



Stanislaus County Closures Notice

Following the advice of health experts, our organization has taken steps to implement social distancing measures **in a deliberate effort to help slow the spread of COVID-19. Essential services will remain operational and accessible by phone and email.**

All County closures including Tenth Street place will be in effect from March 20 – April 5 allowing limited to no public access. However, it is our goal to maintain essential services to the public. County staff will continue to be available during this challenging time. Services may be accessed online at www.stancounty.com.

For department specific information see below:

Agricultural Commissioner

Please contact or office by phone or email and we will attempt to meet your requested services via electronic means, through regular mail or over the telephone.

- Services that will have closed to the public: Harvest Hall, Bait sales, Pesticide Use Permits, Testing and sealing of commercial devices, Continuing Education Classes, Licensing and Registering the following: Pest Control Advisors, Pest Control Operators, Structural registration, Pilot registration, Farm Labor Registration, Landscape Maintenance
- Website where additional information can be found: www.stanag.org
- Contact for questions: (209) 525-4730, e-mail: agcom50@stancounty.com

Area Agency on Aging and Veterans Services

Aging and Veterans Services, senior and community centers are closed to the public. However, many centers are now serving as distribution centers of frozen meal packs to replace the senior congregate lunch program. Starting Monday, March 23rd, seniors older than 60 call the Senior Information Hotline to register for meals.

- Information for Veterans and to schedule a phone appointment: 209-558-7380
- Senior Information Hotline: 209-558-8698
- Facebook Page: Stanislaus County Veterans Service Office
- Website: agingservices.info
- Senior Hotline: 209-558-8698 for all questions related to seniors, to include meal delivery/pick-up service, grocery information, or other services.

- Veterans Services: 209-558-7380 for scheduling telephone interviews and appointments to process VA claims.
- HICAP: 209-558-4540 to make telephone appointments for assistance.

Assessor

During the closure the Assessor expects to deliver all essential services to our customers through the website, by phone, facsimile and email. We encourage you to explore this website for answers to your questions. Also, please note that most of our required forms can be found online. Information & services are available on the Website, phone service (8:00 AM to 4:30 PM; M-F).

- Services that have closed to the public: Office Access and Counter Service Closed
- Website where additional information can be found: www.stancounty.com/assessor/
- Phone number for questions: (209) 525-6461

Auditor Controller

The Auditor-Controller's Office located at 1010 10th Street, Suite 5100, Modesto, CA and 251 Hackett Road, Modesto, CA are closed to the Public. However, citizens or other agencies can still obtain services from the Auditor-Controller Department or obtain information by:

- Calling the Auditor-Controller main line: (209) 525-6398
- Emailing the Auditor-Controller general email account: auditor@stancounty.com
- Submitting an inquiry through the Stanislaus County Customer Center portal located on the Stanislaus County website at: <http://www.stancounty.com/crm/>
- Visiting the Stanislaus County Auditor-Controller website: <http://www.stancounty.com/auditor/>
- Auditor-Controller staff are available for select, limited services to special districts or schools that maintain their cash in the County Treasury. For these services, an appointment should be made by calling (209) 525-6398.

List of in-person services provided by the Auditor-Controller's Office below. These services can continue with a prearranged appointment.

Service	Location
Distribution of benefit checks to citizens when checks are undeliverable/returned	Community Services
Process lost warrant affidavits	Community Services
Distribution of checks to Community Housing and Shelter Services (CHSS) Staff	Community Services
Answer questions regarding property taxes	10 th St Place

Authorize checks for Special Districts that maintain cash in County Treasury	10 th St Place
Authorize certain payments, including wires, to vendors, schools and other agencies	10 th St Place
Process wires for special districts	10 th St Place
Various accounting transactions for schools	10 th St Place

Behavioral Health and Recovery Services

Services are provided in community-based locations throughout the County by staff in 80 County administered programs and community partnerships. Throughout the closures BHRS will continue providing services to help individuals in our community. All sites are closed to the public, apart from individual appointments made in advance.

- Phone Number for questions:
 - For general information regarding program information or mental health and alcohol/drug services, call 1-888-376-6246.
 - For Crisis Services (Community Emergency Services Response Team)- (209) 558-4600 Available 24 Hours, 7 Days a Week w/Spanish Language Capabilities
- Website where additional information can be found: <http://www.stancounty.com/bhrs/>

Board of Supervisors

The Board of Supervisors will continue providing administrative and legislative responsibilities to county residents. Public meetings will be livestreamed online only. Since there will be no public attendance, the County will provide alternative methods to provide comments (by email or by phone) for all such meetings.

- Services that have closed to the public: 10th Street Place closed to the public. Staff is still working and available via phone and email. Board of Supervisor meetings will be held virtually during closures.
- Website where additional information can be found: <http://www.stancounty.com/board/>
- Phone number for questions: 209-525-4494

Chief Executive Office

Stanislaus County Chief Executive Office staff is committed to keeping Stanislaus County residents safe. Although administrative offices are closed, staff is dedicated to providing essential services throughout the building closures including human relations and risk management.

- 10th Street Staff are available by phone/email for questions or concerns from the public and County departments.
- Support for all essential functions remains in place and assistance is available electronically at www.stancounty.com

- Phone number for questions: 209-525-6333

Clerk-Recorder / Elections

The Elections Office and Clerk Recorder will continue serving the public and fulfilling the typical functions required. Residents can send request Birth, Death, Marriage Certificates by mail. Request a Fictitious Business Name by mail. Record documents either through a title company or by mail (at 1021 I St, Modesto, CA 95354).

- Closed to the public as of 3/20/2020, Some services offered by mail
- Website where additional information can be found: www.stancounty.com/clerkrecorder/ or Stanvote.com
- Phone number for questions:
Real estate 209-525-5279 Vitals or marriage 209-525-5269 Election 209-525-5201

Community Services Agency

Community Services Agency sites are temporarily closed. However staff will continue to be available during this challenging time to provide essential services to the public. Services may be accessed through the following:

For Cash Aid, CalFresh and/or Medi-Cal Information

- Online (24 hours, 7 days/week: www.C4Yourself.com)
- Phone (8am – 5pm, Mon – Fri): 1-877-652-0734
- Fax: 209-558-2189
- Mail: PO Box 42 Modesto CA 95358

For General Assistance, Refugee Cash Assistance, and Cash Assistance Program for Immigrants (CAPI) (8am – 5pm, Mon – Fri): 1-877-652-0734

Child Care Information (8am – 5pm, Mon – Fri): 209-558-2332

Electronic Benefit Transfer (EBT) Card Replacement: 1-877-328-9677

Homeless/Housing Assistance

- Resource Info(24 hours, 7 days/week): 2-1-1
- Access Center(8am – 5pm, Mon – Fri): 209-272-8800

Child Abuse/CPS (24 hours, 7 days/week): 1-800-558-3665

Elder Abuse/APS (24 hours, 7 days/week): 209-558-2637

In-Home Supportive Services (8am – 5pm, Mon – Fri): 209-558-2637

Subpoena: 209-652-5692

Administration: 209-558-2500

Customers may mail verifications to our mailing address: PO BOX 42, Modesto, CA 95353

Department of Child Support Services

Although our facility is closed to the public, our staff are available and continue to provide essential services to our customers by telephone. Please call 1-866-901-3212 Monday through Friday, between the hours of 8:00 AM - 4:00 PM.

- Services that have closed to the public: The lobby to the Stanislaus County Department of Child Support Services will be closed to the public effective Friday, March 20, 2020. The child support payment kiosk located in the lobby will be unavailable due to the closure. Please access the following website for payment options: <https://childsupport.ca.gov/state-disbursement-unit/> or by calling 1-866-901-3212 selecting option 1
- Website where additional information can be found: <https://childsupport.ca.gov> or <http://www.stancodcss.org/>
- Phone number for questions: 1-866-901-3212

Department of Environmental Resources

Although offices will be closed to the public essential services will be provided. Department of Environmental Resources will remain dedicated to public health and protection in Stanislaus County and the nine incorporated cities The Fink Road Landfill remains open for normal operations.

- Services that have closed to the public: Household Hazardous Waste Facility
- Website where additional information can be found: WWW.stancounty.com/er/.
- Phone number if residents have questions or a service request: 525-6700

District Attorney

The District Attorney is responsible for the prosecution of all criminal cases filed in Stanislaus County Superior Court and will continue working cases. If at all possible, please call in advance to schedule an appointment. If you show up without an appointment, you may not be able to meet in person with a particular employee.

- Services that will be closed to the public: District Attorney's Office remains open with most staff working remotely during County closures.
- Website where additional information can be found: Stanislaus-da.org
- Phone number if residents have questions: 209-525-5550

First 5 Stanislaus

First 5 Stanislaus does not often host public visits during office hours. While offices will close completely during our temporary closure, beginning March 20, service to the children of Stanislaus County and the community will continue.

- Services that have closed to the public: First 5 Stanislaus Office located in downtown Modesto is closed to the public.
- Website where additional information can be found: www.first5stan.org
- Phone number if residents have questions: (209) 558-6218

General Services Agency

Internal service functions of Facilities Maintenance, Fleet and Courier services will continue to support all County departments. General Services Agency Administration and Purchasing Division's at 1010 Tenth Street are internal support functions, not generally open to the public.

- Information & services are available on the Website, phone service (8:00 AM to 5:00 PM; M-F).
- Services that have closed to the public: Office Access and Counter Service Closed
- Website where additional information can be found: www.stancounty.com/gsa/
- Phone number for questions: (209) 525-6319

Health Services Agency

Health Services Agency will remain open to the public at many of our sites which provide essential services under the governor's shelter in place exemption of Healthcare Services.

The below Administration Support Divisions and Public Health Programs that do not provide direct delivery of healthcare services to the community have been closed to public access in response to the COVID-19 public health emergency. Additional information can be found on our website at: www.schsa.org

Effective Friday, March 20, 2020 the following offices are closed to the public:

- Lakewood Business Services – 1533 Lakewood Ave., Modesto, 95355 - 209.558.7023
- Administration - 917 Oakdale Rd., #A, Modesto, 95355 - 209.558.7116
- Human Resources – 917 Oakdale Rd., #C, Modesto, 95355 - 209.558.7180
- Planning and Quality – 917 Oakdale Rd., #B, Modesto, 95355 - 209.558.7034
- California Children's Services – 917 Oakdale Rd., Modesto, 95355 - 209.558.7515
- Child Health & Disability Prevention – 917 Oakdale Rd., Modesto 95355 - 209.558.7515
- Family Health Services – 917 Oakdale Rd., Modesto 95355 – 209.558.7400
- Emergency Preparedness – 917 Oakdale Rd., Modesto 95355 – 209.558.8332
- Sexual Health Clinic – 830 Scenic Dr. #C, Modesto 95350 – 209.558.7075

Parks and Recreation

Please call the main office line, we are available to answer questions during regular business hours. After hours, community members are encouraged to leave a message, and staff will return all calls.

- Services that have closed to the public: Office Lobby closed, but services available by phone; All camping and day-use at Woodward, Modesto, Frank Raines, and La Grange are closed as are Community Parks and public bathrooms are closed (as of 3/19)
- Website where additional information can be found: <http://www.stancounty.com/parks/>
- Phone number for questions: 209-525-6750

Planning and Community Development

The department is still accepting building permits online and land use entitlement applications by email. Building Inspections are still be conducted with some limitations. Phone appointments are available.

- Services that have closed to the public: The public counter and reception area at Tenth Street Place has closed.
- Website where additional information can be found: <http://www.stancounty.com/planning/>
- Phone number for questions:
 - Building Permit Services- 525-6557
 - Planning/Community Development Services- 525-6330

Public Works

Public Works will continue to maintain County road infrastructure during the COVID 19 pandemic. Construction of County Public Works projects will continue per State and Federal Guidelines as of 3-20-2020. Permitting, inspections, storm water and Survey function will continue to be offered as of 3-20-2020.

- Services that have closed to the public:
 - Morgan Road – Open w lobby restriction
 - 10th Street Place (4th FLR) – Closed to public access
- Website where additional information can be found: For Permitting please go to: <http://www.stancounty.com/publicworks/forms.shtm> All other PW information can be found at: <http://www.stancounty.com/publicworks/>
- Phone number for questions: 209-525-4130

Probation

Juvenile and Adult Probation buildings remain open and operational. However, members of the public are strongly encouraged to call in lieu of reporting in-person. The Day Reporting Center,

located at 190 E. Hackett Road, in Modesto, is now closed and all on-site classes and services are suspended.

- Drug Court classes at the Adult Probation Department (801 11th Street, Modesto) have been suspended. The Adult Probation Department building will remain open.
- In-person visitation at the Juvenile Institutions (2215 Blue Gum Avenue, Modesto) are suspended. Detained youth have the ability to visit with parents, legal guardians and approved supportive adults via phone or through Zoom video conferencing.
- Website for additional information: www.stancounty.com/probation
- Phone number for questions: 209-525-5400 (Juvenile Probation); 209-567-4120 (Adult Probation)

Public Defender

The Public Defender's Office is an integral part of the criminal justice system and intends to continue working to serve the needs of our community using largely digital communication with clients.

- Services that have closed to the public: In-person office visits, except for clients who lack access to a phone or computer
- Website where additional information can be found: www.stancounty.com/publicdefender/
- Phone number if residents have questions: 209-525-4200

Sheriff's Department

The Sheriff's Office is here to protect all communities in Stanislaus County and will continue to provide all services in accordance with guidelines from state and federal officials. In view of the Governor's order for Californians to stay inside, the Sheriff's Office is now restricting access to facilities. In-person visits in the Detention Facilities and lobby services in the Hughson, Waterford and Riverbank substations is suspended.

- Services that have closed to the public: The Sheriff's Substations in Waterford (will process vehicle releases) , Hughson and Riverbank (limited services are available) are closed to the public. Effective March 20th, all in person visiting at all Sheriff's Detention Facilities will be suspended. Video visitation at Sheriff's Detention Center East and REACT will remain in effect at this time.
- Website where additional information can be found: www.scsdonline.com
- Phone number if residents have questions:
 - SOC 209-525-7114
 - Detention 525-5630
 - Hughson 209-883-4052
 - Waterford 209-525-7051
 - Riverbank 209-869-7162

Stanislaus Animal Services Agency

Animal shelter is temporarily closed to the public. There an increase of dogs and cats in need of homes and shelters are reducing services for lack of volunteers. While the office is closed, the public can contact the shelter at 209-567-4661.

- Adoptions
Wishing to adopt? Please visit www.stanislausanimalservices.com If you find an animal that you are interested in, please call us at 209-567-4661. We will give you all the information that we have on that pet. If you want to adopt, we will schedule you an appointment that day.
- Surrenders
Anyone considering surrendering pets should delay doing so, if possible. If this is not possible and you live in our service area, please call 558-PETS for more information.
- Found a Lost Pet
We are not taking in healthy cats. Found a dog that you can care for at your home and become a foster care ambassador, please visit us at www.stanislausanimalservices.com for information related to Foster.
- Licensing
Renew or purchase a new license online www.Stanislausanimalservices.com or via mail (3647 Cornucopia Way Modesto, CA 95358).
- Foster
If you do not have a pet and are thinking about getting one, now is the perfect time to try it by fostering. Please contact our foster number at 567-4661 or visit our website www.stanislausanimalservices.com to sign up to become a Foster Care Ambassador

Stanislaus County Library

Modified services will include assistance by telephone/online, no-contact pick-up of library materials and no-contact home delivery to seniors. Access digital materials, including eBooks, eAudiobooks, eMagazines, streaming video, and more are available instantly on your home computer or digital device through related apps and the library website.

- Services that have closed to the public: All libraries and book drops close to the public at 5 p.m. Friday, March 20. Materials due dates have been extended to April 30.
- Website where additional information can be found: www.stanislauslibrary.org
- Phone number if residents have questions: 209-558-7814 or any local branch (details at http://www.stanislauslibrary.org/about_hours.shtm)

Stanislaus County Law Library

Wifi has been extended to allow for online legal research accessible on personal devices from parking lot at the corner of 13th and K. Live chat/email reference services are available M-F 8-5. We can email/snail mail legal documents & research results.

- Building is closed to the public. Online services are still available staff is working via live-chat and email to provide legal resources.
- Website where additional information can be found: www.stanlaw.org
- Phone number if residents have questions: Chat and email only
www.stanlaw.org/library@stanlaw.org

Stanislaus County Workforce Development

We will make all possible accommodations to continue providing services to the clients and businesses in Stanislaus County during this difficult time. Please contact our offices for assistance or with questions. Reception number for 12th Street Modesto Service Center location is 209-558-8556. Modesto Administrative Office (Hackett Rd) 209-558-2100.

Services closed to the public:

- Administrative Offices: Community Services Facility (Hackett Rd, Modesto). Closed to public 03/20/2020. Staff is continuing to provide services by phone and email.
 - Family Services Lobby-Lobby will be closed* to public access, 03/20/2020.
Security will provide escort for Job Readiness classes by appointment
- Turlock Job Center: South County Service Center- Closed, 03/17/2020
- Patterson Job Center: West County Service Center- Closed, 03/17/2020
- Oakdale Job Center: East County Service Center- Job Center Closed, 03/17/2020.
- Modesto AJCC & 12th Street Client Services: Building closed to public access by the State, 03/17/2020. Staff is continuing to provide services by phone and email.

*Effective Monday, March 23, 2020, Job Readiness will no longer be serving clients in-person but will continue to provide services by phone, email and electronic means. Today, March 20, 2020, Job Readiness classes will be conducted as scheduled, in-person while observing social distancing guidelines. This includes classes provided by SCWD and sub-contractor EI Concilio. Security has been notified and will escort clients to the SCWD lobby for classes.

Website where additional information can be found: www.stanworkforce.com

Job Seekers

- Continue your job search online at www.caljobs.ca.gov or browse our list of [current job openings from local businesses](#)
- If you are looking for a job call 209-558-WORK (9675) or email jobseeker@stanworkforce.com
- To speak with a Workforce Specialist please call 209-558-8556
- If you are enrolled in Job Readiness and need assistance call 209-558-WORK(9675)

Businesses

- If you are a business that is currently hiring please call 209-558-HIRE or email business@stanworkforce.com
- To speak with a Business Service Representative call 209-558-HIRE (4473)

Summer Youth Workforce

Inquiries on the summer youth employment please call 209-303-1014

Stanislaus Regional 9-1-1

Stanislaus Regional 9-1-1 is an essential service that will continue to serve our community.

- The office is located at: 3705 Oakdale Road Modesto, CA 95357
- Website where additional information: <http://www.stan911.com/>
- Phone number for questions: 209-552-3900

Treasurer Tax-Collector

The Governor has not extended the property tax delinquency date. The 2nd installment was due February 1, 2020, with a delinquent date of April 10, 2020 at 5:00 p.m. It is not within the authority of the County Tax Collector to extend that date. Payments may be mailed in with a postmark of April 10, 2020 or paid on-line. Copies of tax bills and payment options are available at <http://www.stancounty.com/tr-tax/tax-disclaimer2.shtm>

- Services that have closed to the public: The public counters have closed for Property Taxes and Revenue Recovery
- Website where additional information can be found:
Property Taxes – <http://www.stancounty.com/tr-tax/property-taxes.shtm>
Revenue Recovery - <http://www.revenuerecovery.org/>
- Phone number if residents have questions:
Property Taxes – (209) 525-6388 or taxes@stancounty.com
Revenue Recovery – (209) 525-4450 or revenuerecovery@stancounty.com

UC Cooperative Extension

The University of California Cooperative Extension in Stanislaus County is part of a nationwide system of off-campus education, based on a three-way partnership among the County Board of Supervisors, the University of California, and the U.S. Department of Agriculture.

During County closures, no face to face contact, public counter visits or educational events will take place. Phone and email messages will be automatically forwarded to the appropriate person's cell phone and email. Online, social media, and other virtual and printed educational methods will increase.

- Website where additional information can be found: cestanislaus.ucdavis.edu
- Phone for questions: 209-525-6800