THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS ACTION AGENDA SUMMARY

AGENDA DATE June 30, 2015
4/5 Vote Required YES NO
nnual Report
eport
f the approval and acceptance of this report
No. 2015-316
•

ATTEST: CHRISTINE FERRARO TALLMAN, CIERK

File No.

Approval and Acceptance of the Stanislaus County 2014 Annual Report Page 2

DISCUSSION:

County Code section 2.08.050.15 states that a responsibility of the Chief Executive Officer is to "Prepare and submit to the Board of Supervisors, at the end of each calendar year, a report on the finances and administrative activities of the County for the preceding year, together with such recommendations as may be appropriate to provide for the betterment of public services."

The Adopted Final Budget for the County contains detailed financial and administrative information in regard to the County as a whole, and individual departments. Information in the Adopted Final Budget contains a financial summary of the prior year as well as a summation of key department financial information, accomplishments from the prior year, and goals for the next fiscal year. The Adopted Final Budget meets the requirement of County code for reporting on finance and administrative activities for the preceding year. However, it is the goal of the Chief Executive Officer to improve this reporting process.

The Stanislaus County 2014 Annual Report prepared for the Board of Supervisors uses content from the 2013-2014 Adopted Final Budget and information provided by County departments. The goal is to create a simple, easy-to-understand document that improves the process used to report to the Board of Supervisors in compliance with relevant County Code.

This Annual Report provides an administrative update, a financial review, a report from each County department, and a highlight of the various achievements from the 2014 year. By code, the Annual Report is produced for the Board of Supervisors; however, this document is also designed for the public and will be made available online at www.StanCounty.com.

POLICY ISSUE:

The recommended action supports the Board's priorities of A Safe Community, A Healthy Community, A Strong Local Economy, Effective Partnerships, A Strong Agricultural Economy/Heritage, A Well Planned Infrastructure System, and the Efficient Delivery of Public Services.

STAFFING IMPACT:

There is no impact on County staff as a result of acceptance and approval of this report.

CONTACT INFORMATION:

Stan Risen, Chief Executive Officer. Telephone: (209) 525-6333



2014

Annual Report

STANISLAUS COUNTY

STRIVING TO BE THE BEST

"Our vision is to be a county that is respected for its service in the community and is known as the best in America."

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Ag Commissioner/Sealer of Weights & Measures

Alliance Worknet

Assessor

Auditor-Controller

Behavioral Health & Recovery Services

Chief Executive Office

Child Support Services

Children & Families Commission

Clerk Recorder/Registrar of Voters

Community Services Agency

County Counsel

District Attorney

Environmental Resources

General Services Agency

Health Services Agency

Library

Parks & Recreation

Planning & Community Development

Public Defender

Probation

Public Works

Sheriff

Stanislaus Animal Services Agency

Stanislaus Regional 9-1-1

Strategic Business Technology

Treasurer-Tax Collector

University of California Cooperative Extension

30 Awards & Recognition

A Message from the CEO

am pleased to present you the 2014 Annual Report for Stanislaus County. This report provides a snapshot of the finances and administrative activities of the County for 2014, identifies goals for betterment of public services and provides a review of our County departments and how they serve the public.

I am grateful to the Board of Supervisors for their leadership and vision and to each of our employees as they are truly the heart of our organization. This report highlights their hard work and innovative ways of delivering services to the public. Their attitude, performance and commitment in serving the public are motivational as we move forward. It's an honor to travel together on a journey of striving for excellence as we become "a county that is respected for its service in the community and is known as the best in America."



STAN RISENChief Executive Officer



Stanislaus County Board of Supervisors

TERRY WITHROW, Chairman *District Three*

BILL O'BRIENDistrict One

VITO CHIESA

District Two

DICK MONTEITH *District Four*

JIM DEMARTINI
District Five

FINANCIAL OVERVIEW

Stanislaus County continued to strengthen its financial health in Fiscal Year 2013-2014 and is projected to be even stronger into the 2014-2015 Fiscal Year.

The County maintained a multi-year budget outlook linked to a long-range financial model to ensure sustainable and well-planned government operations. The long-range model is a five-year outlook on future expenditures, revenues and projected challenges and opportunities.

In the 2014-2015 Adopted Final Budget, projected **spending** was \$1,092,658,111 with projected **revenues** of \$1,039,389,036 and \$53,269,075 of **balancing funds** needed. **Discretionary revenue** was budgeted at \$169 million, a projected increase of \$13 million, and **General Fund** expenditures were budgeted to increase \$14.5 million up to \$271,083,644.

The County budgeted an accelerated \$15 million **paydown of long-term deficit** at the Health Services Agency that will benefit the General Fund in future years. The County also budgeted the implementation of a **Public Safety Restoration (PSR)** plan that would commit an additional \$2 million per year over the next three years toward increasing public safety services cut back during the recession.

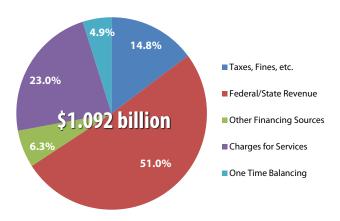
General Fund departments were able to carry over \$12.3 million in **department savings** for their departments as part of the net county cost savings program. This program continues as a cost-containment incentive for department operations.

Stanislaus County also received for the 12th year in a row the Government Finance Officers Association (GFOA) **Distinguished Budget Presentation Award**. The national Award recognizes budgets prepared to the highest quality standards that reflect guidelines established by the National Advisory Council on State and Local Budgeting as well as the GFOA's best practices on budgeting.



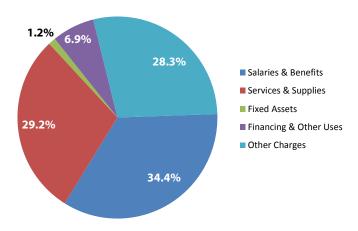


Budget Sources



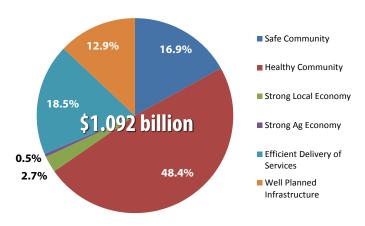
The County's \$1.092 billion budget is mostly funded by State & Federal sources with some additional sources including one-time funds.

Spending Categories



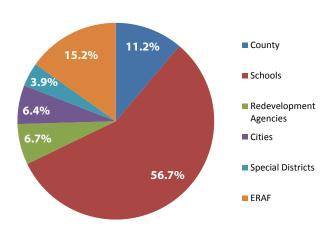
Spending is focused on staff and equipment needed to support federal and state priorities as well as priorities of the Board of Supervisors.

Budget Spending



Funds are spent on a variety of priority areas including law enforcement, health services, social services and agriculture.

Where Property Tax Goes



Property Taxes are very important as they provide a significant portion of discretionary revenue for local services.

Board of Supervisors

TOTAL SPENDING: \$1,092,658,111

Discretionary Revenue budgeted to increase

8.3%

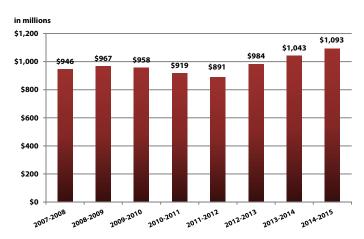
\$1,039,389,036 in projected **REVENUE**

\$15 million

Health Services Agency deficit pay-down

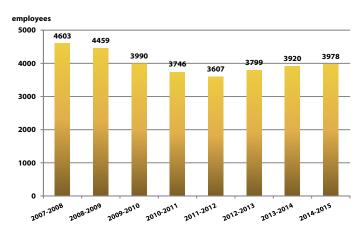
FINANCIAL SUMMARY

Total Budgeted Appropriations



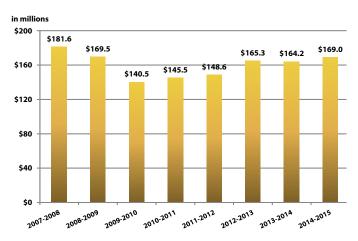
Total County spending increased 4.8% over the prior year. The majority of increases come from State and Federal program funding.

Total County Employees



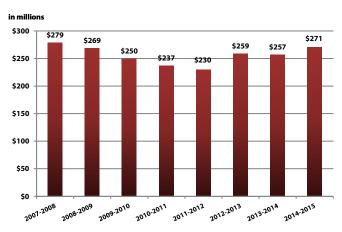
Total County employees are more than 10% below the historic high from the 2007-2008 Fiscal Year.

Discretionary Revenue



Discretionary Revenue is money available to be spent under the direction of the Board of Supervisors and primarily funds public safety and other general government activity.

General Fund Appropriations



The General Fund pays for core services such as public safety, parks, planning and community development and many other services.

word cloud of county department spending



ADMINISTRATIVE UPDATE

Budget

Financial accountability to the taxpayers is critical to the organization's performance. In 2014, the County implemented a zero-based budget strategy. This is a process often found in the private sector where you start budgeting from the ground up. For us, this meant looking at Board approved service levels to the Community to ensure adequate resources are provided and analyzing where every dollar is spent and why. The idea is to make sure every dollar is used as efficiently and effectively as possible. This process was very beneficial in fine-tuning how we provide services to the public.

Planning

The County continues to use a long-range financial model for forecasting into the future. We take a 3-5 year outlook on expenses and revenues to project what the future might look like. This model underscores our fiscal prudence, conservative approach to financial management and our ongoing responsibility to the tax payers and their money. A significant goal has been to create capacity to address the \$13 million in staffing and operational costs the County will face when our Public Safety Center expansion is completed in late fall of 2016.

Debt

The County has been working over the past several years to restructure and pay down debt to strengthen the organization's finances. In 2014, the County structured a \$15 million pay down of debt from internal borrowing for the Health Services Agency. This action will free up approximately \$2 million annually from the General Fund beginning with the 2017-2018 Budget Year. Also in 2014, the Board of Supervisors approved \$5,755,000 of fund balance to pay for construction of the Sheriff's Coroner Facility at County Center III instead of using debt financing for the project over 20 years.

Water

After multiple years of below average rainfall, a majority of the State, including Stanislaus County, is now classified as being in an "extreme drought" condition. The economic impacts of this year's drought are projected to be up to 50% more severe than the drought of 2009. The County initiated a series of four regional water summits back in 2006 - nearly 10 years ago to facilitate groups with divergent interests to come together and plan for water needs into the future. The County continues to work diligently on the water crisis through a variety of policy strategies including the Water Advisory Committee, water well loan

program and a Groundwater Management Action Plan.

Employees

The employees of Stanislaus County continue to be the County's greatest asset. Every day our employees are out on our roads, in our neighborhoods and working in our departments providing services to the members of our community. On June 30, 2014 all County labor contracts expired. New multi-year labor agreements and a new healthcare contract have now been finalized with all 12 County labor associations that provide for the restoration of salary deductions taken by all County employees which began with a 5% deduction in 2010 growing to 6% in 2012 and then returning to 5% in 2013.

Prevention

Members of the Board of Supervisors and County staff have been researching the multiple challenges and issues facing our community. Chronic unemployment, lack of education, reliance on government assistance, substance abuse and criminal gang involvement are major challenges in our region.

Water and our agricultural economy remain of vital importance to the community. Row crops, such as lettuce, bring healthy food with economic impact.



Leadership is committed to draw attention to and facilitate action on a county-wide transformation process to improve the quality of life for residents and families across our community by strengthening the focus on prevention across ten sectors: government; business; non-profit; philanthropy; education; faith; health; neighborhood; media; arts, sports and entertainment. Government alone is not the answer. Community transformation will require all sectors of society working together with a willingness to break down silos and work towards a common set of goals and objectives.

Our focus is on prevention because a high percentage of public, private, philanthropic and community resources are being expended addressing symptoms of community challenges, and in spite of lots of good work being done, negative consequences remain. Our beginning efforts will be targeted to four areas: reducing homelessness, strengthening families, investing in and supporting children and youth, and reducing

Construction of the Public Safety Center brings needed jobs to the community and is an important capital facilities improvement.

recidivism.

The County's role in this process will be to host Convenings on each of the quality of life issues to engage the community across all sectors and to facilitate action, strategically investing in solutions that are committed to addressing root causes and not just treating the symptoms. Collaboration with community partners is ongoing and prevention will remain a primary organizational goal in 2015.

Service

We have asked our departments to stand back and evaluate their service delivery models through the eyes of their customers. This evaluation should include things like ease of access for services, days and hours of operation and efficient use of technology. As our economy improves and brings new opportunities for restoring public services, departments will be asked to deploy current and future resources in a manner that reflects the needs of the public we serve.

Construction

Significant Public Safety Construction Projects are progressing at the County's Public Safety Center. Stanislaus County has partnered with the State of California on this epic effort and is the first county in the State to proceed with an AB 900 Phase II Adult Corrections Facilities construction project. This expansion and modernization project includes 480 maximum security beds, a 72-bed medical mental/health unit and an innovative Day Reporting Center. Groundbreaking occurred on August 15, 2014 and the new, modern public safety facilities will be occupied in 2017. Work is also underway for the repurposing of a vacant former County facility for a new, modern long term Coroner facility for Stanislaus County at the site of an existing and outdated facility at County Center III (located at Scenic and Oakdale Roads in Modesto, California).

In 2014, the critically needed 16-bed Psychiatric Health Facility was completed in a 103 day re-purposing of a former medical facility and the major heating/air conditioning/roofing project was successfully completed at Probation's Juvenile Justice Center. A major water leak caused damage at the County owned Gallo Center for the Arts and the building was restored to its state-of-the-art condition in a few short months.





- Over 1,000 seniors received screenings and information at the Healthy Aging & Fall Prevention Summit
- 238 seniors were referred to receive individual counseling and support through free programs through the Prevention and Early Intervention (PEI) programs
- Multipurpose Senior Services Program (MSSP) case managers provided assistance to at least 160 frail seniors on Medi-Cal, helping them remain at home
- Vehicles were obtained & volunteers drove veterans to medical appointments in the Bay Area
- Senior Coalition of Stanislaus County-Staff coordinated with healthcare advocacy organizations to devise ways to provide better care for the growing senior population.
- 1,000 Farmers Market Coupon Books distributed to seniors throughout the County, contributing \$15,200 to the local economy

2014 KEY STATISTICS

- 73 participants in Depression Prevention & Early Intervention
- \$16.7 million for Veterans Pension and Reimbursement Programs
- 193,352 Senior Meal site and home deliveries completed
- 6,045 veterans served
- 1,250 seniors received assistance through Health Insurance Counseling & Advocacy Program
- 923 veterans & dependents assisted through the Veterans College Fee Waiver Program
- 470 caregivers of frail elders given information and provided respite services
- 135 rides provided to veterans through Volunteer Transportation for Veterans program

AGRICULTURAL COMMISSIONER/ SEALER OF WEIGHTS & MEASURES



2014 KEY BUSINESS HIGHLIGHTS

- Tested and sealed 1,227 computing scales and 4,795 retail motor fuel dispensers
- Addressed 218 concerns/questions received from the public through the Stanislaus County Citizen Relationship Management system
- Sponsored pesticide related Continuing Education
 Classes with over 1,075 attendees
- Enacted a walnut theft ordinance to help reduce the theft of walnuts in Stanislaus County
- Held first Pesticide Disposal Event for growers, collecting over 36,000 pounds of unwanted or obsolete agricultural pesticides

2014 KEY STATISTICS

- 8,433 Weighing & Measuring
 Devices Tested & Sealed
- 8,725 Export Certificates issued
- 2,139 Pesticide Permits issued
- 5,560 Pest Detection Traps placed
- 298,568 dozens of eggs inspected
- 68 Certified Producer (Farmers' Market) Certificates issued
- 1,761 nursery acres inspected



ALLIANCE WORKNET



Dedicated to providing a skilled workforce that strengthens business and contributes to the economic success of our community.

2014 KEY BUSINESS HIGHLIGHTS

- Through job placement services, 859 Stanislaus County residents obtained employment
- Business Development staff assisted in 108 employer recruitments resulting in 370 hires, 80 of which were for new positions
- Local businesses hired and trained 151 job seekers through the department's on-the-job training program
- Over 2000 job seekers participated in workshops on resume writing, job search tips, interviewing skills and more. The customer satisfaction rating was 9.4 out of 10
- The Alliance Worknet Welfare to Work Job Readiness program increased its capacity from serving 75 job seekers per month to nearly 140 per month

2014 KEY STATISTICS

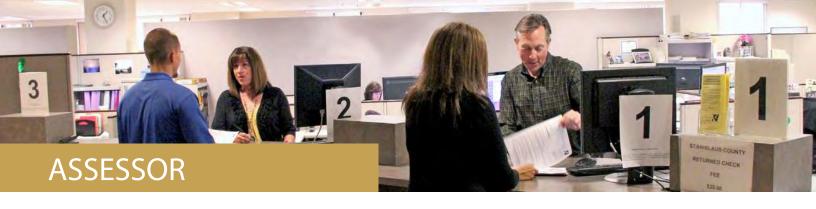
- 76.7% Entered Employment Rate for Adults
- 84.9% Entered Employment Rate for Dislocated Workers
- 79.6% Retention Rate for Adults
- 85% Retention Rate for Dislocated Workers
- \$11,787 Average Annual Earning Gain for Adults
- \$14,470 Avg. Annual Earning Gain for Dislocated Workers
- 68% Placement in Employment or Higher Ed. for Youth
- 63.2% Literacy/Numeracy Gain for Youth

EMPLOYMENT SERVICES

Our services resulted in 859 unemployed adults, youth, and Welfare-to-Work students obtaining employment moving them toward self-sufficiency.

PREVENTION

Services that assist unemployed individuals in obtaining employment, coupled with services to businesses that help them find the talent they need to prosper, result in an economically healthy community with employment opportunities that are an alternative to crime, gang involvement and poverty.



- A new computer tracking module for Farm Growing Improvements was implemented. Over 2,000 parcels were reviewed before being entered into a system that tracks planting dates and values
- The Assessor implemented a scanning program for permits from agencies not yet submitting them electronically.
 The outcome was better tracking and delivery of services to taxpayers
- The Assessor's office IT department built a new program for tracking and valuing private leases on government land (Possessory Interests), providing more accurate assessments
- With the ongoing development of the Assessor's Computer Aided Mass Appraisal Systems, the Assessor has the ability to value specific properties with a greater time and cost savings to the tax payer

2014 KEY STATISTICS

- 2014 Tax Roll of \$39.175 billion was an 11.5% increase
- 178,000 assessments are maintained on the Stanislaus County Tax Roll
- The Assessor reviewed and increased values on 76,000 properties reduced during the market decline. Over 33,000 were restored to their Proposition 13 factored base values for the 2014 tax roll. Over 43,000 parcels remain at market values below their Proposition 13 value and will be reviewed in 2015.
- The Assessor reviewed over 23,000 recorded documents
- The Assessor resolved 645 Appeals
- 2014 saw a 10% increase in new construction over 2013 rates indicating growth in the community.
- The Assessor applied over \$1.8 billion dollars in Homeowner, Church and Welfare Exemptions

AUDITOR-CONTROLLER

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2014 KEY BUSINESS HIGHLIGHTS

- Ensure financial information is materially accurate and reflects the financial health of the County
- Public assets were protected to the best of our ability given the resources allotted for services performed
- Taxpayer property tax calculations were performed accurately
- Local agencies, cities, school districts and special districts received property tax apportionments thereby providing a source of revenue for important services to the residents of the County
- Accurate payroll processing based on negotiated agreements and federal and state regulations was completed
- Various internal process improvements implemented for accuracy and efficiencies

2014 KEY STATISTICS

- Annual Audited Financial Statements/Unqualified (clean) audit opinion/no findings
- Single Audit Report/no findings
- 26 completed payroll periods for approximately 3,900 employees
- Apportioned \$472 million of local property taxes
- Processed 247,000 property tax assessments from 228 agencies
- Processed more than 24,000 property tax roll changes
- \$596,347 in purchasing card audits from 16 departments with 2,514 transactions
- Processed 31,981 vendor payments worth \$1.5 billion



BEHAVIORAL HEALTH & RECOVERY SERVICES



In partnership with our community, our mission is to provide and manage effective prevention and behavioral health services that promote the community's capacity to achieve wellness, resilience, and recovery outcomes.

2014 KEY BUSINESS HIGHLIGHTS

- Acute psychiatric hospitalization days for adults decreased
 31%
- Psychiatric hospital readmission rate compared to the year before decreased 78%
- Full Service Partnership (FSP) participants saw a 70% reduction in days incarcerated
- School based program called Creating Lasting Student Success resulted in a 52% reduction in suspensions
- Permanent housing options for individuals with serious mental illness increased with the opening of Bennett Place with 18 units
- Promotores project, a community capacity building initiative, was chosen as a promising practice as part of a statewide focus on reducing stigma and discrimination

2014 KEY STATISTICS

- Medi-Cal assessment scheduled within 30 days:

 Adult/older adult 1089

 Child/adolescent 668
- 312 Promotores/Community Health Workers recruited through outreach
- 11,049 Unique Clients Served
- 2034 lbs Pounds of medications collected during Drop the Drugs Campaigns
- 315 Youth Leadership and Resiliency participants
- 21 Grievances and appeals processed
- 450 Customers would recommend our services (500 polled)
- 385 Students participating in the Committed Program at Waterford High

HOSPITAL READMISSIONS

Reduction in acute psychiatric hospitalizations have been possible with post-hospitalization follow up programs.

PREVENTION

Community Capacity Building efforts have resulted in strengthened mental health protective factors in communities. Promotores have planned and supported community-led interventions that sustain emotional well-being in their communities. School-based behavioral health interventions focusing on the positive and strengthening the inner wealth of students.



CHIEF EXECUTIVE OFFICE



The mission of the Chief Executive Office is to lead, to guide, to implement the County vision "to be the best."

2014 KEY BUSINESS HIGHLIGHTS

- Launched the Focus on Prevention project addressing root causes of social issues in Stanislaus County
- Completed labor negotiations with all 12 County labor associations
- Completion of the Psychiatric Health Facility (PHF) and construction commenced on the major Public Safety Center expansion
- 4.9 OSHA Incident Rate is 2nd lowest in the State and 65% below the average employee accident rate for large/ medium counties
- Newly-restored Office of Emergency Services/Fire Warden responded with multiple partners to threats associated with water shortage issues and in developing an Outbreak Prevention Plan related to the Ebola Virus Disease.
- 12th consecutive Government Finance Officers Association award for excellence in budgeting

2014 KEY STATISTICS

- 3,644 individuals in employment with the County including 325 new hires
- 22 languages are spoken by County employees
- 130 employees, averaging 21 years of service, retired from the County
- \$92,680,290 in construction contracts awarded or underway
- \$1.1 billion operating budget with \$137.9 million General
 Fund balance demonstrates integrity of fiscal operations
- 6,988 items responded to through the Customer Relationship Management (CRM) system
- \$40 million appeal award from the Board of State and Community Corrections for the public safety REACT center

PREVENTION

Participants from all sectors of society will work toward a common set of objectives and goals. The Focus on Prevention will reach across all sectors of the community by bringing together government, non-profits, faith, health community, education, business, philanthropy, arts, sports, entertainment and media in a collaborative approach for community transformation.

FOCUS ON PREVENTION

A multi-year, long-term approach to positive change in quality of life for the residents of the County was initiated.



CHILD SUPPORT SERVICES



To establish and enforce paternity and support orders, in compliance with federal and state laws, while providing the excellent level of service our customers expect and require.

2014 KEY BUSINESS HIGHLIGHTS

- The department was the only California Child Support Agency to receive one of eight nationally awarded federal Child Support Noncustodial Parent Employment Demonstration Evaluation (CSPED) grants
- The department collected more than \$48.3 million of Court ordered child support for families
- From the \$15 million annual budget, for every \$1 of funding provided, the agency was able to collect \$3.49 on behalf of families
- Established parentage for 21,950 children, resulting in paternity determinations for 107.7% of all children needing paternity established on local cases
- The department participated in more than 3,000 modification hearings for child support orders and other matters
- In Federal Fiscal Year 2013/2014, the department served 19,188 customers through appointments and walk-in visits to the department

2014 KEY STATISTICS

- 107.7% Paternity Established
- 95.6% Established Child Support Orders
- 65.5% Collections/Current Support
- 63.8% Collections/Past Due Support
- \$3.49 collected for every \$1 expended
- 29,326 caseload size
- \$48.3 million total distributed collections
- 15th statewide rank among all counties in California

COURT ORDERED COLLECTIONS

In Federal Fiscal Year 2013-2014, the SCDCSS collected more than \$48.3 million dollars of Court ordered child support for families.

PREVENTION

Child support is a critical financial resource for children living apart from one or both of their parents. SCDCSS encourages all parents to be emotionally and financially responsible for their children and believes strongly in the SCDCSS role of providing a safety net for financially struggling families and helping to lift children out of poverty.



- 99% of callers (6,680/6,775) to 211 had immediate access to health and human service program information
- 70% of parents participating in parent education (1,218/1,744) reported an increase in skills or knowledge
- 82% of children 0-5 participating in respite programs (304/370) indicated a decreased risk for child abuse/ neglect
- 94% of children served (266/283) demonstrated improved behavior within early education/daycare environments
- 92% of infants born to participants in a healthy birth program (148/160) were born with a healthy birth weight (not a low birth weight) and 88% of the infants (141/160) were born in a healthy term (not premature)
- 48% of the programs receiving Commission funding (10/21) reported leveraging Prop 10 dollars to receive \$4.7 million in funding from outside of Stanislaus County

2014 KEY STATISTICS

- The caregivers of 8,999 children received services that improved family functioning
- Mental Health Consultation Hours Early childhood educators and families at 149 sites received 2,856 hours of mental health consultation
- Health Services Provided 1,433 children 0-5 received services that focused on improved health
- Home Visits 1,158 home visits were made to at-risk pregnant women
- SBS Education 7,610 new parents were educated about Shaken Baby Syndrome prevention

CLERK RECORDER/ REGISTRAR OF VOTERS



2014 KEY BUSINESS HIGHLIGHTS

- 60 + pink and red themed Valentine Day weddings conducted by staff and volunteers
- Electronically maintained official records allow for quick access, printing and delivery to customers
- Electronically maintained vital records allow for quick access, printing and delivery to customers
- Voters can now register to vote on-line, thereby reducing mailing registrations back and forth, hand typing and updating in the registration system and allowing voters to register instantly from any location
- 90% of ballots received on Election Day are received at the drive-through station, reducing traffic and parking congestion and enabling staff to focus support on voter telephone calls

2014 KEY STATISTICS

- For the November 2015 General Election, there were 214,188 registered voters
- 43% voter turnout at the November General Election
- 86 candidates ran for office
- 317 total polling places
- For the entire 2014 year, there were 1,470 poll workers
- 435 elected officials
- 98.462 recorded documents
- 2,776 marriage licenses issued
- 2,710 marriage licenses filed (returned)



COMMUNITY SERVICES AGENCY



CSA serves our community by protecting children and adults, and assisting families toward independence and self-sufficiency

2014 KEY BUSINESS HIGHLIGHTS

- CSA implemented the Regional Call Center (RCC) serving residents of Stanislaus, Napa and Marin counties in support of open enrollment in Covered California
- By December 31, 2014 approximately 40,000 new Stanislaus County individuals applied for health care coverage under the Affordable Care Act. CSA, in partnership with Health Services Agency, enrolled over 84% of the Medically Indigent Adults (MIA) into the expanded Medi-Cal Program
- CSA implemented the CalWORKs family stabilization program that provided intensive case management and services to Welfare to Work customers
- CSA expanded mental health services to a wider population of children in foster care (Katie A.) to ensure that the mental health and medical needs of each child is met
- Decrease of 13% in customers receiving General Assistance

2014 KEY STATISTICS

- 374 children were provided Family Maintenance Services monthly, thereby preventing foster care placement
- 195 children were successfully reunited with the parents
- 94 adoptions were finalized
- 2,247 Adult Protective Services investigations took place
- 6,063 elderly and disabled received In-Home Supportive Services on a monthly basis
- 1,678 Welfare to Work recipients entered non-subsidized employment
- 156,641 individuals were determined eligible for and provided access to health and nutritional services

HEALTH REFORM

40,000 Stanislaus County individuals applied for health coverage under the Affordable Care Act.

PREVENTION

The department supports prevention efforts through numerous programs and services such as Expanded Medi-Cal, Strengthening Families Initiative, Commercially Exploited Children (SEC) program, In-Home Supportive Services, Differential Response Approach to Child Abuse Intervention, and the Extended Foster Care program.

- Provided highly specialized legal services to 26 departments, 9 commissions, 4 boards, 6 special districts, 3 JPAs, and 19 committees, agencies and other entities
- Assisted all departments to navigate legal issues to accomplish their mission and achieve the outcomes reported as their business highlights
- 337 abused and neglected children in Stanislaus County were provided safety, security and permanency in the form of reunification, adoption or guardianship while Reunification services were provided to parents to afford children's safe return to parental custody
- Sixteen new mental health (LPS) conservatorships were established in 2014, which eliminated the threat of homelessness to those clients and provided structure for their mental health treatment
- Received judgments totaling \$609,697 associated with the County's regulation of the bail bond industry

2014 KEY STATISTICS

- 1,296 contracts reviewed for legal form
- 165 Lanterman-Petris-Short Act (LPS) and Probate conservatorships in 2014, of which 23 were new
- Trained 535 County elected officials, managers and supervisors on Preventing Sexual Harassment and Discrimination and 88 elected and appointed officials on AB 1234 Ethics Training
- Advocated in court for social workers responsible for the safety and protection of 671 dependent children

DISTRICT ATTORNEY

2014 KEY BUSINESS HIGHLIGHTS

- Defendants Segura, Koplen and Garcia convicted of killing Tylor Crippen
- Defendant Robert Vanderheiden convicted of killing Teresa Rangel
- Defendant Sammy Provencio, a career criminal, convicted and sentenced to life term for domestic violence
- Child molester Javier Quintero convicted and sentenced to life in prison
- Participated in 41 parole hearings on life inmates conducted at state prisons and successfully argued against parole in 30 of those hearings
- Two murder defendants being extradited from Mexico after years in hiding
- Real Estate Fraud three state convictions and eight federal convictions in calendar year 2014. Two indicted federally in 2014, and two charged at state level in 2014.

2014 KEY STATISTICS

- 10,060 Felony cases reviewed
- 6,162 Felony cases filed
- 11,202 Misdemeanor cases reviewed
- 8,025 Misdemeanor cases filed
- 88,783 Court appearances
- 127 Open murder cases (defendants)
- 60 jury trials
- 9 Homicide defendants convicted

The DA's office partners with multiple organizations to address issues such as human exploitation and sex trafficking, ensuring that parents keep their children in school and comprehensive support for crime victims.



- Revision of the County's Groundwater Ordinance
- Resolved 9 Code Enforcement cases (clean-ups, abandoned houses, etc.) via the Nuisance Abatement process. This is a reflection of the Department's high success rate in this program
- Held the 3rd Chemical Safety Day event where 500 attendees expanded their education and awareness of the safe use of hazardous materials
- Covanta Stanislaus did not exercise their "early out" option in the waste-to-energy contract which means it remains in effect through April 1, 2027

2014 KEY STATISTICS

- Responded to 931 illegal roadside dumping complaints (7% increase over 2013), which produced 407 tons of waste (a 12% increase over 2013) and 2,463 tires (27% increase over 2013)
- Recycled 149,253 pounds of Electronic Waste and 45,428 pounds of reusable materials redistributed (17% increase over 2013)
- Collected 562,584 pounds of Household Hazardous Waste.
- 771 code enforcement and 1,179 graffiti complaints
- The department has oversight of 158,000, cows,goats and sheep which produced a total of 1,310,000 gallons of milk per day over 2013 (77% increase)

GENERAL SERVICES AGENCY



2014 KEY BUSINESS HIGHLIGHTS

- Development of a County Fleet Policy maximizing the investment in vehicles across all departments
- Conducted a Purchasing Power Summit with multiple partners to encourage local small business to do business with local governmental agencies
- Completion of various Deferred Maintenance projects including exterior paint at the Health Services Agency and Agriculture Center, multiple roof re-warranties, refurbishment of the Keyes Community Center and replacement of boilers at the Men's Jail
- Provided election night support to the Clerk-Recorder, setting up equipment and transporting ballots, ensuring that the polling locations had necessary equipment on a timely basis.
- Provided salvaged materials and support to local non-profit organizations

2014 KEY STATISTICS

- County Miles Driven: 6,222,289
- Negotiated Savings: \$1,341,468
- Average Price of Gasoline/Gallon \$3.53/gallon
- Maintenance Work Orders
 Completed: 5,793
- Postage Piece Count: 1,252,276
 pieces of mail sent



HEALTH SERVICES AGENCY



Promote health and wellness, prevent illness and injury, provide quality care and treatment, preserve access to healthcare for the underserved, through leadership, continuous improvement, and teamwork.

2014 KEY BUSINESS HIGHLIGHTS

- Continued fiscal viability of our safety net clinic system with a \$5.6 million revenue improvement through the implementation of the Intergovernmental Transfer (IGT) arrangements
- From the June 2014 graduating class of Family Medicine
 Residency Physicians, the community retained six physicians
 who are now actively providing healthcare in the community
- Effective January 1, there were 4,813 former Medically Indigent Adult patients who gained Medi-Cal eligibility
- HSA managed approximately 48 various federal and state grants with an estimated value of \$13.1 million to fund Public Health services
- Public Health responded to 20 different disease outbreaks, resulting in over 43 case investigations and interviews with nearly 350 people who may have been exposed

2014 KEY STATISTICS

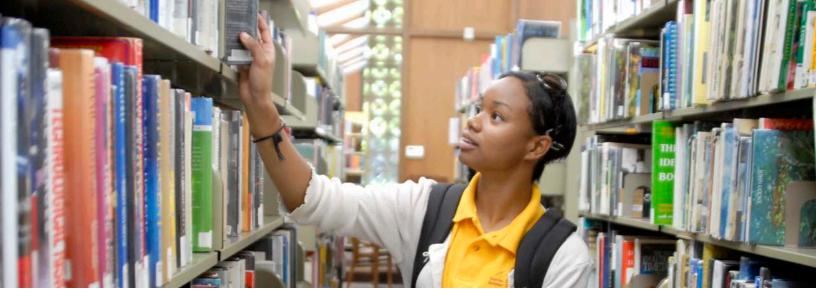
- 40,219 unduplicated patients seen in the HSA Clinic system
- 171,461 total patient visits in the HSA Clinic system
- 15,244 unduplicated patients seen in the Public Health Clinic/Lab site
- 23,363 total patient visits in the Public Health Clinic/Lab
- 17,272 immunizations given by Public Health
- CA Children's Services/Medical Therapy Unit Case Load was 3,091, which provides care coordination and physical and occupational therapy for severally ill and disabled children.
- The Women Infant Children program provided services to approximately 19,750 individuals each month
- Resulting from the successful process implementation and conversion of 4,813 Medically Indigent Adult program participants to Medi-Cal, only 7 patients depended on the MIA program in 2014, with no employee layoffs

PREVENTION

The department supports prevention efforts through numerous programs and services such as Public Health immunizations, the guidance of the Framework for a Thriving Stanislaus project, the Ebola Prevention and Response Plan, and prevention-oriented healthcare services provided by primary care clinics.

HEALTH REFORM

Coordinated implementation of health reform while absorbing a \$10 million reduction in State funding to the Medically Indigent Adult program.



LIBRARY



The Stanislaus County Library's mission is to foster the love of reading and open the door to knowledge.

2014 KEY BUSINESS HIGHLIGHTS

- Preschool Story Time programs helped build early literacy skills and school readiness in children
- Delivered access to information and ideas by adding 59,456 books, E-books, audio books, DVDs, and magazines to the collection
- Empowered adults to open the door to a world of information through reading with Adult Literacy services.
- Connected library customers to information in an increasingly complex world by responding to 343,486 questions
- Provided valuable access to a world of information on the Web for those who may not have an Internet connection at home
- Introduced new technologies to help Stanislaus County residents stay connected
- Served as an economic incubator for job search and small business development

2014 KEY STATISTICS

- 2,381,038 library materials circulated
- 15,300 library cards issued
- 36,374 E-books circulated
- 996 children's programs presented to 25,929 children, parents, and caregivers
- 4,991 passport applications processed
- 193,524 public computer sessions
- 906,918 visits to the Stanislaus County Library website
- 22,505 customers used Library WiFi

INFORMED CITIZENS

The library serves the community as a welcoming destination for all, ensuring access to the material and the digital world.

PREVENTION

Individuals with low literacy skills may be more likely to experience negative consequences such as incarceration and homelessness. The Library is dedicated to empowering the individual by supporting the discovery of information and ideas that lead to learning, innovation, and growth within the community. This is the Library's investment in prevention, in support of the County-wide Focus on Prevention Initiative.



PARKS & RECREATION

2014 KEY BUSINESS HIGHLIGHTS

- Completion of the Frank Raines Regional Park Water Treatment Plant which provided safe, potable water
- Fairview Park working with community to restore amenities. BBQs and picnic tables were purchased and installed with donated funds
- Hatch Park worked with community to renovate the baseball field; worked with GSA to provide handicapped parking and ADA access; and, worked with PAL to provide a baseball league in the community
- Bonita Ranch Park Installed lighting and walkway
- Empire Park Installed lighting and walkway
- Held the Parks' 19th Annual Fireworks Celebration
- Woodard Reservoir Regional Park Installed four vaulted restrooms that provided additional amenities and improved the regional park experience
- Modesto Reservoir Regional Park Installed 10 vaulted restrooms that provided additional amenities and improved the regional park experience

2014 KEY STATISTICS

- 464,605 regional parks visits in 2014
- \$1,967,618 Woodward and Modesto Reservoirs Revenue
- \$426,513 Off Highway Regional Parks grant awards
- 13,020 visitors in attendance at the 19th Annual Fireworks Celebration
- Approximately 600 4 x 4 vehicles CenCal Truck Meets event in December 2014 at LaGrange Regional Park
- Approximately 650 4 x 4 vehicles LTDS Mud Fest event in February 2014 at LaGrange Regional Park
- 300 OHV riders at Frank Raines OHV Park for the Deer Creek Grand Prix event in October 2014

PREVENTION

The department supports prevention efforts through numerous programs and services such as Life Jacket Loaner Program at Woodward Reservoir with a focus on boating and swimming safety. Continued partnership with Police Activity Leagues with a focus on children's recreational activities at locations like the Regional Water Safety Training Center and Grayson and Keyes Community Centers.

WATER TREATMENT

Completed the water treatment facility at Frank Raines Regional Park for safe water at the campground and Off Highway Vehicle Park.



- Community Development Block Grant funds used to start construction of the Phase 1 Airport Neighborhood Sewer Project.
- \$3 million in Urban County federal grant funds used for infrastructure construction, public services, neighborhood stabilization, and homeless prevention services.
- Building permits issued represent approximately \$98.5 million in generated construction costs
- Conducted a best practices review of the County's One-Stop-Shop to improve customer service.
- Partnered with the City of Turlock, for improved efficiencies and to allow for regional coordination, in the preparation of plans required for ongoing federal funding.
- Provided technical assistance in the development of the County's Emergency Domestic Water Well Financial Assistance Program to assist County residents whose domestic wells have run dry.

2014 KEY STATISTICS

- 2,875 building permit applications were received; a 12% increase over prior year
- 2,765 building permits were issued; a 13% increase
- 354 plan checks for contract cities were performed; a 136% increase
- 10,313 building inspections were performed; 20% increase
- 62,279 mileage for inspections logged; a 4% decrease
- 8,079 front counter visitors to the department; a 5% increase
- 30,043 phone calls received by the department; a 15% increase
- 25 planning applications considered by the Planning Commission; a 9% increase
- 217 planning applications considered administratively; a 48% increase

PUBLIC DEFENDER

2014 KEY BUSINESS HIGHLIGHTS

- Proposition 36, which took effect at the end of 2012, allowed the resentencing of some non-violent three strikes cases. Over the last two years, approximately 35 individuals who were serving life sentences have been released. Only one or two cases remain to be heard of the more than 50 matters identified as possibly qualifying for relief and for whom the department filed petitions. Most of the released defendants have not been rearrested
- For Proposition 47 cases, the Public Defender's Office identified more than 250 cases in which the defendant was currently serving a state prison sentence for a matter that could now be reduced to a misdemeanor. Petitions have been filed in most if not all of these cases
- In 2011 the California legislature enacted criminal justice realignment. The main change
 was that many people who in the past would have served a prison sentence are now
 sentenced to serve time in the local jail with local parole to follow. This resulted in
 a large increase in the number of people sentenced to local custody and supervision
 and reduced the number of people going to prison. With three years to adapt to these
 changes, the local criminal justice system has finally adjusted to the new reality and for
 the most part has seen lower recidivism and a better outcome

2014 KEY STATISTICS

- Total Cases on which we were appointed: 14,878
- Felony Cases on which we were appointed: 9,173
- Felony appointments that exclude Violation of Probation and Further Proceedings: 5611
- Misdemeanor appointments: 4730
- Distribution between Court
 Departments shows five regular criminal departments handle approximately 1700 cases apiece and three conflict departments handle about 500 each.
- Juvenile cases on which we were appointed: 628



PROBATION



safe and secure juvenile facilities and programs and partnering with the community to provide direct services to offenders, families and victims.

2014 KEY BUSINESS HIGHLIGHTS

- The department's canine was deployed 64 times, with 50 confirmed drug finds
- A Probation Officer assigned to Stanislaus Drug Enforcement Agency (SDEA) assisted in the seizure of 1,141 lbs of dry marijuana, 34,661 marijuana plants, 156 lbs of crystal methamphetamine, and \$398,705 in cash asset seizures
- The Stanislaus County Girls Juvenile Justice Initiative was featured at a national conference hosted by the National Council on Crime and Delinguency
- The Juvenile Commitment Facility has partnered with Planting Justice to create an institutional garden consisting of 12 raised beds and an herb spiral, which are seasonally rotated. Facility youth work with institutional staff to water, weed and harvest garden vegetables

2014 KEY STATISTICS

- Juvenile Hall Admissions: 1,052
- Juvenile Referrals from Law Enforcement: 556 Bookings & 1,345 Citations
- Juvenile Bench Warrants Cleared: 108
- Searches Completed on AB 109 Offenders: 1,984
- New Adult Probation Grants Processed: 1,834
- Help Desk Tickets (IT Requests): 1,400 successfully completed
- Victim Restitution Collected: \$408,246
- Adult court officers appeared, on average, in 152 courtrooms each month covering a total of 1,829 morning calendars. Court officers calculated sentencing credits in 1,668 cases this year. Court officers completed 265 reports for the California Department of Corrections and Rehabilitation pursuant to Penal Code

"BEAR"THE **CANINE OFFICER**

The department drug canine has found drugs in locations accessible to children and possibly saved lives.

PREVENTION

Programs such as Juvenile Drug Court, Gender Responsive Alternatives to Detention and the Culinary Class and Kitchen Preparation Program target at-risk youth to provide treatment services, interventions, diversion, practical life skills and job training to promote successful re-entry into society and to avoid offending in the future.



PUBLIC WORKS



Manage and improve infrastructure through safe and efficient use of resources and assets for the benefit of our citizens.

2014 KEY BUSINESS HIGHLIGHTS

- Parklawn Neighborhood Sewer Improvements began and will provide sanitary hookups and eliminate ongoing septic issues by summer 2015
- StaRT bus ridership increased by more than 17,000 passengers
- Completion of the Salida Sidewalk Improvement project including irrigation and landscape enhancements
- Completed Hatch Road at Carpenter Road traffic signals
- Received the Effective Partnership Award for the Geographic Information System project
- SR99/SR219 (Kiernan Avenue) Interchange project completed Phase 1 of 3 bridge overcrossing improvements. Phases 2 and 3 bridge work ongoing in 2015
- Claribel Road Widening from McHenry Avenue to Oakdale Road was underway and is scheduled to be completed in summer 2015
- Adopted Stormwater Implementation Plan Partner program with Planning, Environmental Resources, Parks, GSA and Agriculture Commissioner

2014 KEY STATISTICS

- 108 miles of roadway chip sealed
- 2 new buses added to replace aging units
- 22 bridges being designed
- 400,000 passenger trips on StaRT buses
- 1,000,000 StaRT transit bus miles
- \$22 million State/Federal public works funding
- 187 Annual Transportation Permits
- 840 daily transporation permits
- 586.2 miles of centerline striping and 136 miles of edge line striping painted
- 586 pavement markings (STOP & STOP AHEAD) among other road warnings painted
- 4,828 feet of crosswalks painted

PREVENTION

Mobility and transportation assistance to people with disabilities is vital to providing health and well-being. Keeping roads well-maintained and able to facilitate commerce and create jobs is a long-term approach to building our community. We are committed to partnering with the community and other government agencies to provide important services to the public.

PARKLAWN NEIGHBORHOOD

The second phase of sanitary sewer improvements began in 2014 after a multi-year planning and construction effort to bring assistance to the community.



SHERIFF



2014 KEY BUSINESS HIGHLIGHTS

- Average response time for calls for service decreased by a minute, 22 seconds even as total calls for service increased by 18%
- Activation of Unit #2 at the Public Safety Center which replaced the Honor Farm; 192 dormitory style housing units which includes educational and rehabilitative classrooms space
- AB900 II and SB1022 awards totaling \$120 million to build public safety facilities, bringing local economic stimulus, local construction, local jobs; 552 new jail beds, including a 72 bed medical/mental health care unit, Day Reporting Center and other treatment space for education, vocational and rehab programs in partnership with Community Based Organizations
- New Coroner Facility currently under construction, scheduled for completion in October of 2015, increases facility size from 3100 sq. feet to 11,000 including additional autopsy suites and dedicated space for the Donor Network

2014 KEY STATISTICS

- Total bookings in 2014: 22,327
- 72,440 calls for service
- Average response time of 7:13 seconds
- Total Crime/Incident Reports typed: 10,242
- Total Court Citations: 1,147
- Total Parking Citations: 312
- Received 2,644 new and renewal Concealed Weapon Permits
- Records Division received an average of 20 warrants every day from Superior Court for processing
- Processed 1,595 new arrest warrants

FACILITIES CONSTRUCTION

Major infrastructure improvements continue to take place including the important opening of Housing Unit #2.

PREVENTION

Prevention programs for incarcerated individuals include Cognitive Awareness (ACCI), General Education Development GED (Learning Quest), Moral Recognition Therapy (BHRS), Breaking Barriers (FOS), Women of Wisdom (BHRS), Work Maturity / Job Readiness (FOS), Men in Recovery MIR (BHRS), NAMI Courses (National Alliance for Mental Illness), Anger Management (ACCI)



STANISLAUS ANIMAL SERVICES AGENCY

2014 KEY BUSINESS HIGHLIGHTS

- Trap, Neuter and Release Community Cat Program reduced cat euthanasia by 40% in the first calendar year
- Dog License Amnesty in May 2014 issued 1,000 new dog licenses in the community
- SPAY DAY in February 2014 altered nearly 150 owned pit bull and chihuahua breed dogs at no cost to the dog owner
- Adoption Promotions for both cats and dogs throughout the year yielded positive results beyond expectations
- A new upgraded website for the public to use
- Administrative Citations issued for no proof of dog license and no proof of rabies became automated

2014 KEY STATISTICS

- 21,864 Dog Licenses issued through the Canvassing Program
- 2,173 animals adopted from the shelter
- 5,433 animals vaccinated
- 3,669 animals sent to registered rescue groups
- 1,212 lost dogs reclaimed by owners
- 1,996 cats released in the community through the Trap, Neuter and Release Program
- 8,364 field calls and 10,400 hours for Animal Control Field Officers

PREVENTION

Stanislaus Animal Services Agency sterilizes every dog and cat before adoption. To spay and neuter every dog and cat is the only proven successful method to reduce euthanasia rates in the community.

COMMUNITY CAT PROGRAM

All incoming non adoptable stray cats are spay/neutered and returned to their community environment. This process reduced cat euthanasia by 40%.



- Started a complete Department Efficiency Evaluation with Matrix Consulting
- Installed a new 911 phone system
- Started development of our First Strategic Plan
- Provided Dispatch Service for several special events: X-Fest, Stanislaus County Fair, Modesto Police Department's Public Safety Fair, Modesto Grand Prix Cart Races, Several DUI enforcement check points
- Participated in Neighborhood Watch programs
- 911 for Kids programs in schools

2014 KEY STATISTICS

- Stanislaus County Sheriff & Contract Cities —113,783 responses (Hughson-4,736, Patterson-14,433, Riverbank-15,441, Waterford-5,859, S/0-73,314)
- Modesto Police Department 175,433 responses
- Newman Police 11,232 responses
- Stanislaus County Probation 21,228 responses
- Modesto Regional Fire Authority 25,951 responses
- Stanislaus Consolidated Fire 4,368 responses
- Ceres Fire 4,752 responses
- Oakdale Fire 2,666 responses
- Patterson Fire 1,389 responses
- West Stanislaus Fire 740 responses
- Burbank-Paradise Fire 1,276 responses
- Hughson Fire 807 responses

STRATEGIC BUSINESS TECHNOLOGY



2014 KEY BUSINESS HIGHLIGHTS

- With the move to Voice over Internet Protocol
 (VoIP), SBT was able to disable all of the oldest
 Public Branch Exchange (PBX) legacy phone systems
 that had been purchased and installed twenty-five
 years ago
- Implemented new email antispam/antivirus system
- Began upgrading Windows 2003 Servers to Windows 2008 or 2012
- Upgraded corporate email system to the latest version
- The new datacenter was designed for other departments to use as a primary or backup location with six other County departments having backup/disaster recovery equipment in the SBT datacenter

2014 KEY STATISTICS

- 10,706 total work orders from County departments and agencies
- By the end of 2013, County departments on either PBX or Centrex telecommunication platforms had converted 2,658 units to the VoIP telephony solution. By the end of 2014, an additional 317 had moved to the VoIP platform for a total of 2,975 VoIP phones deployed
- 8,000,000 annual internet email messages (inbound / outbound)
- 1.2 Petabyte Annual data secured to offsite backup systems



- Tax Collector changed vendors and reduced the administrative fee for paying property taxes to \$1.00 from \$2.50 by E check and to 2.25% from 2.50% when paying by credit card
- Revenue Recovery improved database functionality by converting majority of accounts to more defined status codes
- Revenue Recovery increased the use of enhanced collections, including wage garnishments and bank seizures
- Treasury worked more closely with major projects to manage cash flow. Staff visited construction sites and monitored progress
- Chief Deputy Treasurer was given increased authority from 180 days to two years for investments and used improved cash flow information to make better short term investments

2014 KEY STATISTICS

- Tax Collections: \$482 million
- Revenue Recovery Collections: \$7.4 million
- Market Value of Portfolio: \$1.1 billion as of December 31, 2014
- Earnings on Treasury Pool: \$9.6 million
- Business Licenses: 930 issued or renewed
- Properties Approved for Tax Sale: 235 for sale
- Wage Garnishments collected: \$383,000
- Bank Account Seizure Requests: 59

UNIVERSITY OF CALIFORNIA COOPERATIVE EXTENSION

2014 KEY BUSINESS HIGHLIGHTS

- Successfully worked with dairy producers to plan out silage management practices to increase production efficiencies
- Conducted Weed Management meeting attendees took home new understanding of how to be more effective in controlling weeds on rangelands
- North San Joaquin Valley Almond Days has become "the" almond meeting in the San Joaquin Valley. These are very popular half-day workshops which include presentations by UC advisors & specialists on the most pertinent topics of the year. Information on current, local research efforts is presented each year. There were over 424 attendees
- Developed a curriculum to train Certified Crop Advisors on new approaches to nitrogen management that are more protective of groundwater quality. A total of 537 CCA's attended trainings
- This year 100% of our teachers found their students can identify a healthy food choice at the end of the year

2014 KEY STATISTICS

- 60 dairy farm contacts
- 961 livestock and natural resource contacts
- 1,480 youth enrolled in 4H
- 6,534 youth enrolled in nutrition education program
- 113 trained, Certified Crop Advisors on new approaches to nitrogen management

Across California, the University of California's 64 Cooperative Extension offices are local problem-solving centers. We are the bridge between local issues and the power of UC research. Our county-based staff is part of the community — we live and work in the areas we serve.

AWARDS & RECOGNITIONS

Stanislaus Animal Services Agency

Ceres Courier Readers' Choice Best Pet Adoption Center

Chief Executive Office

The Stanislaus County Employee Mentor Program received the California State Association of Counties Challenge Award recognizing 16 years and more than 20,000 hours of service. County employees and community members volunteer their time to tutor and mentor elementary school children around the County.

Child Support Services

Awarded in 2014, Stanislaus County Child Support Services received the Western Interstate Child Support Enforcement Council's Most Improved Program Award. This award in competition with all other states, tribes, and local jurisdictions west of the Mississippi recognizes an agency with strong improvement in program initiatives, quality assurance, improved federal performance measures, and a concentration on customer focus.

Community Services Agency (CSA)

CalFresh Program - Award for excellent performance on the 30 day application processing timeliness rate for Federal Fiscal Year 2013. Stanislaus County — 98.5%.

CalFresh Program - Award for excellent performance on the case and procedural error rate for Federal Fiscal Year 2013. Stanislaus County — 19.0%.

Award from the California Department of Social Services for In-Home Supportive Services' seven years of timely reassessments of 90% or greater (State standard is 80%). The State also noted a "best practice" for CSA's Quality Assurance tracking process.

County Counsel

Deputy County Counsel Vicki deCastro received a Recognition Award from the County Counsel's Association for her significant contribution to the Mental Health Plan and Privacy and Security Agreement negotiations which benefited the Association and counties statewide.

Health Services Agency (HSA)

HSA received the Health Equity Award by the California Endowment highlighting Health Equity Practice in California Public Health Departments.

Stanislaus Regional 9-1-1

In 2014, Dispatcher Ronda Bell was recognized for her outstanding service by receiving the Dispatcher of the Year Award from the Modesto American Legion Post.

Stanislaus County Effective Partnership Award

The Stanislaus County Effective Partnership Recognition by the Board of Supervisors was awarded to: The Community Services Agency (CSA), Extended Foster Care Youth Program, chosen in the category recognizing partnerships with non-governmental agencies/organizations; and for the strategic coordination and planning between HSA, CSA, Behavioral Health and Recovery Services (BHRS) for uninterrupted healthcare for patients, and effectively absorbing a \$10 million reduction in State funding to the MIA program without a negative financial impact on the County.

Stanislaus County Dale Butler Equal Rights Award

Ed Burroughs (Assistant County Counsel), Nancy Bronstein (Deputy Executive Officer) and John Black (Family Advocate) received the 26th Annual Dale Butler Equal Rights Award for promoting equality throughout his career.





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