

THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS
ACTION AGENDA SUMMARY

DEPT: Chief Executive Office

BOARD AGENDA # *B-4

Urgent

Routine

AGENDA DATE April 8, 2014

CEO Concurs with Recommendation YES NO
(Information Attached)

4/5 Vote Required YES NO

SUBJECT:

Approval to Accept the County Volunteer Program Annual Report for Calendar Year 2013 and Proclaim the Week of April 6, 2014 to April 12, 2014 as Stanislaus County Volunteer Week in Conjunction with National Volunteer Week

STAFF RECOMMENDATIONS:

1. Accept the County Volunteer Program Annual Report for Calendar Year 2013.
2. Proclaim the week of April 6, 2014 to April 12, 2014 as Stanislaus County Volunteer Week.

FISCAL IMPACT:

Volunteering is one of the greatest forms of civic engagement and we appreciate the volunteers who donate their time without compensation. The County Volunteer Program plays a vital role in the enhancement of public services. The significance of the program is indicated by the fact that County volunteers provide thousands of hours of service each year in various County departments at no cost to the County. Departments hosting volunteer recognition events as part of Stanislaus County Volunteer Week are using existing budget appropriations and/or donations.

BOARD ACTION AS FOLLOWS:

No. 2014-162

On motion of Supervisor O'Brien, Seconded by Supervisor Withrow,
and approved by the following vote.

Ayes: Supervisors: O'Brien, Chiesa, Withrow, Monteith, and Chairman De Martini

Noes: Supervisors: None

Excused or Absent: Supervisors: None

Abstaining: Supervisor: None

1) Approved as recommended

2) Denied

3) Approved as amended

4) Other: This Item was removed from the consent calendar for discussion and consideration.

MOTION:



ATTEST: CHRISTINE FERRARO TALLMAN, Clerk

File No.

FISCAL IMPACT:

Beginning in January 2011, the County resumed administration of the Volunteer Program. In Fiscal Year 2009-2010, the County paid \$74,391 to an outside vendor to administer the Volunteer Program. The cost to the County over the last four years has been reduced to an estimated \$8,070 annually which includes approximately 260 hours of staff time in the Chief Executive Office and \$75 which is the annual cost of the subscription to Volunteer Match for the Community Leader account. The following chart shows a breakdown of the number of volunteer hours by participating departments:

Stanislaus County Volunteer Program 2013 Annual Report January 1, 2013 through December 31, 2013		
DEPARTMENT NAME	NUMBER OF VOLUNTEERS	NUMBER OF VOLUNTEER HOURS
Animal Services*	166	8,262.25
Area Agency on Aging/Veterans Services	48	1,552.50
Auditor-Controller	3	396.28
Behavioral Health and Recovery Services	70	11,522.80
Clerk-Recorder	1	4.75
Community Services Agency	1	204.75
Cooperative Extension*	2	13,523.00
District Attorney	11	3,492.35
Environmental Resources	1	68.00
Health Services Agency	71	11,025.50
Library	292	7,980.95
Parks and Recreation*	18	8,114.75
Probation	10	878.19
Public Works	5	1,301.50
Regional 911 Emergency Dispatch	1	13.75
Sheriff	60	15,208.25
GRAND TOTAL	760	83,549.57

* Animal Services, Cooperative Extension, and Parks and Recreation have one time event hours and volunteers included in the total.

Approval to Accept the County Volunteer Program Annual Report for Calendar Year 2013 and Proclaim the Week of April 6, 2014 to April 12, 2014 as Stanislaus County Volunteer Week in Conjunction with National Volunteer Week

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DISCUSSION:

Volunteers can make all the difference in helping a county improve the local community, whether it's caring for pets awaiting adoption, helping homebound seniors, providing peer support, providing customer service at the information desk, or assisting with seasonal maintenance in county parks. In Stanislaus County, the Board of Supervisors is honoring the efforts of more than 760 volunteers during the year 2013. Local community volunteer members donated 83,549.57 hours of service to the County's residents.

The Stanislaus County Chief Executive Office is asking the Board of Supervisors to approve the week of April 6, 2014 to April 12, 2014 as National Volunteer Week for all Stanislaus County departments. National Volunteer Week is also the time to celebrate people doing extraordinary things through service. Established in 1974, National Volunteer Week focuses national attention on the impact and power of volunteerism and service as integral aspects of our civic leadership. The week draws the support and endorsement of the President and Congress, Governors, Mayors, and municipal leaders, as well as corporate and community groups across the country. Through programs such as the President's Volunteer Service Award, we recognize volunteers and the tremendous impact they are making year-round on our county's most critical challenges.

We value our volunteers at every level and thank them for the work they perform helping the County deliver quality services. Volunteering has a positive and meaningful impact on the community and is an excellent way for residents to share their expertise and knowledge. We're pleased to honor all the volunteers today and every day.

The Chief Executive Office-Human Resources Division is responsible for coordinating the overall Volunteer Program with the assistance of Department Volunteer Coordinators identified by participating departments. The Auditor-Controller's Office and CEO-Risk Management continue to work collaboratively with the Chief Executive Office to provide assistance. Administration of the County's Volunteer Program is decentralized with departmental volunteer programs varying considerably in size, scope, services, complexity, and practice. Departments participate in the program at the discretion of the individual Department Head.

Value of Volunteer Program

Stanislaus County has a long and proud history of volunteer service. Currently, the County's 760 volunteers serve 16 departments that are actively working to meet the needs of various County departments.

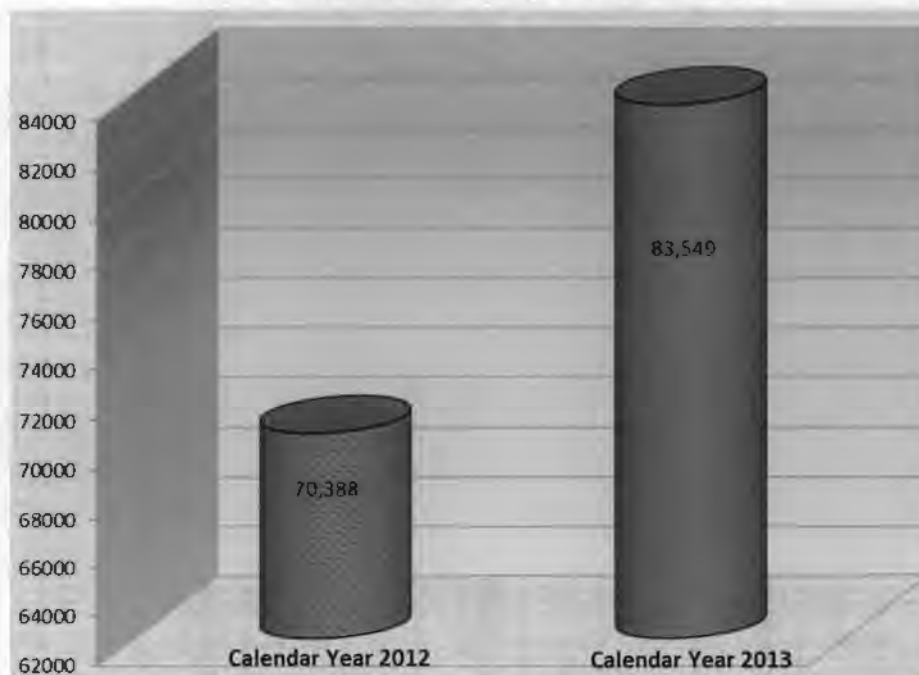
Departments with active volunteer programs readily acknowledge that their service to the public would suffer without the time, effort, and special contributions of their

volunteers. The use of volunteers allows for the enhancement of services to the community by providing services and completing tasks which departments may not be able to otherwise provide. The use of volunteers is an excellent way to utilize a valuable resource which already exists in the community.

The Volunteer Program is also an excellent way to connect people with opportunities to serve County Departments and form meaningful partnerships. Through their participation, volunteers can develop and share with members of the community a greater understanding of the functions and services provided by County government and develop an appreciation for the kinds of challenges it faces.

The chart below shows a comparison of total volunteer hours by calendar year for 2012 and 2013. The total hours for 2013 reflect an increase of 11.9% over 2012.

**Stanislaus County Volunteer Program
Total Volunteer Hours by Calendar Year**



Department Volunteer Program Achievements for 2013

In our Public Works department, the volunteers include an engineering student that has assisted with drafting road intersection designs on computer software, compiling soil information into databases, and locating early county photographs on Google Earth. Other volunteers provide a variety of support in the transit and administration arena for the Public Works department.

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Animal Services department has a significant pool of volunteers sharing their time and energy in various capacities to care for the many animals at our shelter. Volunteer opportunities range from one-time events to long-term volunteer opportunities.

The Chief Executive Office Volunteer Coordinator participated in the StanCERA Pre-Retirement Seminar to acquaint prospective new volunteers of the benefits of our program.

Parks & Recreation volunteers assisted with landscape maintenance, trail maintenance and restoration, roadside cleanup, recreation hall repairs, fence repairs, campsite cleanup, general maintenance, field collection, equipment maintenance, litter removal, and restroom clean-up. Volunteers additionally served as clerical/administrative assistants, campground hosts, and entrance station cashers. Of special note, several members of the Off Highway Vehicles (OHV) community came together at Frank Raines OHV Park to participate in a road side clean up event. They also performed trail maintenance work that was essential for erosion control, closed off unauthorized trails for restoration, and repaired fences.

The spirit of volunteering is alive and well in our Health Services Agency (HSA). As part of the HSA Wellness Challenge, produce was sold every Thursday for twelve weeks in the Gift Shop. The Wellness Challenge sponsored this on-site Farmers' Market through a Healthy HSA activity grant and the proceeds from the sale were utilized through the HSA Volunteer Services. The Farmers' Market profit for volunteers totaled \$3,082.90.

Health Service Agency Information Desk volunteers answered 5,984 questions, ran 122 errands, stuffed 18,999 packets, opened 10,960 band aids, and assisted 34 patients with wheelchairs.

Volunteer Opportunities Website

The County's website has a link on the homepage next to "Job Opportunities" that says "Volunteer Opportunities." This link takes prospective volunteers to the volunteer website page. Features of the website include, links set up for current Stanislaus County Government Volunteer Opportunities through Volunteer Match, names of Department Volunteer Coordinators, volunteer forms, and program resources such as the Policies and Procedures Manual. Volunteers can readily see volunteer opportunity postings as well as download and print an application form. After an initial jump following the 920 referrals for 2011, the Volunteer Match website referral program has remained consistent with 1,038 referrals for the 2013 year and 1,111 referrals for 2012.

President's Volunteer Service Awards Program

Stanislaus County is an Official Certifying Organization for the President's Volunteer Service Awards Program. As a Certifying Organization, the County verifies each individual's volunteer hours and distributes the Award to those who meet the award criteria. Established in 2003, this award honors individuals who have demonstrated a sustained commitment to volunteer service over the course of 12 months. The President's Volunteer Service Award is issued by the President's Council on Service and Civic Participation on behalf of the President of the United States to recognize the best in the American spirit and to encourage all Americans to improve their communities through volunteer service and civic participation.

To be eligible to receive the President's Volunteer Service Award, the applicant's service hours must be confirmed by a registered Certifying Organization. There are three levels of the Award varying by hours of service completed within a 12 month period. The County would like to recognize and celebrate ordinary people doing extraordinary things to improve Stanislaus County.

PRESIDENT'S VOLUNTEER SERVICE AWARD CRITERIA

AWARD	AWARD HOURS	VOLUNTEERS
Bronze	100 - 249 Hours	88
Silver	250 - 400 Hours	43
Gold	500 Hours or More	27
Lifetime	4,000 Hours	2

POLICY ISSUE:

Recognizing the benefits to County departments provided by our County volunteers addresses the Board's priority of Efficient Delivery of Public Services.

STAFFING IMPACT:

Existing staff from the Chief Executive Office along with the Department Volunteer Coordinators are responsible for the Volunteer Program. There are no additional staffing impacts associated with the Board of Supervisors' acceptance of the County Volunteer Program Annual Report for Calendar Year 2013.

CONTACT PERSON:

Nancy Bronstein, Deputy Executive Officer - 209-525-6333

THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS
STATE OF CALIFORNIA

Date: April 8, 2014

2014-162

On motion of Supervisor O'Brien Seconded by Supervisor Withrow
and approved by the following vote,

Ayes: Supervisors: O'Brien, Chiesa, Withrow, Monteith, and Chairman De Martini

Noes: Supervisors: None

Excused or Absent: Supervisors: None

Abstaining: Supervisor: None

THE FOLLOWING RESOLUTION WAS ADOPTED:

Item # *B-4

**A RESOLUTION OF THE STANISLAUS COUNTY BOARD OF SUPERVISORS TO PROCLAIM
THE WEEK OF APRIL 6, 2014 TO APRIL 12, 2014 AS STANISLAUS COUNTY VOLUNTEER
WEEK IN CONJUNCTION WITH NATIONAL VOLUNTEER WEEK**

WHEREAS, Stanislaus County is dedicated to the efforts provided by our Volunteers; and,

WHEREAS, the entire community can effect positive change with any volunteer action no matter how big or small; and,

WHEREAS, during this week and month, volunteers will be recognized for their commitment to public service; and,

WHEREAS, Stanislaus County departments have organized activities and displays acknowledging the commitment of our County volunteers to our community; and,

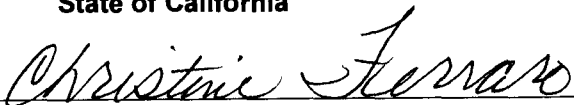
WHEREAS, Stanislaus County Volunteers provide countless hours providing services to enhance the Board of Supervisor's priority of Efficient Delivery of Public Services; and,

WHEREAS, our County's volunteer workforce of approximately 760 is a great treasure; and,

WHEREAS, National Volunteer Week begins the early celebration of our County volunteers; and,

NOW, THEREFORE, BE IT RESOLVED that the Stanislaus County Board of Supervisors does hereby unanimously proclaim the week of April 6, 2014 to April 12, 2014 as National Volunteer Week in Stanislaus County.

ATTEST: **CHRISTINE FERRARO TALLMAN, Clerk**
Stanislaus County Board of Supervisors,
State of California



File No.