



Stanislaus County

Department: Behavioral Health and Recovery Services

MINUTES

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| Type of Meeting: | Cultural Competency, Equity and Social Justice Committee | Date: | January 08, 2018 | | | | | | | | | | | | | | | | | | | | | | | | |
| Place: | Redwood Room, 800 Scenic Drive | Starting Time: | 9:00 am | | | | | | | | | | | | | | | | | | | | | | | | |
| Facilitators: | Abraham Andres, Luis Molina, Jorge Fernández | Ending Time: | 10:30 am | | | | | | | | | | | | | | | | | | | | | | | | |
| Attendees: | <p align="center"><u>Behavioral Health & Recovery Services Departments</u></p> <table border="0"> <tr> <td><u>Administrative Services</u> Maggie Howard</td> <td><u>Genesis</u> Amaeo Beasley</td> <td><u>Training</u> Jennifer Baker Bernadet Betyaghoub</td> </tr> <tr> <td><u>ASOC</u> Kristie Nelson Monica Avina-TRS Travis Curtiss-TRS</td> <td><u>Housing</u> Melissa McCay</td> <td><u>Utilization Management</u> Melanie Love</td> </tr> <tr> <td><u>BHS Stanworks</u> Patty Hubert</td> <td><u>Human Resources</u> Christi Golden</td> <td><u>Wellness Recovery</u> Lynda Cambra</td> </tr> <tr> <td><u>CCESJC Co-Chairs</u> Abraham Andres Jorge Fernandez</td> <td><u>Medical Records</u> Gloria Vargas</td> <td></td> </tr> <tr> <td><u>CCESJC Community Liaison</u> Luis Molina</td> <td><u>Outcomes/DMS</u> Erica Inacio</td> <td></td> </tr> <tr> <td><u>Family Advocate</u> Melissa Farris Eileen Brasuell</td> <td><u>Patients' Rights</u> Robyn Grayson</td> <td></td> </tr> <tr> <td></td> <td><u>PG/LPS/EMO</u> Tania Thomas</td> <td></td> </tr> <tr> <td></td> <td><u>Quality Services</u> Jessica Torres</td> <td></td> </tr> </table> | <u>Administrative Services</u> Maggie Howard | <u>Genesis</u> Amaeo Beasley | <u>Training</u> Jennifer Baker Bernadet Betyaghoub | <u>ASOC</u> Kristie Nelson Monica Avina-TRS Travis Curtiss-TRS | <u>Housing</u> Melissa McCay | <u>Utilization Management</u> Melanie Love | <u>BHS Stanworks</u> Patty Hubert | <u>Human Resources</u> Christi Golden | <u>Wellness Recovery</u> Lynda Cambra | <u>CCESJC Co-Chairs</u> Abraham Andres Jorge Fernandez | <u>Medical Records</u> Gloria Vargas | | <u>CCESJC Community Liaison</u> Luis Molina | <u>Outcomes/DMS</u> Erica Inacio | | <u>Family Advocate</u> Melissa Farris Eileen Brasuell | <u>Patients' Rights</u> Robyn Grayson | | | <u>PG/LPS/EMO</u> Tania Thomas | | | <u>Quality Services</u> Jessica Torres | | <p align="center"><u>Community Based Organizations</u></p> <p>Aegis Treatment Centers – Vanessa Brown Behavioral Health Board- Carmen Maldonado Center for Human Services- Maria Lopez IOP The Last Resort-Nahrain Benner Telecare –Viridiana Munguia The Bridge-Pao Lee Turning Point-Ronnie LaGro Turning Point Empowerment Center- Alicia Silva WMKKNC-Mary Burton</p> | <p align="center"><u>Communities & Lived Experience</u></p> <p>Child Welfare-Kathleen Grundy Consumer- Jeanette Valencia</p> |
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| Absent: | <table border="0"> <tr> <td><u>ABSAP</u> Gregg Clifton</td> <td><u>Peer Committee</u> Monica Silva</td> </tr> <tr> <td><u>CSOC/TAYA</u> Carla Skiles Kong Vang</td> <td><u>Prevention</u> Edwin Rivera</td> </tr> <tr> <td><u>IFT-CC</u> Tim White</td> <td><u>SLT Sponsor</u> Cherie Dockery</td> </tr> <tr> <td><u>Leaps & Bounds</u> Liz Pulido</td> <td><u>SUD Treatment</u> Steven Leonard</td> </tr> <tr> <td><u>OASOC</u> Colette West</td> <td><u>YFS</u> Sandra Perez</td> </tr> </table> | <u>ABSAP</u> Gregg Clifton | <u>Peer Committee</u> Monica Silva | <u>CSOC/TAYA</u> Carla Skiles Kong Vang | <u>Prevention</u> Edwin Rivera | <u>IFT-CC</u> Tim White | <u>SLT Sponsor</u> Cherie Dockery | <u>Leaps & Bounds</u> Liz Pulido | <u>SUD Treatment</u> Steven Leonard | <u>OASOC</u> Colette West | <u>YFS</u> Sandra Perez | <p align="center"><u>Community Based Organizations</u></p> <p>AspiraNet – Melissa Joslin Community Hospice – Sue Garcia El Concilio-Teresa Guerrero Golden Valley Healthcare-Juan Villa LGBTQ- Livingston Community Health-Griselda Vazquez Mi Vida Empieza – Teresa Gomez, Marcos Gallardo NAMI- Parents United – Mike Klemm Project Hope-Vintrica Grant Sierra Vista-Fernando Granados</p> | <p align="center"><u>Communities & Lived Experience</u></p> <p>African American – Assyrian Wellness Collaborative– Community Hope Recovery-Monica Olguin Family-Children-Lucy Escobar</p> | | | | | | | | | | | | | | |
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| No Representation: | <p><u>BHRS Programs & Departments</u></p> <ul style="list-style-type: none"> FSOC | <p><u>Community Based Organizations</u></p> <ul style="list-style-type: none"> Community-based SUD Provider Catholic Charities | <p><u>Communities</u></p> <ul style="list-style-type: none"> ABCD Partners Faith/Spirituality Latin/Spanish-Speaking Law Enforcement | <p><u>Lived Experience</u></p> <ul style="list-style-type: none"> Family- Adult South East Asian/Asian | | | | | | | | | | | | | | | | | | | | | | | |

| Order of Agenda Items | Presenter(s) | Discussion | Scheduled Actions | Person(s) Responsible | Target Date |
|---------------------------------|--|--|-------------------|-----------------------|-------------|
| Welcome & Introductions | All | Abraham Andres opened the meeting with welcome and introductions. The committee members shared their New Year's resolution. | | | |
| Approval of Minutes | All | The December 2017 minutes were approved with correction on attendance. | | | |
| CLAS Standards 9, 10, 11 and 12 | Abraham Andres, Jorge Fernandez, Luis Molina | <p>Reviewed CLAS Standards 9, 10, 11 and 12 with the committee. Committee members broke up into groups to discuss each CLAS Standard and provide feedback.</p> <p><u>CLAS Standard 9:</u> Establish culturally and linguistically appropriate goals policies and management accountability, and infuse them throughout the organization's planning and operations. Feedback from committee members:</p> <ul style="list-style-type: none"> *Management process/hiring/new employee orientation *Websites in different languages *Trainings-Culturally competent *How we welcome and receive individuals in a non-judgmental way *Utilizing internal resources to provide best level of services possible <p><u>CLAS Standard 10:</u> Conduct ongoing assessments of the organization's CLAS-related activities and integrate CLAS-related measures into measurement and continuous quality improvement activities. Feedback from committee members:</p> <ul style="list-style-type: none"> *Making sure that the client satisfaction surveys are updated *Client satisfaction surveys are conducted twice a year and data is reviewed to see how services can be improved *CCESJC monthly presentations are resourceful *Information that is presented at this meeting is important to take back to your team *No show reports being reviewed on how to address why individuals are not keeping appointments <p><u>CLAS Standard 11:</u> Collect and maintain accurate and reliable demographic data to monitor and evaluate the impact of CLAS on health equity and outcomes and inform service delivery. Feedback from committee members:</p> <ul style="list-style-type: none"> *Feedback was discussed in CLAS Standard 10. <p><u>CLAS Standard 12:</u> Conduct regular assessments of community health assets and needs and use the results to plan and implement services that respond to the cultural and linguistic diversity of populations in the service area. Feedback from committee members:</p> <ul style="list-style-type: none"> *Data collected – how is it shared with contractors? Information is presented in two ways: 1) Dashboards and 2) Packets are printed out for each subunit. This is always available to contractors through their contract monitor or Senior Leader that represents that system of care. | | | |

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| Newsletter Sign-ups | Abraham Andres | Members were encouraged to sign up for the monthly CCESJC Newsletter article. The CCESJC Newsletter article goes out to all county individuals who are able to learn about the different programs/resources throughout the county. | | | |
| Consumer/Family Input | All | None reported this month. | | | |
| Training Update | Jennifer Baker | Training department has been impacted by the database virus and are in the process of gathering data. Upcoming training: Law and Ethics for Behavioral Healthcare and Substance Use Disorder Providers Wednesday, January 24, 2018. | | | |
| Announcements | All | <ul style="list-style-type: none"> ●The January Empowerment Center calendar was distributed to the committee. ●Members were encouraged to sign up for CCESJC Newsletter article. | | | |
| Next Meeting: February 12, 2018 Redwood Room, 800 Scenic Drive | | | The Cultural Competency, Equity and Social Justice Committee meets on the second Monday of each month from 9:00 a.m. to 10:30 a.m., unless otherwise indicated. | | |
| Respectfully submitted by: Monica Avina | | | | | |