



CORRESPONDENCE 4

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BOARD OF SUPERVISORS
2008 MAR 17 AM 10:59

Memorandum

To: Supervisor Thomas Mayfield, Chair

From: Margie Palomino, Director, Stanislaus County Department of Aging & Veterans Service

Subject: Report from the Veterans Services Division, and the Annual Report from the CACVSO

Date: March 14, 2008

Please see attached reports for your information.

Thank you.

cc: Richard W. Robinson, CEO, Stanislaus County
Patty Hill Thomas, Assistant Executive Officer, Stanislaus County

ATTACHMENTS AVAILABLE
FROM YOUR CLERK

STANISLAUS COUNTY
VETERANS SERVICES DIVISION

**Year –End Summary
Fiscal Year 2006-2007**

Service Delivery Accomplishments

Through the dedicated efforts of our staff, the Veterans Services Division experienced very productive year with the following as examples:

- **\$3,636,359** retroactive and lump sum monetary benefits received by **658** clients.
- **\$3,930,732** annualized new recurring monthly benefits for **566** clients.
- **\$436,776** annualized veterans monetary benefits **COST AVOIDANCE** of Public Assistance (Cal-Works, Medi-Cal, GA) from Employment & Human Services, Department referrals for **60** clients, and verification of benefits for **175** clients.
- **\$570,168** California College Tuition Fee Waiver savings to **249** dependent children (students), of service connected disabled veterans, who attend the University of California (UC), California State University (CSU), and Community Colleges (CC).
- Staff conducted **5,355** office interviews.
- **1,623** claims and appeals were filed.
- Recent State Audit results, from the California Department of Veterans Affairs (CDVA), Sacramento, for reported workload this past year resulted in a **perfect score**. No errors to reduce our state subvention for the coming year.

During federal fiscal year 2006, Stanislaus County veterans, their dependents and survivors received a total of **\$84.7 million** in VA monetary payments from compensation, pension, vocational rehabilitation, insurance and indemnities, and medical care.

Since 1924, Stanislaus County Veterans Services has significantly impacted the lives of veterans and their families as shown above. At the same time, the local economy and the county general fund have been enhanced each year.

Many other programs that we assist our clients with such as VA and Department of Defense (DOD) TRICARE medical care access, VA and Cal-

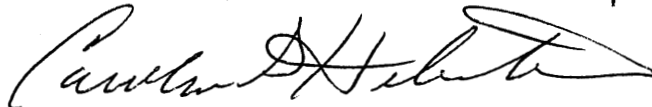
Vet home loans, burial benefits, survivor benefits, just to name a few, all contribute to the cost-effectiveness of our department. We also provide cost-avoidance for our Health Services Agency by assisting veterans, especially indigent veterans, with eligibility and access to VA health care.

This summary report provides just a sampling of our comprehensive services to the veteran community. Our low net county cost of **\$353,712 for FY 2006-2007** compared with the substantial monetary results provided in this report along with the profound impact our department has on the lives of so many people confirms the importance and need for our services.

Staff Commendation

I am so proud of the staff and their daily accomplishments and productivity. They continue to work well as a team while demonstrating the ability to work independently with minimal supervision. They hit the ground running everyday to assist our veterans, and are devoted to helping our veterans and their families. They do this because of the high volume of workload each day and simply because they care. The Veterans Services Division staff represents the highest standards of public service.

Thank you!



Carolyn S. Hebenstreich
Manager, Veterans Services

CH
10/9/2007