

THE BOARD OF SUPERVISORS OF THE COUNTY OF STANISLAUS
ACTION AGENDA SUMMARY

DEPT: Chief Executive Office

BOARD AGENDA # B-8

Urgent

Routine

opt

AGENDA DATE September 29, 2009

CEO Concurs with Recommendation YES NO
(Information Attached)

4/5 Vote Required YES NO

SUBJECT:

Approval to Accept the Third Annual Report on Effective Partnerships Board Priority Team Goals and Performance Measures

STAFF RECOMMENDATIONS:

Accept the Third Annual Report on Effective Partnerships Board Priority Team Goals and Performance Measures.

FISCAL IMPACT:

The stated Board priorities identify seven core areas: a safe community, a healthy community, a strong local economy, effective partnerships, a strong agricultural heritage and economy, a well planned infrastructure system, and the efficient delivery of public services. These priorities guide all fiscal planning and budgetary preparation. The Board priorities impact the focus and priority of work and influence our fiscal approach, providing an important framework for continued process improvements and the strategic use of limited resources.

BOARD ACTION AS FOLLOWS:

No. 2009-657

On motion of Supervisor O'Brien, Seconded by Supervisor Grover
and approved by the following vote,

Ayes: Supervisors: O'Brien, Chiesa, Grover, Monteith, and Chairman DeMartini

Noes: Supervisors: None

Excused or Absent: Supervisors: None

Abstaining: Supervisor: None

1) Approved as recommended

2) Denied

3) Approved as amended

4) Other:

MOTION:

Christine Ferraro

ATTEST: CHRISTINE FERRARO TALLMAN, Clerk

File No.

Approval to Accept the Third Annual Report on Effective Partnerships Board Priority Team Goals and Performance Measures

DISCUSSION:

Background

Stanislaus County has adopted the vision "to be the Best County in America". To assist in achieving that vision, in 2005 the County Board of Supervisors defined seven priority areas of focus for Stanislaus County. These seven Board priorities serve as the foundation for operational and strategic planning for the organization. To ensure implementation, each Board priority has a team of department heads and representatives that work together to develop goals, measures and expected outcomes for that priority. Each team is responsible for monitoring results and reporting those results annually to the Board of Supervisors. This agenda item represents the third annual report on actual outcomes achieved for Fiscal Year 2008-2009 for the Effective Partnerships priority.

Overview

During Fiscal Year 2008-2009, the Effective Partnerships priority team accomplished many of their objectives. Many departments continue to evaluate their new and existing partnerships according to the criteria and update the partnership database. The policy section of every Board agenda item describes how the item supports the Board priorities. An online tutorial is available on the County's Intranet for departmental training opportunities.

The primary focus of the priority team this fiscal year has been the implementation of the Board of Supervisors' Effective Partnership Award. A committee comprised of Supervisor Dick Monteith; Judith Ray, City of Modesto; Jeff Reed, Keyes Municipal Advisory Council; Gary McKinsey, Business Community Member; and Curtis Grant, member-at-large. Thirteen applications were received from departments and the top five were interviewed by the Partnership Committee. Based upon those presentations, three partnerships were awarded Honorable Mention and two were chosen to receive the award.

The **Empire Regional Water Safety Training Center** submitted by Parks and Recreation was chosen as the winning partnership with a non-governmental agency/ organization. The **Family Resource Center/Child Abuse Prevention Project** submitted by the Children and Families Commission was chosen as the winning inter-governmental partnership.

The Regional Water Safety Training Center in Empire is a wonderful example of a collaboration that brought together a community after an incredible tragedy, the loss of three young brothers who drowned swimming in the Tuolumne River. This community was determined to make sure that this tragedy would never happen again. Their efforts created a community promise that something would be done to ensure that a safe place would be built for children and their families to enjoy recreational water related activities. What began as a community project soon became an innovative collaboration and on June 13th of this year, the Regional Water Safety Training Center was opened to the public for the first time. Over 200 children and families enjoyed a safe day of water recreation.

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The second partnership to be honored with this award is the **Family Resource Center/Child Abuse Prevention Project**. This partnership is uniquely designed to provide an early and collaborative response to child abuse/neglect referrals utilizing partners that are already embedded in, and trusted by, the community. Family engagement, prevention and early intervention are constantly stressed and the outcomes are noteworthy - the recurrence of child abuse has decreased from 9.4% to 6.6% since the program began and more than 1,200 parents have sought parenting education!

Both partnerships are shining examples of successful collaboration and exemplify an effective partnership.

Conclusion

While this priority team had many successes, there were also some lessons learned. The Partnership Database and the annual Effective Partnership award are effective methods of highlighting the importance of partnerships; however, this priority team is seeking additional means of fostering a lasting culture of partnerships and community cooperation throughout all levels (layers) of the organization. Stanislaus County has many effective partnerships. The current financial situation will greatly test and challenge these partnerships. Effective partnerships will, more than ever, be part of the solution.

Exhibit A outlines the outcomes that this priority team expected to achieve in Fiscal Year 2008-2009 and the actual outcomes achieved. Exhibit A also provides a discussion of Lessons Learned over the past year for each measure.

POLICY ISSUE:

The Board of Supervisors' priorities establish the future direction for Stanislaus County. Approval of the recommended goals and proposed outcomes for each priority provide a focused direction for County departments and staff in support of the Board of Supervisors' directives.

STAFFING IMPACT:

The work required implementing the goals and measures associated with the Board priorities will be absorbed by existing staff.



GOALS AND PERFORMANCE MEASURES

BOARD PRIORITY

The Stanislaus County Board of Supervisors is committed to providing excellent community services and we charge the organization to effectively manage public resources, encourage innovation and continuously improve business efficiencies.

In collaboration with public and private partnerships we strive for:

Effective partnerships

PRIORITY TEAM

Auditor Controller
 Chief Executive Office – Emergency Services
 Child Support Services
 Community Services Agency
 Department of Environmental Resources
 Library

GOAL 1

Evaluate new opportunities for effective partnerships

MEASURE

Evaluate new public/private partnerships using the partnership criteria.

EXPECTED OUTCOMES FOR FISCAL YEAR 2008-2009	ACTUAL OUTCOMES FOR FISCAL YEAR 2008-2009
All departments will evaluate new partnerships according to the criteria;	Departments continue to evaluate new partnerships using the criteria;
All departments will annually inventory new partnerships and update the partnership database;	Use of the database has been varied. The priority group will evaluate the value of the database and will provide a recommendation for next fiscal year;
Agenda items establishing new partnerships will align with Board priorities in the policy issue section of the agenda;	All agenda items align with the Board priorities in the policy issue section of the agenda;
On-line training partnership tutorial will be implemented and available to departments; and	The on-line training partnership tutorial has been implemented and is available to departments; and
A strategy will be in place to promote and communicate implementation of new effective partnerships to the community.	The strategy to promote new partnerships in the community has been implemented. The first annual Stanislaus County Board of Supervisors Effective Partnership Award will be presented at the Board of Supervisors' meeting on September 29, 2009.

GOAL 2

Evaluate existing partnerships

MEASURE

Evaluate existing public/private partnerships using the partnership criteria

EXPECTED OUTCOMES FOR FISCAL YEAR 2008-2009	ACTUAL OUTCOMES FOR FISCAL YEAR 2008-2009
All departments will evaluate 60% of their existing partnerships and update the partnership database;	Use of the database has been varied. The priority group will evaluate the value of the database and will provide a recommendation for next fiscal year;
Agenda items highlighting existing partnerships will align with Board priorities in the policy issue section of the agenda and include partnership outcome data in the narrative of the agenda;	All agenda items align with the Board priorities in the policy issue section of the agenda;
On-line training partnership tutorial will be implemented and available to departments;	The on-line training partnership tutorial has been implemented and is available to departments; and
A strategy will be in place to promote and communicate effective partnerships to the community;	The strategy to promote effective partnerships in the community has been implemented. The first annual Stanislaus County Board of Supervisors' Effective Partnership Award will be presented at the Board of Supervisors meeting on September 29, 2009.
Effective partnerships will be highlighted in the budget document annually; and	The recipients of the first annual Stanislaus County Board of Supervisors' Effective Partnership Award will be highlighted in the 2009-2010 Final Budget document.
An annual recognition event highlighting exceptional partnerships will be conducted before the Board of Supervisors.	The first annual Stanislaus County Board of Supervisors' Effective Partnership Award has been implemented. The winning partnerships will be recognized at the September 29, 2009 Board of Supervisors meeting.

Lessons Learned:

While this priority team had many successes, there were also some lessons learned. The Partnership Database and the annual Effective Partnership award are effective methods of highlighting the importance of partnerships; however, this priority team is seeking additional means of fostering a lasting culture of partnerships and community cooperation throughout all levels (layers) of the organization.

Stanislaus County has many effective partnerships. The current financial situation will greatly test and challenge these partnerships. Effective partnerships will, more than ever, be part of the solution.