## Effective Communication



Taught By: Various Instructors Developing effective communication skills can improve the outcome in every interaction. As with any skill, this can be learnt and developed with practice. This training will cover topics like:

• How to design effective messages

When: August 12, 2020 8 am—12 pm

December 3, 2020 8 am—12 pm

Where: County Center III

To enroll using PeopleSoft on the Intranet, select selfservice, followed by learning and development, and then request training. • Learn how to listen effectively

- Communication barriers
- How to modify communication
- Understand the impact of nonverbal communication
- Communication influences

This training will help you develop a truly engaging and responsive communication style, leading to positive results for you and your department.

This training is open to any Stanislaus County employee, but please adhere to departmental training requirements and obtain the necessary permission to attend. Space is limited, so please contact us right away to reserve your spot.

For assistance with registration please contact us at LearningInstitute@stancounty.com