



COMMUNITY SERVICES AGENCY

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Director

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CSA Fact Sheet

Department Name: Stanislaus County Community Services Agency (CSA)
 Mission Statement: CSA serves our community by protecting children and adults and assisting families towards independence and self sufficiency
 Vision Statement: Safe, Healthy, Thriving Communities
 Services Provided: The Community Services Agency (CSA) carries out its mission by providing aid, services, and protection to needy children and adults in Stanislaus County through the operation of approximately 72 social welfare programs. All CSA programs support the Stanislaus County Board of Supervisors priority for a Healthy Community.
 Population Served: CSA serves 1 out of every 3 persons in the County

FY 2012-13 Budget: \$258,308,934 County General Fund Contribution:\$8,720,222 or 3.4%

Budget Components:	Labor	Operating Costs	Direct Services	Cash Aid	IHSS & Public Authority
Budget \$	\$73,910,918	\$19,609,099	\$22,808,098	\$94,995,342	\$46,985,477
Budget %	28.6%	7.6%	8.8%	36.8%	18.2%

Key Programs

StanWORKs

- CalWORKs – California Work Opportunity and Responsibility to Kids program provides Temporary Assistance to Needy Families (TANF). CSA determines eligibility, issues cash aid, and provides Welfare-to-Work services (employment).
- CalFresh (formerly known as Food Stamps) – CSA determines eligibility and issues benefits to needy people so that they can purchase food.
- Medi-Cal – California’s Medicaid health care program; CSA determines eligibility for children and adults with limited income and resources.
- Child Care – Provided to CalWORKs and other customers to enable self sufficiency by allowing parents to work or attend school. CSA determines eligibility and issues payments to service providers.
- General Assistance – Program is designed to provide temporary relief and support to indigent adults that are not supported by any other means, public funds or public assistance programs. CSA determines eligibility and issues cash aid.

Adult, Child and Family Services

- Adult Protective Services – investigates reports of abuse of elder and dependent adults including cases of neglect, abandonment, physical and sexual abuse, as well as financial exploitation. CSA accepts calls on a 24 hour basis, 7 days per week.
- Child Welfare Services – CSA provides services to remedy the effects of child abuse or neglect via emergency response, family maintenance, family reunification; protective action may result in the temporary or permanent removal of children from their homes.

- Foster Care/Extended Foster Care – CSA places children in temporary out-of-home care when it is not safe for a child to live with their parents due to neglect, abuse or exploitation. Extended FC provides for the transitional services to support non-minor dependents, up to age of 21, to achieve self-sufficiency.
- Adoptions Program allows for the adoptive placement for children in foster care when they are unable to reunite with their biological parents.
- In-Home Supportive Services (IHSS) program provides personal care and domestic services to seniors and persons with disabilities so that they can remain safely in their own homes.

Public Authority

- Public Authority (PA) operates the IHSS Registry, conducts background checks on all IHSS Providers, and offers trainings for IHSS Providers in addition to being the employer of record for the purposes of collective bargaining..

Contact Information	Local Telephone Numbers	800 Numbers
Adult Services Hotline	(209) 558-2637	1-800-336-4316
Child Protective Services Hotline	(209) 558-3665	1-800-558-3665
Public Assistance: CalWORKs, CalFresh, Medi-Cal		1-877-652-0734
Adoptions and Foster Care	(209) 558-2110	
In-Home Supportive Services	(209) 558-2637	
Fraud Investigations	(209) 558-2020	
General Inquires		1-877-652-0734

Online Services Available!

Community Services Agency, access at: www.csa-stanislaus.com

Public Authority, access at: www.stanlink2care.org

C 4 Yourself provides on-line benefits application and tracking, access at: www.C4yourself.com