Our vision is to be a county that is respected for its service in the community and is known as the best in America.
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24 Awards & Recognition
Dear Stanislaus County Residents:

It is an honor, as your elected representatives, that the Board of Supervisors and staff present to you this year’s Stanislaus County Annual Report. As servant leaders, we don’t take lightly the responsibility we have been entrusted with, to not only ensure your tax dollars are spent wisely, but to do everything in our power to make Stanislaus County a place where individuals, families and businesses can enjoy a wonderful quality of life and prosper.

Rooted deeply in an agricultural heritage, since its inception, Stanislaus County has been forged from its core values of a hard work ethic, trustworthiness, respect, responsibility, fairness, caring and citizenship. These values flow through our governance and are the driving force behind our pursuit of Strong and Safe Neighborhoods, Healthy Communities, Healthy Economies, First Rate Learning, and Delivering an Efficient Public Service and Community Infrastructure.

The attached document highlights and details our efforts over the last year. Though we are proud of many accomplishments, we are by no means satisfied. We recognize areas of great need and our occasional failures and shortcomings in attempting to address those needs. All are viewed as learning experiences, STRIVING TO BE THE BEST COUNTY IN AMERICA!!

Yours in service,

Terry Withrow & Jody Hayes

Stanislaus County Board of Supervisors

TERRY WITHROW
District Three
KRISTIN OLSEN
District One
VITO CHIESA
District Two
TOM BERRYHILL
District Four
JIM DEMARTINI
District Five

*Clockwise from top, left of image
Stanislaus County relies on long-range financial planning strategies to ensure the organization is sustainable and can withstand temporary fluctuations in the economy. As a result of years of prudent fiscal management, the County is operating from a position of financial strength as evidenced by the positive Fiscal Year 2018-2019 actual financial results summarized in this report. Further, the County is proud to have implemented two-year budgeting effective with the 2018-2019/2019-2020 Budget Period. The goal of the two-year budget model is to extend long-range forecasting throughout the organization, while incorporating strategic goals and performance visioning metrics for departments to focus on improved customer service and actual results.

The Board of Supervisors' strategic priorities were revised on May 23, 2017 to align with the County Focus on Prevention and incorporated into the 2018-2019/2019-2020 Final Budget document. Actual expenditures for Fiscal Year 2018-2019 totaled $1.2 billion or 87.6% of the budgeted $1.4 billion and are displayed by Board priority as follows:

- Supporting Strong and Safe Neighborhoods: $249.5 million (21%)
- Supporting Community Health: $584.2 million (49.1%)
- Developing a Healthy Economy: $25.2 million (2.1%)
- Promoting First-Rate Learning: $13.2 million (1.1%)
- Delivering Efficient Public Services: $209.5 million (17.6%)
- Delivering Community Infrastructure: $108.7 million (9.1%)

The County’s General Fund is the core upon which the organization’s budget relies for funding public safety, general government operations and local match to mandate programs and other services. Within the General Fund, actual expenditures for Fiscal Year 2018-2019 totaled $337.7 million or 94.7% of the budgeted $356.6 million. The resulting savings, along with growth in Discretionary Revenue contributed $14.7 million to General Fund reserves, of which $11.6 million will be dedicated to departments for service to the community, technology upgrades, safety/security enhancements and other critical support functions as part of the Performance Visioning Carryover Savings program implemented in the two-year budget.

The following notable Fiscal Year 2018-2019 funding priorities are supported utilizing fund balance as follows:
- $30 million set aside for community impacts related to housing and jobs in the Crows Landing Industrial Business Park area
- $19 million was set aside for future capital projects and the Countywide Enterprise Resource Planning effort (ERP)
- $4.5 million was invested in the purchase of additional space at Tenth Street Place for future government use
- $2.4 million was utilized in support of the County's homelessness strategy, including property at 625 I Street to provide future housing opportunities
- $2 million was provided for the Grayson Road firing range cleanup project

In February of 2019, Standard & Poor’s (S&P) Global Ratings raised its issuer credit rating to AA from AA- for Stanislaus County. Per S&P, in addition to the County’s improving economy, the upgrade is based on sustained operating performance and budgetary flexibility as a result of strong management financial policies and practices. This rating places Stanislaus County above similar peers in our comparison counties group, including Fresno, Merced and Monterey.

Stanislaus County is proud to have received, for the 15th year, the Government Finance Officers Association Distinguished Budget Presentation Award. The national Award recognizes budgets prepared to the highest quality standards.
The County’s $1.2 billion in revenue sources is mostly funded by State and Federal sources, representing a combined 50.7% of all funding.

Spending is focused on direct customer services, staff, and equipment needed to support Federal and State priorities, as well as those of the Board of Supervisors.

Property Taxes are important, providing a significant portion of discretionary revenue for local services. The County retains only 13 cents of every $1.

**total SPENDING**

$1,190,384,163

**total REVENUE**

$1,211,943,999
Discretionary Revenue is made available under the direction of the Board of Supervisors and primarily funds public safety and other general government activities.

<table>
<thead>
<tr>
<th>5-Year History</th>
<th>FY '14-'15 Actuals</th>
<th>FY '15-'16 Actuals</th>
<th>FY '16-'17 Actuals</th>
<th>FY '17-'18 Actuals</th>
<th>FY '18-'19 Legal Budget</th>
<th>% of Legal Budget</th>
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<tr>
<td>Total Revenue</td>
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<td>$(32,284,545)</td>
<td>$(13,042,013)</td>
<td>$(21,559,836)</td>
<td>100.00%</td>
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</table>

Total Expenditures
Total County spending increased 5% over the prior year, the majority of which is supported by Federal and State funding. The General Fund pays for core services such as public safety, parks, planning and community development, and many other services and averages spending at 28% of total expenditures for the County.
**Budget**

The Stanislaus County Budget is an operational plan, a fiscal plan, and a staffing plan for the provision of services to the residents of Stanislaus County. The budget process begins with the Board of Supervisors’ priorities and allocates resources to support department goals and objectives for service to the community.

The budget is balanced and recommended operating levels are supported by fiscally sustainable revenue/funding strategies. The Adopted 2018-2019 Final Budget represents year one for the Budget Period 2018-2019/2019-2020; this is the County’s first two-year budget! The purpose of the two-year budget model is to push long-range financial planning further into the organization, and to strengthen the connection between leadership strategy and budget policy.

In preparing for the transition to the two-year budget cycle, the County continued the use of zero-based budgeting for all General Fund departments. This process builds the budget from the ground up and is designed to provide the minimum funding need to maintain all Board of Supervisors approved service levels. Our objective is to make sure every dollar is used as efficiently and effectively as possible. Once the base budget is established along with balanced funding, common escalators are applied for salaries, benefits and cost-of-doing business to project the base budget for the second year, referred to as the Spending Plan. Only after existing service levels are forecast with projected funding will department requests for Board approved service expansion occur.

Fiscal Year 2018-2019 marks the second year for which actual financial results are included in the budget document. This provides greater transparency to the public on the use of resources, and a baseline for improved budget performance. In addition, each department’s budget display now highlights objectives/goals for the two-year budget period that are aligned with their individual department mission and the priorities of the Board of Supervisors. Closely tied to the new budget process and its multi-year financial plan, departments have an expanded time frame in which to meet their goals to allow for for a more concerted effort towards progress. More importantly, this process supports the organization by allowing staff to spend less time building budget projections and more time focused on budget results.

Good budget performance for the year ended June 30, 2019 produced $14.7 million in savings that will be dedicated to benefit county capital projects including demolition and clean-up of aged facilities, deferred maintenance at various county campuses, security improvements and technology support.

**Planning**

The County’s approach to strategic planning is directly connected to a long-range financial model for forecasting into the future, with a three to five-year outlook on revenues and expenses and the related impacts to fund balance. This model relies on assumptions that embed the organization values into public budgets, including: fiscal prudence, a conservative approach to financial management and ongoing fiduciary responsibility to residents of our county. The goal is to be good fiscal stewards of taxpayer dollars.

To ensure the long-term economic stability of the organization, the County has developed a series of financial and budgetary policies. Using both operational guidelines and qualitative standards, these policies strive to maintain a stable and positive financial position for the foreseeable future. Moreover, they provide guidelines to management in planning and directing the County’s day-to-day financial affairs and operations. The County’s strategic financial modeling, along with good business performance in 2018-2019 supports the organizations’ capacity to address staffing and operational costs to the County across departments and to project balanced budgets for the remainder of this two-year budget cycle through 2019-2020. Further the County’s Long Range Model has been completed through Budget Year 2023-2024; one-time funding solutions, including assignments and strategic reserves, will be used to balance the budget in future years.

**Debt**

The Recommended Final Budget includes the private placement HVAC Financing for the Community Services Facility (CSF). The remaining Principal to Maturity balance of $4.9 million requires an annual debt service payment of principal and interest of approximately $600,000, which is incurred and paid for by departments at the CSF.

This offsetting revenue from the Departments mitigates County General Fund exposure. Rental revenue from properties associated with prior debt surpassed debt expense beginning in 2018-2019 with $1.4 million contributed in Net County Cost savings. This presents an opportunity for the Board of Supervisors to consider prudent use of debt strategies to meet future Capital Project needs.

**Water**

The winter of 2018-2019 produced a robust snow pack in the Sierra Nevada watersheds that resulted in producing a significantly greater than average spring runoff filling
most of the reservoirs in California to near capacity. The San Joaquin River basin (in which the Stanislaus, Tuolumne and Merced rivers are included) produced nearly 11 million acre feet of water — an official Wet Year classification by the California Department of Water Resources. Don Pedro Reservoir, on the Tuolumne River, filled to 99% of its capacity and New Melones, on the Stanislaus River, attained 93% of its capacity. The westside farmers received 65% of their full water allocations from the federal government’s Central Valley Project water system while those with riparian water rights along the San Joaquin River were able to divert water without any restrictions. These conditions are significant improvements from last year’s Below Normal classification and, as such, exemplifies the tremendous variation in our region’s water supply from year to year (recall that 2017 was one of the wettest water years in the State’s history). Fortunately, the State’s reservoir system, so designed, was able to capture a significant amount of the snowmelt runoff, while providing the multiple benefits of flood protection, water supply (near-term and carry over) and excellent recreational opportunities.

The development of regional long-term groundwater sustainability plans, being prepared in compliance with the State’s Sustainable Groundwater Management Act (SGMA), continue to make significant progress. SGMA empowers local groundwater management agencies to use a number of management tools to achieve “sustainability” in the affected groundwater basins, including authorities required in order to manage groundwater in a sustainable manner. These local agencies are responsible for the development and implementation of the Groundwater Sustainability Plans (GSPs), ultimately aimed at ensuring groundwater sustainability over a 50 year planning horizon, and beyond. The first of these plans in our area are due for adoption and submittal to the State in January, 2020.

Infrastructure

In November 2016, the residents of Stanislaus County voted overwhelmingly to approve Measure L instituting a special 25-year, one-half cent sales tax increase designated for local transportation improvement projects. The tax revenues for road maintenance are anticipated to be $5 million to Stanislaus County this Fiscal Year, with $1.5 million to Traffic Management projects, such as signals and $500,000 for sidewalk projects. Public Works applied for and received two substantial State grants for Active Transportation Projects sidewalks in the Airport Neighborhood for $4.9 million and a $2.4 million grant for the Bret Harte Neighborhood. The State passed a new gas tax in 2017, in FY 2018-2019 Public Works received an additional $10.4 million in Road Maintenance and Rehabilitation Account (RMRA) funds.

Warnerville Road and Bentley Roads were reconstructed for a total of 7 miles with RMRA funds in Fiscal Year 18-19. Seventeen miles of roads in the communities of Empire and Hickman, as well as the Shaddux and Sylvan neighborhoods near Modesto were slurry sealed and received ADA improvements. The County Roads Division crews performed heavy repair and chip seal on 93 miles of roads on the west side of the County in and around Patterson, Newman and west and south of Turlock.
Infrastructure, cont.
The County has made great progress on bridge projects, completing two in the winter of 2018-2019, the Tegner Road Bridge over TID Lateral Number 5 and the Shiells Road Bridge over the Central California Irrigation District Main Canal. The first phase of Santa Fe Bridge over the Tuolumne River is open to traffic and the old bridge from 1949 has been demolished. Crows Landing Road Bridge over the San Joaquin River and Hickman Road over the Tuolumne River completed the right-of-way phase and will be out to bid and under construction in Fiscal Year 2019-2020.

Over the next 25 years, road maintenance plans include 3,085 miles of chip seal, 845 miles of slurry seal, 325 miles of asphalt overlay, and 50 miles of reconstruction throughout the County. During Fiscal Year 2018-2019, 7 miles of reconstruction, 17 miles of slurry seal and 93 miles of chip seal were completed.

Crows Landing Industrial Business Park
The Crows Landing Industrial Business Park includes 1,528-acres of entitled, County-owned property that will enable proposed developers with an opportunity to engage in mutually beneficial public-private partnerships and generate thousands of locally based jobs.

In 2018, the Stanislaus County Board of Supervisors certified an Environmental Impact Report in accordance with the California Environmental Quality Act and adopted a Specific Plan to support project development for a variety of uses including light industrial, office, public facilities, open space, airport, and aviation-compatibility.

The completion of environmental studies, rezoning, and a specific plan are important milestones that demonstrates the County’s ongoing commitment to attract new businesses and creative development proposals that can capitalize on County’s proximity to major west coast cities through its adjacency to I-5 and other nearby transportation infrastructure, the availability of large building sites, and local work force. Throughout 2019 and much of 2020, the County will pursue the development of initial site infrastructure (roads, water supply, and drainage) to benefit those wishing to establish a public-private partnership to support County residents and the region.

A comprehensive marketing strategy to attract potential investors will begin in Fall of 2019 designed to highlight the many positive attributes of Crows Landing Industrial Business Park.

Construction
On July 17, 2018, the Board of Supervisors approved the Health Services Agency (HSA) Strategic Visioning Business and Facility Plan. Included in this action was the approval to begin both immediate and long-term relocation of most Health Services Agency Divisions from County Center II at 830 Scenic Drive in Modesto to County Center III at 917 Oakdale Road in Modesto.

In April 2016, the Capital Projects team and the Health Services Agency successfully completed moving the Stanislaus County Health Services Agency Administration, Materials Management, Human Resources, and Custodial Services County Center II, located at 830 Scenic Avenue in Modesto to County Center III, located at 917 Oakdale Road in Modesto. A tenant improvement project was completed inside the Institute of Learning and modular facilities were installed at County Center III. These divisions joined other programs, already relocated to County Center III, after a major water leak occurred on the County Center II Campus in August 2016. The long-term planning is well underway to construct a new Health Services Agency/Public Health Facility at this site. In addition, an expert Assessment Management/Economist Analysis will be conducted to consider future uses of the eastern portion of the County Center II location.

Both the Turlock Branch Library Expansion Project and Empire Branch Library Replacement Project are expected to begin construction in Fiscal Year 2019-2020.

For Empire, the Board of Supervisors has approved a plan for a new replacement library to be located on a donated parcel of land adjacent to the Empire Park and Empire Regional Water Safety Training Center. The new library will feature a community room for special events and meetings, as well as have a space for a Sheriff’s Substation.

Stanislaus County employs over 4,000 individuals. As the world changes, so has the way agencies successfully attract top-level potential candidates. In Fiscal Year 2018-2019, the Board of Supervisors approved a project to innovate and re-brand Stanislaus County’s recruitment effort. In February 2018, construction began to create a modern recruitment space with modern technology to allow potential candidates to search, apply, and interview for County employment. As part of this effort the Chief Executive Office-Human Resources Division will be relocated to this space.

In December 2018, Capital Projects completed a major overhaul of the 10th Street Chambers audio-visual and broadcast systems. The Chambers now features modern equipment with multiple high-definition screens that allow the Board of Supervisors, City of Modesto City Council, and the audience better site lines for viewing government meetings. In addition, all of the Chambers broadcast equipment was upgraded to a high-definition system at the end of 2018 and early part of 2019.

In Fiscal Year 2018-2019, the County initiated a property search to locate the County’s Access Center to coordinate the County’s homeless services efforts. After an extensive process, the Board of Supervisors approved a partnership with the Salvation Army and the City of Modesto to locate the Access Center and a new 180-bed emergency shelter at the corner of 9th and D Streets in Modesto, adjacent to the Salvation Army’s existing shelter. Plans for the new shelter were completed in Spring 2019 and construction began in May 2019, with completion expected in late Fall 2019.
Construction, cont.
The Access Center and new shelter will serve as the first step to connect individuals experiencing homelessness to services and being the process towards permanent housing. As part of the emergency shelter plan, the County purchased the Salvation Army property at 625 I Street in Modesto to be used as future transitional housing.

A number of other projects are in the planning and design phase including security improvements at the Stanislaus Regional 911/Office of Emergency Services facility in Modesto; improvements at the Stanislaus County Agricultural Center; lease of a motel to house homeless families, Stanislaus Clerk Recorder’s office remodel, relocation of the Sheriff’s Civil Division, addition of a courtroom at the Juvenile Commitment Center, and a major upgrade to the fire-life safety and electronic security systems in the Public Safety Center, West and Minimum Housing Unit.

Prevention
Focus on Prevention is a county-wide initiative that aims to improve the quality of life for Stanislaus residents and families through coordinated prevention efforts that work across multiple sectors.

The County and City, in collaboration with the Community System of Care, have established a new leadership structure known as the Stanislaus Homeless Alliance. The intent of the Alliance is to develop one vision, one program strategy, one funding strategy, and one annual report card to communicate performance outcomes to the community and serve as a framework for mutual accountability on homelessness.

The group includes City and County elected officials and nonprofit leadership as well as community members concerned with a growing homeless population in our communities. Participation from Stanislaus County, City of Modesto, City of Turlock, City of Ceres, West County (Patterson/Newman), East County (Riverbank, Oakdale, Waterford and Hughson), Focus on Prevention, Community System of Care, and the Stanislaus Regional Housing Authority make up the Stanislaus Housing Alliance.

Stanislaus County’s Community Assessment Response and Engagement (CARE) program launched a two-year pilot program effective August 2018. This collaboration brings together cross-sector, cross-agency, multi-disciplinary team. The goal of the team is to engage a hard to reach homeless population who are causing the most significant distress for residents in our community and for themselves through alignment, asset mapping, process analysis and innovative approaches to complex issues around vagrancy, mental and health illness, and substance use disorders in this priority population.

Over the last year, significant progress has been made with the CARE population. The program will undergo a formal program evaluation over the next six months to identify strengths, weaknesses and include a cost analysis of the program to better inform programmatic changes necessary to continue the intensive work needed to restore these individuals and our community.
The funding to develop the warehouse space into a multifunctional space capable of supporting department functions as well as emergency response efforts has been identified for the 2019/2020 budget.

CalTrap, the mobile application designed to track all field related pest detection activities, is being tested by Los Angeles County and should be made available for the 2020 trapping season.

The design of an electronic daily system to track all department time by program is ongoing; improvements have been made to the current daily program improving the efficiency of entering data into the system.
ASSESSOR

2018-2019 KEY BUSINESS HIGHLIGHTS

- Transition to 100% Paperless workflow for residential properties in progress
- The document scanning project resulted in an additional 31,954 scanned residential appraisal records during the fiscal year. The total scanned appraisals was 92,382.
- Successful reduction of overall time to complete change in ownership appraisals. Appraisal processing time decreased 9% from approximately 99 days to 90 days, due in large part to a 23% improvement in average time that completed appraisals awaited Supervisor review.
- Successfully created new Assessor map pages in the Parcel Fabric for all but the most minor changes to existing cadastral and paper maps.

2018-2019 KEY STATISTICS

- Tax Roll of $52.5 billion showed a 5.95% increase over the 2018 Tax Roll
- Assessor applied $2.57 billion in Homeowner's, Disabled Veterans', Church and other institutional exemptions
- The Assessor processed 28,650 assessed value changes for the 2019 roll and performed 15,000 market value reviews resulting in 12,200 properties continuing to be assessed at a market value below their Proposition 13 value for the 2019 roll
- Assessor reviewed 24,700 documents recorded in the 2018 calendar year, as well as 12,000 permits issued

AUDITOR-CONTROLLER

2018-2019 KEY BUSINESS HIGHLIGHTS

- Successfully initiated Enterprise Resource Planning as the lead department for the process, contracting with Government Financial Officers Association to conduct a thorough review of the County's systems and business processes
- Successfully enhanced accounting training program by initiating Accounts Payable User Group meetings to facilitate communication as a proactive approach to ensure vendor payments are produced timely and accurately; providing fiscal year-end training; providing subrecipient training to assist department staff with Single Audit reporting requirements; and providing Oracle/GL Wand and fixed assets training to department staff
- Successfully developed the Stanislaus Countywide Successor Agency Oversight Board and facilitated its first meeting in January 2019
- In coordination with CEO – Risk Management, hired Graviton to assist with the implementation of the PeopleSoft Absence Management module; the Template-Based Hire process has been put on hold
- Successfully implemented Government Accounting Standards Board Statement 75, Accounting and Financial Reporting for Postemployment Benefits Other Than Pension

2018-2019 KEY STATISTICS

- 43,295 vendor payments processed with transactions total $1.95 billion
- 11 Departments, 1,436 transactions total $427,374 purchasing card audits were completed
- 26 payroll periods for approximately 4,555 employees
- Approximate $602 million property tax apportioned
BEHAVIORAL HEALTH & RECOVERY SERVICES

In partnership with our community, our mission is to provide and manage effective prevention and behavioral health services that promote the community’s capacity to achieve wellness, resilience, and recovery outcomes.

2018-2019 KEY BUSINESS HIGHLIGHTS

• Implemented a dedicated team, the Children's Mobile Assessment Team to provide mental health assessments for children and to increase the timeliness of access to mental health services, increasing the percentage of clients who received a mental health assessment within ten business days to 70%, an improvement from 63% in Fiscal Year 2017-2018, and closer to the target goal of 80%

• Renewed emphasis has been placed on the importance of identifying a Primary Care Physician for all clients, expanding the focus to clients in the Substance Use Disorder system, resulting in 81% of clients with an identified PCP, which is 9% from the target goal of 90%

• Implemented the new Drug Medi-Cal Organized Delivery System to offer a full array of substance use disorder treatment services and are now utilizing peer navigators for both adults and youth to link individuals to resources and appropriate services, resulting in a consumer satisfaction rate of 92% according to the State satisfaction survey, 2% above the two-year target goal

• 806 (88%) of Medi-Cal assessments for adults and older adults were scheduled within 10 business days

• 1,842 (73%) of Medi-Cal assessments for children/adolescents were scheduled within 10 business days, representing a 19% increase of children scheduled from Fiscal Year 2017-2018

• 2,475 individuals, or 43% of the adults, older adults, and children/adolescents in crisis, averted in-patient hospitalization through collaborative efforts

• 182 Children/adolescents (12% of those in crisis) were averted from hospitalization through the intensive Aspiranet Stabilization Program or the Children's Crisis Intervention Program

• 92% of those surveyed were satisfied with services
2018-2019 KEY BUSINESS HIGHLIGHTS

- Exceeded goal to maintain collection and distribution of $52.6 million in child support to families by collecting and distributing $54.2 million
- Exceeded support order goal by obtaining orders on 95.7% of cases
- Maintained a cost effectiveness of $3.73 collected for every dollar spent on program
- August 2, 2018, successfully hosted Second Annual Kids Connect Community Celebration for children and families by partnering with over 30 local family centered agencies, resulting in a 50% increase in attendance from prior year
- Awarded a Letter of Appreciation by the California Child Support Services Director for increasing the total distributed collections by $1.5 million

2018-2019 KEY STATISTICS

- Child Support Professionals met with and assisted 12,823 customers
- Over 108,000 community members accessed the website to learn about the Child Support Program
- 571 customers used the online application to request child support services
- Obtained 1,094 new support orders for paternity establishment, medical support and/or child support
- Over a two-year period, reduced the number of days to obtain a new child support order by 21 days
2018-2019 KEY BUSINESS HIGHLIGHTS

- Decreased the percentage of children who are victims of abuse or neglect who experienced a reoccurrence of abuse or neglect within the following 12 months; in Fiscal Year 2017-2018 Stanislaus County had 1,716 children who were victims of abuse or neglect, of those 9.9% experienced a reoccurrence within the following 12 months, a 1.1% improvement from the prior year.
- The Department continues to work to increase the percentage of youth who transition to a permanent family home within 12 months of entering Foster Care, seeking to meet the California State Child Welfare Compliance Standard of at least 40.5%; in Fiscal Year 2016-2017 approximately 36% transitioned to permanency within 12 months of entering Foster Care by either reunifying with their parents, through adoption, or through guardianship.
- The Department’s Fiscal Year 2018-2019 reassessment compliance rate for In-Home Supportive Services (IHSS) applications and annual reassessments was 80.5%, slightly over the requirement from the State, and significant progress in addressing backlogged applications with 218 being processed to increase the number of individuals waiting for service to 818 through implementation of internal strategy to retain skilled Social Worker staff.
- Increased the number of individuals and families attaining self-sufficiency with 193 adults participating in the subsidized employment program in Fiscal Year 2018-2019; an average of 20% of CalWORKs cases across all programs were discontinued due to income earnings.
- Increased the number of individuals and families gaining access to stabilized housing who have experienced housing insecurity or episodes of homelessness through temporary, transitional, and permanent housing, with a total of 2,092 families and individuals receiving support through various programs in Fiscal Year 2018-2019.

2018-2019 KEY STATISTICS

- 188 children were provided Family Maintenance services and their cases were closed, preventing foster care placement.
- 126 children were successfully reunified with their parents or a legal caretaker.
- 122 adoptions were finalized.
- 2,071 Adult Protective Services investigations took place this fiscal year.
- 7,196 elderly and disabled residents received In-Home Supportive Services on a monthly basis allowing individuals to remain safely in their homes rather than costly long-term care facilities.
- 965 Welfare-to-Work recipients entered non-subsidized employment.
- 251,104 individuals were determined eligible for and provided access to health care services.
2018-2019 KEY BUSINESS HIGHLIGHTS

- Provided highly specialized legal services to 26 departments, 9 commissions, 4 boards, 6 special districts, 3 joint powers authorities, and 19 committees, agencies, and other entities, including the following: maintained 265 mental health conservatorships, of which 74 were new in 2018, eliminating the threat of homelessness for those clients; reviewed 1,173 contracts as to legal form; and ensured that 307 abused and neglected children in Stanislaus County were provided safety, security, and permanency in the form of reunification adoption or guardianships.
- Maximized revenue and interfund reimbursements by focusing on full cost recovery through accurate billable rates to chargeable client departments while streamlining timekeeping tasks, resulting in a 1.4% increase in revenue and a 7.8% decrease in reliance on the General Fund in Fiscal Year 2018-2019; Department revenue currently represents 56.6% of total costs.
- The 2019-2020 Adopted Proposed Budget includes appropriations to support embedded Information Technology Central staff to assist in document management and office portability projects to ensure superior service to Department customers.

2018-2019 KEY STATISTICS

- The department maintained 265 mental health conservatorships of which 74 were new.
- Provided 30 local officials ethics training required by Assembly Bill 1234.
- Advocated in court for social workers responsible for the safety and protection of 850 local children.

DISTRICT ATTORNEY

2018-2019 KEY BUSINESS HIGHLIGHTS

- Continued improvement with the eDiscovery process by providing both misdemeanor and felony discovery via email to defense attorneys.
- Identified obstacles and solutions that will allow digital media to be provided electronically in the eDiscovery process, including the ability to receive reports from most law enforcement agencies electronically, reducing the need to scan future reports into the Department’s case management system.
- With the implementation of Evidence.com, the Department has increased the timeliness of providing body-worn camera (BWC) video discovery and reduced the cost associated with CDs/DVDs.
- The District Attorney’s Bureau of Investigation joined the Federal Bureau of Investigation’s Public Corruption Taskforce.
- Maintained the prior almost 20% drop in the number of open homicide prosecutions, which includes a drop from 124 individual homicide defendants in 2016-2017 to 102 in 2017-2018 and 103 in 2018-2019, corresponding to 83 open homicide cases in 2017-2018 and 81 open homicide cases in 2018-2019.

2018-2019 KEY STATISTICS

- Maintained the prior almost 20% drop in the number of open homicide cases, from 83 last year to 81.
- The number of crime victims served by advocates increased by 22%.
- Victim advocates responded to 297 incidents in the field to assist victims of crime.
- The percentage of cases reviewed within 30 days decreased by 3.4%.
- The number of follow up investigations completed by the Department’s Bureau of Investigations increased by 8% to 432.
2018-2019 KEY BUSINESS HIGHLIGHTS

• Finalized the Programmatic Environmental Impact Report which facilitates the implementation of its Groundwater Ordinance, streamlines the well permitting process, and supports the preparation and implementation of the Groundwater Sustainability Plans under the Sustainable Groundwater Management Act
• In April 2019 the Stanislaus County Refuse Removal Franchise Agreement (Area 3) was extended through November 2026
• The design for the In-fill Project at the Fink Road Landfill is complete and has been submitted to the State for review
• Completed the construction of the new Groundwater Extraction and Treatment System at the Geer Road Landfill and approval was received from the Water Board to start the system in June 2019
• Completed the construction of Municipal Solid Waste Cell 6 in July 2019 at the Fink Road Landfill to increase available capacity for solid waste disposal

2018-2019 KEY STATISTICS

• Responded to 1,386 illegal roadside dumping complaints, which totaled 1,112 tons of waste and 2,680 illegally dumped tires in 2018
• Recycled 253,588 pounds of electronic waste and redistributed 47,978 pounds of reusable materials in 2018
• Household Hazardous Waste Facility collection totaled 763,850 pounds in 2018
• Responded to 1,474 complaints regarding zoning violations, abandoned vehicles, and health and safety nuisances, and opened 281 code enforcement cases in 2018
• 277,499 tons of Food Processing By-Product was diverted from the Food Processing By-Product Reuse (Waste Diversion) Program in 2018

FIRST 5 STANISLAUS

Promoting the development and well-being of children 0 through 5

2018-2019 KEY BUSINESS HIGHLIGHTS

• The Commission completed a Strategic Direction/Planning process in Fiscal Year 2018-2019 that has established priorities and strategies for the Commission for the next five years
• The pilot project for training of community partners was successfully implemented during Fiscal Year 2018-2019 continuing into 2019-2020
• New program outcome metrics were created, or are under development, during Fiscal Year 2018-2019 and Fiscal Year 2019-2020

2018-2019 KEY STATISTICS

• $5 million invested impacting local children and families
• $7.6 million leveraged in funding from other sources
• 28,012 children and family members served through all programs
• 14 community partners received funding to work together toward a common goal

ENVIROMENTAL RESOURCES

Striving to promote a safe and healthy environment and improve the quality of life in our community through a balance of science, education, partnerships, and environmental regulation
GENERAL SERVICES AGENCY

2018-2019 KEY BUSINESS HIGHLIGHTS
• Provided access to the online WinCams billing module within the target goal of five business days of the monthly Oracle close, providing timely detailed billing information to County departments
• Achieved an overall cost savings of $5.2 million for goods and services procured for all county departments through the end of Fiscal Year 2018-2019, approximately 10% below the target goal, which is primarily due to one-time office remodels and furniture, fixture, and equipment purchases of $3.4 million at the Community Services Facility that occurred in Fiscal Year 2017-2018 which did not occur in Fiscal Year 2018-2019
• Completed 6,728 (73.3%) routine calls for services within 15 days from receipt in Fiscal Year 2018-2019 compared to 6,738 (73.3%), which is 6.7% below the target goal of 80%; this is primarily due to a Facilities Maintenance Division vacancy rate of 18% (three Full Time Employees) that occurred through the end of the third quarter of Fiscal Year 2018-2019, impacting reaction times and productivity
• Relocated a 4-post vehicle lift for quicker and safer access, which reduced vehicle set-up time by five minutes per service activity consistent with the target goal of 5-10 minutes

2018-2019 KEY STATISTICS
• County miles driven: 7,255,155 miles driven
• Total Repair orders: 3,630 (80.3% finished within 72 hours from receipt of request)
• Maintenance Work Orders Completed: 6,728
• Postage Piece Count: 1,344,172
• Successfully negotiated replacement 5-year Security Services Master Agreement
• Completed the 2019 Purchasing Policies and Procedures Manual Update
• Automated monthly fleet services billing reports

HEALTH SERVICES AGENCY

2018-2019 KEY BUSINESS HIGHLIGHTS
• The Community Health Assessment is in its final draft and will be ready for dissemination in late summer 2019.
• Our Mobilizing Actions through Planning and Partnership activities have been well attended, showing an increase in community partnerships of 40% with 20 additional participants when compared to the 2016 process.
• Developing a culture of quality is an ongoing effort and to date, approximately 25% of Public Health staff have been trained on Results Based Accountability.
• The Health Services Agency Clinic System exceeded the improved health outcomes performance objectives in six of the 16 Health Resources and Services Administration clinical performance measures.
• The improvement in clinical performance measures is attributed to the following key elements: Establishment of quality of care as an organizational priority; implementation of Care Manager, a population management software system integrated with our electronic medical records system, and; implementation of a Quality Incentive sharing program with contracted physician group.

2018-2019 KEY STATISTICS
• Case managed 3,502 children (< 21 years old) with chronic or debilitating diseases and injuries, successfully assigned 96% of these children to a medical home
• Public Health nurses monitor over 800 Foster children in the county for medical follow-up; approximately 106 are being monitored for use of psychotropic medications
• Assisted with referrals of 1,085 children to dental facilities while working with the Oral Health committee to educate the community on the importance of regular oral health exams and visits
• Women, Infants, and Children (WIC) Program, distributed 1,400 booklets of farmer’s market vouchers to increase access to fresh fruits and vegetables
• Distributed approximately 340 convertible car seats and 83 booster seats to low-income families
2018-2019 KEY BUSINESS HIGHLIGHTS

- Implemented an IT Security awareness program using the KnowBe4 platform
- Migrated the Geographical Information System (GIS Central) system off of aging infrastructure
- Worked with County departments and the Information Technology (IT) Steering Committee to develop an updated IT Strategic Plan to be finalized no later than June 2020
- Continued implementation of a County intranet based on Office 365 technologies to be live by Q2 2019-2020
- Contracted with a reputable IT security firm to complete a County IT Security audit to be completed in Q1 2019-2020

2018-2019 KEY STATISTICS

- Number of Help Desk calls taken - 12,278
- Number of work requests closed - 12,653
- Number of Geographical Information System (GIS) layers under management - 264
- Number of systems (servers) under management - 255
- Number of systems (PCs) under management - 980

LIBRARY

2018-2019 KEY BUSINESS HIGHLIGHTS

- Installed Electric Vehicle Charging Stations at the Modesto and Oakdale Libraries
- Expanded capacity to deliver innovative public programming and staff training with new video conferencing equipment
- Provided programming and events to enhance services at youth summer meal sites in partnership with local schools
- Linked customers with books and audiobooks via home delivery with a new grant-funded service called Zip Books
- Expanded the e-Book collection from 5,000 to 100,000 titles with CloudLink, a resource sharing service
- Introduced Discover & Go to offer free and discounted passes to museums, theaters and science centers
- 133,416 people attended 4,456 programs
- 13,852 new library cards were issued
- 8,704 passport applications processed
- 4,834 volunteer hours contributed

2018-2019 KEY STATISTICS

- Received Board of Supervisor approval for the Turlock Library Expansion Project to proceed to the Bridging Design phase through the Design-Build construction method
- Obtained approval to develop a Maker Space at the Modesto Library to offer customer an opportunity to explore and develop 21st century skills and experience Science Technology, Engineering, and Math (STEM) learning in a self-directed and informal hands-on environment
- Launched the Grayson Pop-up Library, in July 2018, at the Grayson United Community Center extending library services to the Grayson and Westley communities
- Combined Modesto Library’s circulation and reference desks, providing services in a more accessible centralized area of the library
**2018-2019 KEY BUSINESS HIGHLIGHTS**

- Completed a biological study and a site survey for the California Environmental Quality Act process in order to continue the development of an additional event venue at the north side of Woodward Reservoir Regional Park
- Completed the Grayson Road Firing Range Site Cleanup Project to restore it to its natural environment
- Completed the Modesto Reservoir Fuel Pump Project that updated fuel pumps from the 1970's to safely and conveniently provide fuel to recreational visitors
- Completed the design plans for the Frank Raines Potable Water Project in order to supply a new restroom with clean drinking water at the day use area; the Department is preparing a formal bid for construction
- **589,125 Regional Parks visits**
- **$3,837,848 in revenue for Woodward and Modesto Reservoirs**
- **$843,926 Off-Highway Regional Parks Grants awarded in Fiscal Year 2018-2019 for use in Fiscal Year 2019-2020**
- **7,725 visitors attended the 23 th Annual Fireworks Celebration on June 30, 2018**
- **22,444 Facebook likes for Regional Parks**
- **2,629 visitors attended the 2019 Annual Easter Egg Hunt at Modesto Reservoir, a 40% increase over 2018**

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**PLANNING & COMMUNITY DEVELOPMENT**

**2018-2019 KEY BUSINESS HIGHLIGHTS**

- Completed the Environmental assessment for the entire West Modesto Sewer Infrastructure Project
- Increased the number of online building permit applications/electronic plan submittals by 3%
- Contracted for the development of a Regional Consolidated Plan and Analysis of Impediments for Fair Housing
- Implemented a process for tracking the number of active days to process land use entitlement applications
- Provided $3 million in Neighborhood Stabilization Program funding to the Stanislaus Regional Housing Authority to assist in the development of the 56-unit Oak Leaf Meadows Affordable Housing Project in Oakdale
- Certified the Crows Landing Industrial Business Park Environmental Impact Report

**2018-2019 KEY STATISTICS**

- **2,830 building permits application were received**
- **2,786 building permits were issued**
- High demand on-line permits including heating, ventilation and air conditioning, electrical service and reroofing permits increased 5.2% over prior fiscal year
- 86% success in meeting the One-Stop-Shop three-week turnaround goal; a 1% decrease over prior fiscal year with an average turn around per permit of 10 days
- **12,363 inspections were performed**
- **8,686 front counter visits**
- **53 Planning applications considered by the Planning Commission; a 130% increase over prior fiscal year**
2018-2019 KEY BUSINESS HIGHLIGHTS

- Recidivism of Probationers who completed a class at the Day Reporting Center was just 8%
- Completed an effectiveness study of the Day Reporting Center; 83% of participants reported, upon completion of programming, they have the skills and knowledge to improve their lives
- Partnered with Modesto Junior College to provide Probation youth access to higher education; four previously incarcerated youth are scheduled to attend classes in Summer/Fall 2019 and two in-custody youth are scheduled to attend online classes in Fall 2019
- Contracted with Workforce Development to assist youth in preparing for and gaining employment; 44 youth have attended the program and four have maintained employment

2018-2019 KEY STATISTICS

- 19 youth graduated from High School while in custody
- 743 bookings into Juvenile Hall & 753 youth released
- 98% of probationers enrolled in Intensive Outpatient Treatment for Substance Use Disorders at the Day Reporting Center, were not arrested while participating in the program
- Probationers attending programming at the Day Reporting Center increased by 49 to 962
- 77% of program participants at the Day Reporting Center reported they had a clear plan of action upon completing their programming
- Officers assigned to the Domestic Violence Unit made 675 contacts with victims, and referred 311 offenders to the Day Reporting Center for counseling

2018-2019 KEY BUSINESS HIGHLIGHTS

- Public Defender handled 6 cases for clients seeking postconviction relief under Proposition 47 and Proposition 64, handled 328 expungement and/or requests to reduce felony convictions to misdemeanors, and processed 10 petitions for a certificate of rehabilitation and/or gubernatorial pardon
- Handled 192 events for clients involved in the CARE program, 396 events for clients participating in the Veterans Court, 218 events for clients involved in Homeless Court, 137 events for clients participating in Mental Health Court, and 1,474 events for clients participating in Drug Court
- Expanded the vision of the investigative review service to promote early and prompt investigation
- Piloted a social worker unit that worked with 122 clients, preparing sentencing reports and connecting clients to services to facilitate their successful reentry into the community
- Completed significant progress toward scanning files by scanning nearly all closed felony case files

2018-2019 KEY STATISTICS

- 15,748 cases were opened or re-opened, including 5,378 felony cases, 6,670 misdemeanor cases, 130 civil cases and 644 juvenile cases
- Social workers were involved in the defense of approximately 122 Public Defender clients
- 1,536 investigations were completed by the Department's investigation unit
- Postconviction relief, in terms of petitions for expungement, modifications of probation, certificate of rehabilitation and gubernatorial pardons, and reduction of charge to a misdemeanor, provided to more than 200 clients
2018-2019 KEY BUSINESS HIGHLIGHTS

- Performed resurfacing maintenance on approximately 111 miles of County roads to ensure the safe and efficient movement of goods and services; however, the goal of 185 miles was not met due to unforeseen project costs and Americans with Disabilities Act (ACA) upgrades for all substandard facilities within project limits
- Public Works Department striped 1,037 road centers and edges for the benefit and safety of its residents and businesses
- Provided ridership to 4,158 Bay Area Rapid Transit (BART) Commuters increasing ridership by 75% since implementing the BART Commuter Service in Fiscal Year 2016-2017

2018-2019 KEY STATISTICS

- Transit – 332,429 total number of passengers, 1,119,037 vehicle miles, 7,087 wheelchairs carried, 14,341 Bicycles carried
- Road Miles Striped – 628.5 miles of center line yellow striping were completed and 409 miles of white edge-line striping
- Road Miles Resurfaced – 93.5 of chip seal and 18 miles of contract overlay on local roads
- Pothole Patching – 1,360 tons of asphalt was used to patch 1,500 potholes

SHERIFF Keeping the Peace Since 1854

2018-2019 KEY BUSINESS HIGHLIGHTS

- Highlighted a Needs Assessment and Master Plan for activation of Phase III of the Adult Detention Expansion Facility and Phase II of the Re-Entry and Enhanced Alternatives to Custody Training (REACT) Center Facility has been listed in the Department Strategic Plan for continued focus
- Continuing to create partnerships with outside entities and local businesses to create additional inmate programs and job skill training
- Completed Phase III of the Public Safety Radio Project that expanded the radio footprint of the Sheriff and Probation communications system
- Implemented court direction from statement of opinion received in January 2019 regarding the Court Security agreement with the Stanislaus County Superior Court and partnered on strategies that helped temporarily resolve revenue and expenditure concerns
- Increased recruitment efforts through hard-to-recruit incentives for sworn classification that helped fill Department vacancies
- Implemented the first phase of the Body-Worn Camera (BWC) program to Deputy Sheriff’s and Sergeant’s assigned to Patrol, which will provide more transparency to the public

2018-2019 KEY STATISTICS

- Calls for Service: 97,024
- Serious and Violent (Part 1) Crimes: 3,443
- Total number of Citations: 6,496
- Total number of Arrests: 4,834
- Total Booked in Jail: 23,100
- Average Days of Jail Stay: 206
- Felony/Misdemeanor Case Clearance: 88%
2018-2019 KEY BUSINESS HIGHLIGHTS

- Partnered with Modesto Junior College to promote higher education and potential careers in extension and public service through a series of lunchtime discussions and competitive internships
- New University of California vegetable crops and irrigation advisor is developing a research and education program to improve the economic sustainability of local vegetable crop growers
- Funded by external grants, our integrated pest management advisor has developed new data on managing important crop pest species and shared the information to over 3,400 stakeholders via classroom education, in-field workshops, scientific journals and electronic media
- Initiated a University of California Master Gardener Program in Stanislaus County by graduating 20 well-trained volunteers
- Initiated a program to grow 4-H enrollment among underrepresented youth, and increased participation of Hispanic youth by 34% in the first year

2018-2019 KEY STATISTICS

- Treasury processed $3.1 billion in deposits and disbursed $2.9 billion in payments with same day service to County departments, Schools and Special Districts
- Treasury raised the interest rate for yield to maturity on investments from from 1.89% to 2.44% and earned $27.9 million for the County, Schools, and Special Districts
- Revenue Recovery collected $6.2 million in debts, fees, penalties and fines owed to the County, Courts, and Agencies; these funds are remitted to the County, Courts and Agencies, which are then able to provide additional services to residents
- Board approved discharge of 187,235 uncollectible accounts totaling $55.6 million which will reduce costs and improve collection rates in the division
- 163,280 Secured Tax bills were issued on a Secured Tax Roll of $47 billion to generate $582.5 million in tax charges
- Issued 432 new business licenses, 499 business license renewals and 99 other permits for a total of 1,030 licenses and permits
- Receipted $766,963 in Commercial Cannabis application fees
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- Agricultural advisors conducted 52 on-farm research trials in cooperation with local growers and producers in the County
- Oversaw one of the largest 4-H club memberships in California with 23 clubs, 1,283 enrolled youth, and 382 adult volunteers
- UC CalFresh staff provided on-site nutrition education and physical activity programming to a total of 1,205 children (ages 5-17) and 298 adults (ages 18-60+)
- UC Master Gardener Program generated 3,557 Facebook posts and 168 members of the public attended workshops
- Website had 23,510 visits
2018-2019 KEY BUSINESS HIGHLIGHTS

• Job Center visits for Fiscal Year 2018-2019 reached 25,904 total clients
• 548 clients were placed in permanent employment of one year or more
• Served the following priority population clients: 47 Veterans, 204 Disabled, 70 English Language Learners, 136 Single Parents, 293 Offenders, 76 Homeless, 174 Youth Requiring Additional Assistance, 623 Basic Literacy Skills Deficient, 83 Youth in and out of Foster Care, and 969 Low Income out of a total of 1,356 Workforce Innovation and Opportunity Act clients served (note: some clients may fall into multiple priority populations)
• Researched the type of content needed to start offering services such as orientations online and will continue to develop these services over this fiscal year
• Provided 201 occupations skills training, 315 paid work experience and 33 on the job trainings as part of its development of future talent objective
• Workforce Development implemented a summer youth program to provide work experience for young adults from 18 - 24 years old

2018-2019 KEY STATISTICS

• A total of 3,176 clients were enrolled in Workforce Innovation and Opportunity Act programs
• A total of 9,363 typing tests were taken
• 585 workkeys assessments were done
• 1,168 workshop attendance (note: some clients may have attended more than one workshop)
• 2,350 eligibility orientations attended
• Average wages for job placement $14.36
• 2,743 people received Rapid Response services

We are dedicated to providing a skilled workforce that strengthens business and contributes to the economic success of Stanislaus County.
AWARDS & RECOGNITIONS

Fiscal Year 2018-2019

Equal Rights Commission Dionicio Cruz Award
The Behavioral Health and Recovery Services Department earned the 2018 Dionicio Cruz Award for their dedication to public education and appreciation of diversity for Stanislaus County employees and residents.

Distinguished Budget Presentation Award
The Government Finance Officers Association awarded the Stanislaus County Chief Executive Office the Distinguished Budget Presentation Award for the Fiscal Year beginning July 1, 2018. The award recognizes the high quality of the budget document that reflects best practices for program design, policy, finance and communications criteria.

Stanislaus County Effective Partnership Awards
The Stanislaus County Effective Partnership Recognition by the Board of Supervisors awarded outstanding efforts by the Community Services Agency for the 624 9th Street Compassion Project. A second award went to the Stanislaus County Parks and Recreation Department for the Fairview Park Project.

Stanislaus County Dale Butler Equal Rights Award
Courtney Mummert (CSA), Tamara Thomas (CEO), and Former District 4 Supervisor Dick Monteith received the 31st Annual Dale Butler Equal Rights Award for promoting equality and furthering the County’s equal rights program.

Certificate of Achievement for Excellence in Financial Reporting