous stored files and/or documentation). Maximum forward trunk flexion required is 45 degrees. *Employee may avoid excessive forward bending of the trunk up to 80 degrees by using alternate positions of bending at the hips, kneeling, half kneeling, stooping, sitting or squatting.*

12.) **<u>TWIST</u>**:

MAXIMUM FREQUENCY: Occasional

Comments: Twisting at the waist is required when performing job tasks (e.g. drive vehicle). *Twisting at the waist may be minimized by turning the whole body, including the feet and working from a swivel chair.*

13.) <u>TURN</u>:

MAXIMUM FREQUENCY: Not Required

Comments: Turning is not required when performing job tasks.

14.) **KNEEL:**

MAXIMUM FREQUENCY: Not Required

Comments: Kneeling is not required to perform job tasks. *Kneeling may be minimized or avoided by substituting alternate positions of bending, squatting, or half kneeling.*

15.) <u>CRAWL</u>:

MAXIMUM FREQUENCY: Not Required

Comments: Crawling is not required to perform job tasks.

16.) STAIR CLIMB:

MAXIMUM FREQUENCY: Seldom

Comments: Stair climb is required in order to go to/from the private residence or business. Maximum number of approximately 21 steps may be climbed.

17.) LADDER CLIMB:

MAXIMUM FREQUENCY: Not Required

Comments: Ladder climbing not required to perform job tasks. *Variables to overhead climbing will vary according to the employee's height and anthropometric reach.*

18.) <u>WALK</u>:

MAXIMUM FREQUENCY: Occasional

Comments: Walking is performed when performing job tasks (e.g. walk to/from parking lot, consumer site visit, court house, office, collaborating agency and/or colleague; field work). Walking length varies between 3 feet and 600+ feet, h depending on job task.

19.) <u>SIT</u>:

MAXIMUM FREQUENCY: Frequent

Comments: Sitting is performed for a maximum of 120-minute intervals when performing job tasks (e.g. sit for office work; drive vehicle; consumer site visit; meeting; hearing).

20.) STAND: (Static)

MAXIMUM FREQUENCY: Occasional

Comments: Static standing is performed for a maximum of 120-minute intervals when performing job tasks (e.g. stand for interview with consumers, collaborating agency and/or colleague field investigation).

21.) **BALANCE:**

MAXIMUM FREQUENCY: Frequent

Comments: Good balance is required for safe walking, standing, climbing and lifting.

22.) HAND/FOOT CONTROL:

	MAXIMUM REQUIREMENT
HAND:	
Right:	Occasional
Left:	Occasional
Both:	Occasional
Either:	Not Required
FOOT:	
Right:	Occasional
Left:	Seldom
Both:	Not Required
Either:	Not Required

Comments: Hand controls are utilized to operate equipment (e.g. vehicle) when adjusting controls (e.g. drive vehicle). Foot controls are utilized to operate equipment (e.g. drive vehicle).

23.) UPPER AND LOWER EXTREMITY COORDINATION:

MAXIMUM REQUIREMENT

Simple Grasp:	Occasional
Firm Grasp:	Seldom
Fine Manipulation:	Frequent
Eye/Hand Coordination:	Frequent
Hand/Foot	Occasional
Coordination:	

Comments: Grasping and coordination activities are performed when performing job tasks (e.g. desktop work; drive vehicle).

Simple grasping is utilized to perform job tasks (e.g. lifting and manipulating objects weighing less than 5 pounds; drive vehicle).

Firm grasping is utilized to perform job tasks (e.g. lifting and handling objects weighing 5 pounds or greater).

Fine manipulation is utilized to perform job tasks (e.g. keyboard, mouse; handwrite, page turn, sort, file).

Eye/hand coordination is utilized to perform job tasks (e.g. keyboard, mouse; handwrite, page turn, sort, file; drive vehicle).

Hand/foot coordination is utilized to perform job tasks (e.g. drive vehicle).

Depending on individual hand dominance, one hand may be used more frequently than the other when performing job tasks.

24.) CERVICAL (NECK) MOVEMENT:

MAXIMUM REQUIREMENT

Static Neutral Position:FrequentFlexing:OccasionalRotating:OccasionalExtending:Not Required

Comments: Neck movement is required when performing job tasks (e.g. desk work; drive vehicle, interviews and meetings; field work; site visit). *Participating in observation of work environment allowing for safe working conditions. Full cervical range of motion is required to safely perform the job tasks.*



Stanislaus County JOB TASK ANALYSIS SUMMARY

FREQUENCY DEFINITIONS	<u>SELDOM</u>	OCCASIONAL	FREQUENT	CONSTANT
Percent of the Day	1-2%	3-33%	34-66%	67-100%
Material Handling	1-4 Reps	5-32 Reps	33-250 Reps	251-2,000 Reps
Non Material Handling	1-4 Reps	5-32 Reps	33-250 Reps	251-2,000 Reps
Repetitive & Static Work	1-50 Reps	51-250 Reps	251-1,000 Reps	1,001-20,000 Reps

The following is a summary of the physical demands of the Job Task Analysis that were obtained for the position of:

Behavioral Health Advocate I, II

Functional Activities	Maximum Requirements	Functional Activities	Maximum Requirements
Push $(Force)^1$	15	Stair Climb ¹	Seldom
Pull $(Force)^1$	15	Ladder Climb	Not Required
Stand Up Lift ¹	10	Walk ¹	Occasional
Level Lift ¹	10	Sit ¹	Frequent
Weight Carry ¹	10	Stand $(Static)^1$	Occasional
Overhead Lift/Pull Down	Not Required	Balance ¹	Frequent
Overhead Reach	Not Required	Hand Control ¹	Occasional
Forward Reach ¹	Occasional	Foot Control ¹	Occasional
Stoop	Not Required	Simple Grasp ¹	Occasional
Squat (Unloaded)	Not Required	Firm Grasp ¹	Seldom
Forward Bend ¹	Seldom	Fine Manipulation ¹	Frequent
$Twist^1$	Occasional	Eye/Hand Coordination ¹	Frequent
Turn	Not Required	Hand/Foot Coordination ¹	Occasional
Kneel	Not Required	Cervical (neck) Movement ¹	Frequent
¹ The critical demands of the job	Not Required		

¹ The critical demands of the job.

Lyle andersen, PT

Lyle Andersen, PT, CWCE Preparer Signature Date:

Date:

Contact Person Title Date:

Date:

Contact Person Title Contact Person Title

LA/so

Stanislaus County: Behavioral Health Advocate I, II Prepared by Andersen Physical Therapy, Inc.