

THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS  
ACTION AGENDA SUMMARY

DEPT: Behavioral Health and Recovery Services

BOARD AGENDA # \*B-1

Urgent

Routine

AGENDA DATE February 8, 2011

CEO Concurs with Recommendation YES  NO   
(Information Attached)

4/5 Vote Required YES  NO

SUBJECT:

Approval of Medi-Cal Provider Panel Member for Credentialing by Stanislaus County Behavioral Health and Recovery Services Managed Care Division

STAFF RECOMMENDATIONS:

1. Approve the attached provider being credentialed by the Managed Care Division of Stanislaus County Behavioral Health and Recovery Services as Behavioral Health Panel Providers for Medi-Cal.
2. Authorize the Chairman of the Board of Supervisors to sign the attached form.

FISCAL IMPACT:

There is no fiscal impact associated with this item.

BOARD ACTION AS FOLLOWS:

No. 2011-091

On motion of Supervisor DeMartini, Seconded by Supervisor Withrow  
and approved by the following vote,

Ayes: Supervisors: O'Brien, Chiesa, Withrow, DeMartini, and Chairman Monteith

Noes: Supervisors: None

Excused or Absent: Supervisors: None

Abstaining: Supervisor: None


1)  Approved as recommended

2)  Denied

3)  Approved as amended

4)  Other:

MOTION:



ATTEST: CHRISTINE FERRARO TALLMAN, Clerk

File No.

**DISCUSSION:**

Stanislaus County Behavioral Health and Recovery Services' Managed Care Division has been delegated the role of credentialing mental health providers for the Medi-Cal provider panel by the State Department of Mental Health. These responsibilities are stipulated in the contractual obligations outlined in the contract between Behavioral Health and Recovery Services and the State Department of Mental Health.

Behavioral Health and Recovery Services has been credentialing providers for provider panels for more than 14 years. This process requires extensive background review and current verification of experience for each candidate. The Behavioral Health and Recovery Services' Credentialing Committee operates according to standards established by the National Committee for Quality Assurance (NCQA) in performing this obligation. These credentialing standards are very difficult to meet, but the use of the NCQA criteria is becoming standard practice for Health Maintenance Organizations. NCQA requires that the delegated activities, e.g., credentialing, be reviewed and sanctioned by the governing boards of the organizations that handle these activities. For this reason, the provider who is pending re-credentialing is being brought to the Board of Supervisors for review and approval. The goal is to meet the expectations established by NCQA for the candidates who are credentialed and re-credentialed.

To execute this function, the Managed Care Division has developed a Credentialing Committee that includes licensed staff. The Credentialing Committee operates according to the Quality Improvement Program document, which was approved by the Board on September 17, 1996. The Credentialing Committee reviews all applications and documents submitted by the applicants. The recommendations of the Credentialing Committee are sent to the Managed Care Services Quality Improvement Council and then to Senior Leadership of Behavioral Health and Recovery Services. Once approved at both of these levels, recommendations are sent to the Board of Supervisors.

Credentialing of licensed providers for mental health services is essential for several reasons. First, it is important to prevent individuals with certain criminal offenses in their backgrounds from treating vulnerable County residents. Secondly, the use of licensed providers who have been sanctioned and cannot provide Medicaid/Medicare services will result in the loss of these federal funds for the County. Thirdly, it is important to ensure that providers carry appropriate malpractice insurance and have no significant malpractice history in order to reduce the County's liability. By adhering to credentialing standards, the organization is engaging in a "best practice" in the field of managed care.

**POLICY ISSUE:**

The credentialing of Behavioral Health Panel Providers for Medi-Cal is consistent with the Board of Supervisors' priorities of A Healthy Community and the Efficient Delivery of Public Services by ensuring that an extensive background review and verification of experience is performed and that licensed providers are sanctioned.

Approval of Medi-Cal Provider Panel Member for Credentialing by Stanislaus County Behavioral Health and Recovery Services Managed Care Division  
Page 3

**STAFFING IMPACT:**

There is no impact on staffing associated with this agenda item.

**CONTACT PERSON:**

Jean Anderson, MFT, Manager, Managed Care Services. Telephone: 525-6225



**DENISE C. HUNT, RN, MFT**  
 Director

800 Scenic Drive, Modesto, CA 95350  
 Phone: 209.525.6225 Fax: 209.525.6291

**MEDI-CAL  
 PROVIDER PANEL**

**Provider Re-credentialing**

APPLICANTS	<sup>1</sup> CC	<sup>2</sup> QIC	<sup>3</sup> SL
Sylvia Victor, MFT	12/14/10	01/06/11	1/21/11
Carol Helander, MFT	12/14/10	01/06/11	1/21/11

APPROVED BY:

Board of Supervisors

2-8-11

Date

<sup>1</sup> CC = Approved by SCDMH Managed Care Services Credentialing Committee

<sup>2</sup> QIC = Approved by SCDMH Managed Care Services Quality Improvement Council

<sup>3</sup> SL = Approved by SCDMH Senior Leadership Committee